

Annual Report

2019

Child Care Resource and Referral



Delaware Opportunities Inc.

35430 State Highway 10, Hamden, NY 13782

Delaware Opportunities Inc. Child Care Resource and Referral Services



Helps connect child care providers, families, employers, community, business and local government. A variety of supports are available to help families make informed decisions about available child care services and to increase the supply and the quality of care. Delaware Opportunities was awarded \$111,689.00 from the New York State Office of Children and Family Services to provide CCR&R services for the period July 1, 2018 – June 30, 2019. Financial information about the total agency budget, individual programs and projects is available on the Delaware Opportunities website.

<http://delawareopportunities.org/audit-reportfunding-sources>

The Delaware Opportunities Child Care Resource and Referral program:

- ✿ assists families by providing a highly visible, centralized source of information for child care consumers;
- ✿ identifies sources of financial aid to help families pay for their child care choices;
- ✿ improves the quality of available services by providing a broad range of support services to providers, including training, technical assistance and publicity;
- ✿ expands the supply of child care by recruiting, assisting and training new providers;
- ✿ educates parents about what constitutes quality child care and how to evaluate their child care arrangements on an ongoing basis;
- ✿ supports and informs employers, parents, providers and the Delaware County community through collection, analysis and sharing of data, and by highlighting state and federal policy changes and messaging

Our Accomplishments during the contract period:

One on one parenting education was given to 155 families with 247 children searching for quality child care	Over 1500 units of technical assistance were given to child care providers, parents, and community members	71 families with 123 children received assistance with their child care costs	7 training sessions were conducted to support early learning professionals attended by 28 individual child care providers
5 hours of individual enhanced technical assistance was given to 2 child care programs to improve quality of care	21 family based child care providers participated in the Child and Adult Care Food Program promoting health and well being of the children in their care	Enrolled, maintained and approved 57 legally exempt child care providers caring for children of families receiving subsidized care	272 Parents/caregivers with 423 children attended parent education events including the Delaware Opportunities 11th annual Children's Festival

Partnering To Support Children, Families, Providers, Employers and Community

Cannon Free Library, Delhi NY

Offers ongoing educational and learning activities for children and adults Website: <http://libraries.4cls.org/delhi/>

Cornell Cooperative Extension of Delaware County

Offers a variety of ongoing nutrition/parenting education workshops for parents and technical assistance and training for child care providers

Website: <https://ccedelaware.org>

Delaware County Public Health

Offers a variety of health services to families

Website: <http://delawarecountypublichealth.com/>

Delaware County Department of Social Services

Provides economic assistance and opportunities as well as social services support to families and individuals

Website: <http://www.co.delaware.ny.us/departments/dss/assistanceProg.html>

Delaware Opportunities Head Start

Provides a comprehensive program to meet children's emotional, social, health, nutritional and psychological needs and to prepare the children for a successful transition to the public school

Website: <http://delawareopportunities.org/HeadStart.htm>

Delaware Opportunities Healthy Families

The program initiates services with families who are either expecting a child or has a child under three months old

Website: <http://delawareopportunities.org/content/healthy-families>

Early Care and Learning Council

Promoting equitable access to excellent early care and learning for NY children and families

Website: <http://www.earlycareandlearning.org/>

Hancock Community Children's Center

Free drop in center to learn and play for parents and caregivers and their children 0-3, resources, clothing, and monthly programs.

Website: <http://www.hancockeducationfoundation.com>

Louise Adelia Read Memorial Library, Hancock NY

Offers ongoing educational and learning activities for children and adults Website: <https://libraries.4cls.org/hancock/>

The Family Service Association

Offers no cost workshops and other supports to all area parents, families and caregivers

Website: <http://fsaoneontany.org/>

Mothers and Babies Perinatal Network

Offers education, assistance and resources to mothers and babies

Website: <https://mothersandbabies.org/>

NYS Office of Children and Family Services

Provides funding and support for CCR&R services and many other programs for families and children

Website: <http://ocfs.ny.gov/main>

NYS Regional Infant/Toddler Technical Assistance Center

Brightside Up

Offers assistance to families and technical assistance and training to child care providers

Website: <https://www.brightsideup.org/>

Research Foundation of The State University of New York University at Albany

CCR&R staff trainers facilitate web conferences to child care providers at Delaware Opportunities Inc.

Website: <http://ecetp.pdp.albany.edu/>

Sidney Memorial Public Library, Sidney NY Website: <http://www.sidneylibrary.org/>

Offers ongoing educational and learning activities for children and adults

The Family Resource Network

Offers a variety of one time parenting workshops and trainings to parents of children with special needs

Website: <http://www.familyrn.org/>

William B. Ogden Free Library, Walton NY Website: <https://libraries.4cls.org/walton/>

Offers ongoing educational and learning activities for children and adults

Child Care Resource and Referral Staff Directory

Janelle Montgomery	Child and Family Development Director 607-746-1621
Judy Velten	Child and Family Development Coordinator 607-746-1620 ex. 635
Shirley Foreman	Senior Day Care Specialist 607-746-1620 ex. 622
Leslie Caskey	Day Care Specialist 607-746-1620 ex. 625
Laurie Kenny-Dolezel	Day Care Specialist 607-746-1620 ex. 624
Susan Whitney	Day Care Specialist 607-746-1620 ex. 623
Lisa Calaci	Child and Family Development Assistant 607-746-1620 ex. 620

Advocacy

Making a Difference for Children

What is advocacy? Families, organizations or volunteers working on behalf of the rights and interests of others, such as, high quality, affordable child care for all children.

Who can advocate? Anyone can advocate! Advocates exist in schools, child care facilities, communities, and home environments.

What do advocates do? Advocates typically represent or give voice to an individual or group whose concerns and interests are not being heard. For example, an advocate may seek to ensure that children have access to positive influences or services, which will benefit their lives such as education and childcare.

Advocacy also happens at the policy level and aims at changing the policies of governments. These advocates do lobbying, policy research, file lawsuits, and engage in other types of policy change techniques.

What do people advocate for? Some of the current issues on the table for child care include:

- Supporting working families by advocating for additional money for child care subsidies
- Support funding for Child Care Resource and Referral Services
- Support public funding for afterschool programs
- Support funding to increase the quality in child care programs
- Support funding for QUALITYstarsNY <http://qualitystarsny.org/>

Where can you find more information about advocacy?



Delaware Opportunities Inc. Child Care Resource and Referral

Phone 607-746-1620 Toll free: (877) 746-2279 Fax: 607-746-1605

E-mail: daycare@delop.org

Website: <http://www.delawareopportunities.org/public-policy>

<http://www.delawareopportunities.org/representatives>



Visit the Child Care Aware® of America's Legislative Action Center to learn about Child Care Aware® of America's campaigns to strengthen the quality of child care, join their Action Network or email your elected officials.

Visit: <http://usa.childcareaware.org/advocacy-public-policy/>

NY Education and Action Center!



early care &
Learning COUNCIL

What will you find in the action center?

- Tools to help you contact your legislators
- Fact sheets about early care and learning in NYS
- Information about getting involved in advocacy
- Ways to increase parent engagement
- And more!

Visit the NY Education and Action Center: <http://cqrcengage.com/earlylearningpolicygroup/NY>



Visit Winning Beginning NY to sign up to receive action alerts and become an E-advocate (emailing a pre-written letter to your elected officials).

Visit: <http://winningbeginningny.org/>