

2025
THROUGH
2028

DELAWARE OPPORTUNITIES INC. STRATEGIC PLAN



INDIVIDUAL

Expand access to essential services, economic stability, and mental health support to allow individuals to thrive.



FAMILY

Enhance family support, crisis intervention, and youth programs to build stronger, healthier households.



AGENCY | RETENTION OF STAFF | COMMUNITY AWARENESS

Invest in staff training and retention, increase public engagement, and expand volunteer opportunities to strengthen our presence and impact.



COMMUNITY COLLABORATION

Strengthen partnerships with local organizations and businesses to drive policy change, resource sharing, and inclusive community growth for a stronger, more connected community.

- Key Performance Indicators:**
- Program specific outputs and outcomes
 - New initiatives
 - Decrease in staff turnover
 - Annual COLA for all staff
 - Regular evaluation of agency salary ladder and positions
 - Participation in community coalitions and boards
 - Development of new formal partnerships

VALUES



Integrity
Innovation
Excellence
Collaboration

FOCUS



Addressing social determinants of health and other community needs from a trauma-informed approach

PURPOSE



Provide supports and services, particularly to low-income and ALICE families, that assist people in achieving self-sufficiency and attaining a better quality of life