

# 2017 Child Care Resource and Referral Agencies in the State of: New York



## CHILD CARE REFERRALS AND REQUESTS

CHILD CARE REFERRALS AND REQUESTS	NEW YORK
Total referral requests received	38,762
Percent online requests	20%
Percent telephone requests	80%
Percent in-person or other requests	9%
<b>Requests by type of child care facility</b>	
Percent of requests for centers	79%
Percent requests for FCC homes	157%
<b>Requests by age of children</b>	
Percent for infant care	25%
Percent for toddler care	35%
Percent for preschool-age care	23%
Percent for school-age care (before-/after-school care)	43%
Percent for school-age care (any summer care)	NA
<b>Requests by care hours needed</b>	
Percent for full-time care	99%
Percent for part-time care	16%

REFERRALS TO LICENSE-EXEMPT PROVIDERS PROVIDED BY OFFICES OR AGENCIES IN NEW YORK
License-exempt child care homes
License-exempt child care centers
Other license-exempt care

REFERRAL STATISTICS BY TYPE	NEW YORK
Families receiving referrals from CCR&Rs (annual)	25,704
Percent served by online referrals	19%
Percent served by telephone referrals	63%
Percent served by in-person or other referrals	18%
Families receiving consumer education information	NR
How often do clients seeking early care typically have contact with a consumer education/referral agent?	2-3 Times

NON-TRADITIONAL HOURS REQUESTS TRACKED	NEW YORK
Any outside 6am – 6pm	✓
Evening child care (after 6pm)	✓
Overnight child care	✓
Weekend child care	✓
Child care for mildly ill children	✓
Emergency child care	✓
Seasonal child care	✓
Flexible/Rotating shifts child care	✓

## TYPES OF CCR&RS

CCR&R CHARACTERISTICS	NEW YORK
State-funded Network	Yes
Local CCR&Rs	34
Local/Regional Independent CCR&Rs	NR

TYPES OF TRAINING PROVIDED	TOTAL NUMBER OF SESSIONS/VISITS	TOTAL NUMBER OF UNDUPLICATED PROVIDERS SERVED
Training for child care providers	4,906	35,986
Training for school-age child care providers	430	2,032
On-site technical assistance for child care providers	618	246
On-site technical assistance for school-age care programs	NR	NR
Training for Parents	144	663

## SPECIAL REQUESTS

REFERRALS BY AGE GROUP	NON-TRADITIONAL HOURS REQUESTS	CHILDREN WITH SPECIAL NEEDS REQUESTS	HOMELESS CHILDREN REQUESTS
Number for infant care	1,414	237	NR
Number for toddler care	2,326	545	NR
Number for preschool-age care	1,796	653	NR
Number for school-age care	2,901	1,250	NR

LANGUAGES ACCOMMODATED BY CCR&R STAFF	STAFF SPEAK	ACCESS TRANSLATION SERVICES	PROVIDE PRINT MATERIALS
English	✓	NA	✓
Spanish	✓	✓	✓
Chinese	✓	✓	✓
Tagalog		✓	
Vietnamese		✓	
French	✓	✓	✓
Korean		✓	
German	✓	✓	
Other			