## 2021-2024 Community Needs Assessment for Delaware County, New York

As Prepared By:



As approved by the Delaware Opportunities Head Start Policy Council on Tuesday, March 8, 2022, and the Delaware Opportunities Board of Directors on Tuesday, March 15, 2022.

## TABLE OF CONTENTS

EXECUTIVE SUMMARY, CAUSES AND CONDITIONS OF POVERTY	3-4
INTRODUCTION	5
PURPOSE	5
REPORT AREA GEOGRAPHIC PROFILE	5-8
METHODOLOGY/DATA SOURCES	8-10
DELAWARE COUNTY DATA SUMMARY AND ANALYSIS	10-34
DELAWARE COUNTY COMMUNITY/CLIENT SURVEY-RESPONDENT	
CHARACTERISTICS	10-14
DELAWARE COUNTY STAFF/BOARD/STAKEHOLDER/COMMUNITY PA	ARTNER-
RESPONDENT CHARACTERISTICS	14-15
DELAWARE COUNTY KEY FINDINGS	15-35
Introduction	115
Transportation	15-16
Income, Employment and Adult Education	16-19
Housing	19-22
Nutrition	22-25
Overall Health and Well-Being	25-30
Children and Youth	30-35
COMMUNITY NEEDS ASSESSMENT-COMMUNITY COMMONS AND	
OTHER DATA	35-148
POPULATION CHANGE	36-46
RACE DEMOGRAPHICS	46-49
HOUSEHOLDS AND FAMILIES	49-51
POVERTY	51-77
ALICE	77-79
VETERANS, AGE AND GENDER DEMOGRAPHICS	80-81
INDEX, VIOLENT AND PROPERTY CRIME	81
CITIZENSHIP STATUS	82-83
EMPLOYMENT	83-94
EDUCATION	95-104
HOUSING	104-114
POINT-IN-TIME HOMELESS	114
INCOME	115-125
NUTRITION	125-134
HEALTH CARE	134-144
SOCIAL DETERMINANTS OF HEALTH	145-146
BUILT ENVIRONMENT	146-148
DELAWARE OPPORTUNITIES STRATEGIC PLAN	149
COVID-19 UPDATE TO THE COMMUNITY NEEDS ASSESSMENT	150-166
RURAL PRESERVATION PROGRAM STARTEGIC PLAN	167-171
CHILD CARE RESOURCE AND REFERRAL STRATEGIC PLAN	172-182
HEAD START COMMUNITY NEEDS ASSESSMENT AND STRATECIC PLAN	183_197

## **EXECUTIVE SUMMARY: CAUSES AND CONDITIONS OF POVERTY**

Understanding poverty is critical to the work Delaware Opportunities does each and every day. Poverty can have cascading effects on many aspects of an individual's life. Poverty can constrain an individual's ability to provide opportunities for their children and may impact the type of care their children receive. Poverty can impact decisions on where to live, perhaps leading to a choice to live in a less safe neighborhood. Poverty can mean having to work multiple jobs or working overtime. It can mean less time spent with the family unit. Poverty can impact access to health care or mental health services. Overall, it impacts all aspects of an individual's life.

There are several methods used to explore root causes of poverty in Delaware County. Within the Community Needs Assessment there is quantitative poverty data as well as quantitative and qualitative data collected from customers, potential customers, community partners, Board members, staff and volunteers. The root causes of poverty identified in the Delaware Opportunities Community Needs Assessment are:

- Lack of job skills
- Job skills that don't match with the jobs available
- Unable to retain a job
- Lack of education
- Low literacy skills
- Minimum wage's inability to cover cost of living; insufficient to meet basic needs of life
- Inability/lack of skills to manage work-life balance
- Inability to manage money wisely
- Substance abuse
- (Unaddressed) Mental health challenges
- Poor work ethic
- Lack of workplace and life skills
- Teen pregnancy
- Lack of affordable and safe child care
- Lack of transportation
- Poor parenting skills
- Childhood poverty

The conditions of poverty, in Delaware County, identified by those who were surveyed include:

- Food insecurity
- Inability to receive affordable health care
- Lack of affordable health care providers
- Heating and utility needs
- Many individuals with significant home repair needs
- Overwhelming need for adult and youth mental health services
- Lack of transportation; no public transportation in county
- Low literacy rates for young children (particularly Kindergarten aged)
- Lack of safe and affordable housing
- Abundant need for substance abuse services; lack of enough providers

Delaware Opportunities, since 1965, strives to address both the causes and conditions of poverty through its programs and services. Delaware Opportunities believes that it is necessary to address the causes of poverty first and foremost because if and when the causes can be addressed the conditions that individuals are experiencing as a result of poverty can be minimized or even eliminated. It is, after all, Delaware Opportunities' mission to help everyone become self-sufficient and/or attain a better quality of life.

## **INTRODUCTION**

Delaware Opportunities Inc. (DO) is the federally and state designated Community Action Agency for Delaware County, NY. As such, it is one of the largest and longest-standing organizations dedicated to addressing the causes and conditions of poverty in Delaware County.

DO's vision is a strong community where organizations work together to support families and families gain a level of self-sufficiency that allows them to grow and prosper. In its 56<sup>th</sup> year of operation, the agency continues to provide outcome-focused programs and services to thousands of individuals. The client base consists of individuals and families from low-income households who seek the resources and supports they need to stabilize their life situation and become or remain self-reliant. The primary organization goal has always been to help individual, and families achieve a better quality of life and attain sustainable self-sufficiency. This is reflected, almost word for word, in the agency's mission, "Delaware Opportunities is a not-for-profit Community Action Agency committed to helping everyone become self-sufficient and/or attain a better quality of life. The agency shall be directed toward assisting all those with needs to maintain a sense of community values, and community activism, self and family development, and a general improvement in the standard of living for all."

This assessment cites quantitative data on the agency's geographic service area that includes the prevalence of poverty as it related to gender, age, race and ethnicity. Additionally, it summarizes qualitative data collected from low-income individuals and families, the general community, community partners, key stakeholders, Board members, and staff that include key findings on the causes and conditions of poverty.

## **PURPOSE**

Every three years Delaware Opportunities conducts a comprehensive assessment of community needs and resources. In-depth analysis of the information gathered is used both by the organization and the community to:

- Identify gaps in services and identify resources to fill them
- Determine if a particular program or service is needed
- Develop program workplan priorities and service delivery strategies
- Support requests for funding at the local, state and federal levels
- Guide development of the agency's strategic planning goals
- Develop outcome and evaluation measures that comply with the Results-Based Outcome Management Accountability (ROMA) standards of the NYS Department of Community Services

## REPORT AREA GEOGRAPHIC PROFILE

## **Delaware County Geography**

Delaware County is a rural county, located on the eastern border of upstate New York's Southern Tier Region, with no cities and no communities in excess of 5,000 inhabitants. It is located

adjacent to and to the east of Broome County and the City of Binghamton, and approximately 150 miles northwest of New York City. It is a large county with 1,468 square miles, approximately 22 square miles being water, much of that in reservoirs serving New York City.

The county is characterized by a mountainous terrain and winding, twisting, two lane roads, making travel difficult and even hazardous during the winter months. The county has no public transportation system, making access to care challenging. Although a few private transport services have become available in the area, regular use is cost prohibitive (excerpted from Delaware County's Community Health Assessment and Health Improvement Plan, 2019-2021).

Geographically, Delaware County is the fourth largest of New York's 62 counties and is the fifth most rural. The population density is only 31.56 persons per square mile. The large size of the county is reflected in the fact that it borders seven counties (Broome, Chenango, Greene, Otsego, Schoharie, Sullivan, and Ulster) as well as the state of Pennsylvania (excerpted from Delaware County's Community Health Assessment and Health Improvement Plan, 2019-2021).

The county includes the NYC Watershed, which is the largest unfiltered drinking water supply in the United States. It supplies up to 1.5 billion gallons of unfiltered drinking water per day to more than 9 million persons in New York City and parts of Westchester, Putnam, Orange and Ulster Counties. The watershed region encompasses the central and eastern sections of Delaware County including roughly 65% of the county's land area and 11 of its 19 townships. Approximately 55% of Delaware County's population lies within the Watershed. Overall, the watershed covers approximately 2,000 miles. In terms of physical environment, Delaware County is an expansive, isolated rural area with 2 of the largest reservoirs in the watershed (excerpted from Delaware County's Community Health Assessment and Health Improvement Plan, 2019-2021).

The western rim of the county, which includes most of the Town of Sidney, lies outside the watershed and is where most of the county's manufacturing businesses are located. Accordingly, healthcare, government, schools, and social services agencies comprise much of the employment opportunities located in the county (excerpted from Delaware County's Community Health Assessment and Health Improvement Plan, 2019-2021).

Figure 1. Delaware County



Figure 2. Breakdown of County by Town

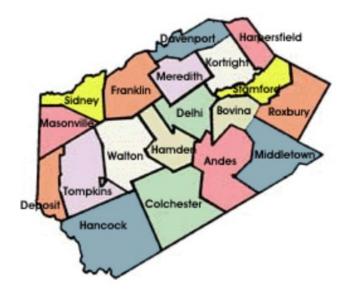


Figure 3. Counties with Lowest Population Density in New York State, 2016

Geographic Area	Population Density*	Rank
Hamilton County	2.64	1
Lewis County	21.08	2
Essex County	21.24	3
Franklin County	30.94	4
Delaware County	31.56	5
Schoharie County	50.36	6
New York State	418.99	

\*Density per square mile

Source: New York State Community Health Indicator Reports (CHIRS)

In 1997 the Catskill Watershed Corporation (CWC) was created based on a coalition of entities including New York State, the City of New York, the Environmental Protection Agency, and communities within the watershed based on the New York City Filtration Avoidance Determination (FAD). The CWC has worked to preserve and safeguard the watershed from environmental degradation by means of restrictions and regulations on land use within and surrounding the watershed. The initial impact of the watershed on Delaware County has been to limit economic development which prevents expansion of the tax base. Because of the environmental ecosystem of the watershed, there have been strict regulations pertaining to agricultural pollution and building construction. Limiting infrastructure growth results in decreased employment opportunities. These unique circumstances result in the social, economic, and healthcare-related challenges for the county's residents. These limitations also impact the local health and social service agencies and organizations. (Excerpted from Delaware County's Community Health Assessment and Improvement Plan, 2019-2021).

## METHODOLOGY/DATA SOURCES

As part of the assessment, Delaware Opportunities collected and included current qualitative and quantitative data specific to poverty and its prevalence related to gender, age, and race/ethnicity for its geographic service areas. This data was used to establish, along with data gathered from other sources, a determination of need.

## **Agency Administered Surveys and Data Collection Efforts:**

- Community/Client Survey (NYS Community Action Association survey with local adaptation): This survey collects information about demographics, perspectives on the causes/conditions of poverty, challenges facing individuals and families with low-income, unmet needs, and barriers to accessing services/resources. The survey is targeted to those who have received and/or are receiving DO services, although it is acknowledged that other community members can and may respond as well. The survey is provided via a link on the agency's website, on its social media page, and is provided via hard copy to current clients (or upon request).
- Community Partner survey (locally designed instrument): This survey collects information about the most pressing causes and conditions of poverty from the perspective of community partners. The survey is targeted to those agencies and individuals that DO's program staff and administrators work with, regardless of the frequency. The survey is specifically targeted to those based in Delaware County and/or those who directly have a presence and understanding of Delaware County needs.
- Community Stakeholder, Board member, and Staff survey (locally designed instrument): This survey collects information about the most pressing causes and conditions of poverty from the perspective of Board members and current staff members.
- COVID-19 impact survey (locally designed instrument): This survey assessed the impact of COVID in March 2020 and then again in the fall of 2021, as the community entered into year 2 of the pandemic.

• Community Forum: In February 2022, the agency hosted a Community Forum, via Zoom due to COVID protocols, to engage the community in dialogue about the data collected throughout the community needs assessment process. This forum aided in soliciting additional data related to the causes and conditions of poverty as well as regarding the impact and effects of COVID on the Delaware County community.

Additionally, surveys are distributed to customers served by the agency on an annual basis. These surveys are reviewed by program staff, administration and the Board and adjustments to services and protocol are addressed accordingly. These surveys, while they may vary program to program, all include five standards questions:

- 1. I was treated with dignity and respect at all times while receiving services. (1-strongly agree; 2-agree; 3-neither agree or disagree; 4-disagree; 5-strongly disagree)
- 2. The staff were knowledgeable and able to answer questions I had. (1-strongly agree; 2-agree; 3-neither agree or disagree; 4-disagree; 5-strongly disagree)
- 3. The services I received satisfied the needs that I had when coming to Delaware Opportunities.
  - (1-strongly agree; 2-agree; 3-neither agree or disagree; 4-disagree; 5-strongly disagree)
- 4. I would recommend Delaware Opportunities to other individuals in need of services. (1-strongly agree; 2-agree; 3-neither agree or disagree; 4-disagree; 5-strongly disagree)
- 5. What could be done to improve upon the services you received? (short answer)

Individual program surveys did delve into additional questions as well as including demographic type and program specific questions.

Other Data Sources (\*Sources include feedback from customer and community focus groups/surveys as well as public hearings or other public forums):

Source	Quantitative	Qualitative
Child Care Survey and Strategic Plan	X	X
Client satisfaction surveys (by individual	X	X
departments/programs)		
Community Action Partnership Assessment Tool	X	
DATA USA-Delaware County Profile	X	X
Delaware County Community Health Assessment and	X	X
Health Improvement Plan, 2019-2021		
Engagement Network's Vulnerability Footprint Tool	X	X
Feeding America: Hunger and Poverty in NY, Map the	X	
Meal Gap		
FRED Economic Research and Data	X	
https://fred.stlouisfed.org/series/CBR36025NYA647NCEN		
Food Research and Action Center, frac.org	X	
Head Start Strategic Plan and Five-Year Goals	X	X
HUD Exchange	X	
Labor Force Trends in NYS-Office of NYS Comptroller	X	X
National Center for Education Statistics, NCES-Integrated	X	
Post-Secondary Education Data System		

11	•	•
National Low Income Housing Coalition	X	
New York Office of Temporary and Disability Assistance	X	
New York Office of the Professions, New York State	X	
Licensed Professions, 2021		
NYS County Health Rankings and Roadmaps	X	
NYS Department of Criminal Justice,	X	
www.criminaljustice.gov		
NYS Department of Education School Report Cards	X	
NYS Department of Health-health.ny.gov	X	
NYSCAA Poverty Report	X	X
Poverty in America, Living Wage Calculator	X	
Social Security Administration, ssa.gov	X	
United Way ALICE Report	X	X
US Bureau of Labor Statistics	X	
US Department of Health and Human Services, Office of	X	X
Disease Prevention and Health Promotion		

## **DELAWARE COUNTY DATA SUMMARY AND ANALYSIS**

#### **Delaware County Community/Client Survey-Respondent Characteristics**

**Total Respondents 130:** (Not all respondents answered all survey questions. The summary data below is based on the actual number responding to the relevant individual question.)

<u>Client Status</u>: Of 129 respondents, 81 (62.02%) identified themselves as current DO clients (within past year), which demonstrates the participation of low-income individuals in the needs assessment process.

Gender: Of 129 respondents, 111 (86.05%) were female and 18 (13.95%) were male.

Race: Of 129 respondents, 126 (97.67%) are Caucasian, 3 (2.33%) are Black/African American, 3 (2.33%) American Indian or Alaska Native, 1 (.78%) Asian, and 0 (0%) Other. The percentage among respondents is representative of the general population for the county.

<u>Ethnicity</u>: Of 127 respondents, 5 (3.94%) are of Hispanic/Latino/Spanish origin which is representative of the general population for the county. 122 (96.06%) respondents were not of Hispanic/Latino/Spanish origin.

Primary Language: Of 129 respondents, 129 (100%) speak English as their primarily language.

Age: The table below depicts the number and percent of 128 respondents by age groupings.

Table 1

Age Category	Number	Percentage
18-23	2	1.56%
24-44	60	46.88%
45-54	26	20.31%
55-69	33	25.78%

Delaware Opportunities Inc.		2021-2024	Communit	y Needs Assessment and Strategic Plan
	70+	7		5.47%

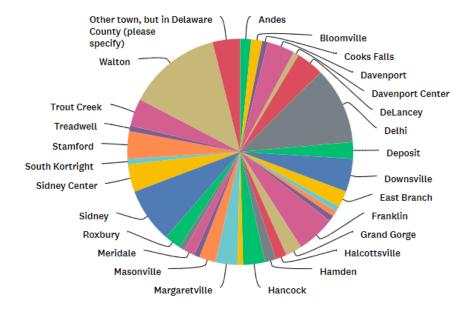
<u>Education</u>: With the exception of post-secondary education beyond a bachelor's degree, educational attainment level for survey respondents are relatively on par with both the county and NYS percentages.

Table 2

Category	No High	High School	Some	Associate's	Bachelor's	Graduate/Professional	Trade
	School	Diploma/GED	College	Degree	Degree	Degree	School
	Diploma			_	_	_	
Survey	3.10%	34.11%	21.71%	13.95%	20.16%	8.53%	4.65%
County	11.06%	37.6%	16.8%	11.9%	12.6%	10%	N/A
NYS	13.18%	26%	15.5%	20.5%	20.5%	16%	N/A

<u>Community of Residence:</u> There were respondents from virtually every community in Delaware County. The largest responses came from Delhi (14), Walton (17) and Sidney (10).

Figure 4. Survey Respondents by Town



## How Have You Heard About Delaware Opportunities?

When asked how they had heard about Delaware Opportunities, 127 respondents indicated the following:

- 1. I have received services in the past (45.67%)
- 2. Word of mouth (25.98%)
- 3. Social Media-Facebook (23.62%)
- 4. I have visited the agency's website (21.26%)
- 5. I have seen information about the agency at various locations throughout the county (20.47%)

<u>Income</u>: 106 of a possible 130 respondents answered this question. The average annual income of the 106 respondents was \$42,067, with a range from \$0 to \$190,000.

<sup>\*10</sup> respondents either indicated that they had worked at DO or knew someone who did.

Household Employment: Of 124 respondents, 102 indicates that there was at least one person working full-time in their household. 73 respondents indicated that there was at least one person in their household who was not employed. When asked, if there was someone not working in the household to please indicate why, the top reasons cited were; physical disability/illness (16.52%), retired (14.78%), and chose to stay home to care for children (13.04%). 42.61% of the 115 respondents for this question indicated that this question did not apply to them.

Income or Benefits by Source: Of 123 respondents, 61 (49.59%) indicated that the salary from their job was their largest income source. Other significant income sources, based on percentage of those indicating such, HEAP (29.27%), SNAP (22.76%), Social Security (16.26%), and WIC (14.63%).

<u>Primary Mode of Transportation</u>: Of 129 respondents, 118 (91.47%) indicated that a car was their primary mode of transportation, with 14 (10.85%) indicating walking as their primary mode of transportation (this was the second highest response). 29 (22.48%) of 129 respondents indicated that lack of transportation was indeed an issue for their household in the past twelve months. When asked further, what the challenges were, the most significant challenge was cited as the inability to afford car repairs (38.66% of respondents), followed by public transportation not available (31.62%) and inability to afford gas (30.51%).

Health Care Insurance Status: Of 120 respondents, 49.17% indicated that they (or someone in their household) has a benefit package through work for health insurance. 39.17% said they did not. Of those that said they did not, 80.6% said that their household had an alternate form of health insurance, not through an employer. One person indicated they did not have health insurance due to cost and another reported that they chose not to have health insurance coverage.

<u>Disability Status:</u> Of 101 respondents, 9.9% indicated that there are children between the ages of 5 and 18 in their household living with a disability. 4% indicated that there is a child of preschool age in their household living with a disability and 26.53% indicated that there is an individual 18 years of age and older living in their household with a disability. When asked if those individuals were receiving necessary services, 17.05% indicated that they were not. When asked why, answers ranged from things like custodial parent is not providing it, cannot afford it, have to apply for it, and awaiting results of evaluation.

Housing by Status: Of 123 respondents, 78 (63.41%) indicated that they own their own home, with 36 (29.27%) indicating that they are renters. When asked what prevented individuals from purchasing a home, the top two reasons were that they could not afford a down payment (28.7%) and they did not have good credit (22.22%).

<u>Housing by Type:</u> Of 123 respondents, 88 (71.54%) of those who indicated that they own their own home also indicate that it is a single-family home. Of the home owners, 71 (57.72%) indicate that their home is in need of minor repairs and 22 (17.89%) indicate that it is need of major repairs. 29 (23.58%) indicate that their home is in good shape and no repairs are needed.

<u>Housing Utilities in Rental Units:</u> Of 114 respondents, very few indicated that utilities are included in their rent. The utility most often included was water, which 29 (25.44%) respondents indicated was included in their rent.

<u>Child Care by Source:</u> Of 94 respondents, 35.11% indicated that they rely on parents, family, friends or neighbors to care for their children. That response was significantly higher than any other child care option listed. When asked about time of day that child care was most needed, 23.71% indicate daytime, 13.4% indicate before and/or after school, 8.25% indicated evenings, and 4.12% indicated weekends.

Child Care Payment Method: Of 57 respondents, 50.88% self-pay for child care services.

<u>Access to News and Communications Technology:</u> When asked which of the following their household uses, this is what respondents indicated:

• 60.47% use cable TV or satellite dish; 96.12% cell phone; 94.57% email; 95.35% internet; 35.66% newspaper; and 88.37% social media (Facebook).

## Household's Top 3 Needs Within the Past 12 Months, by ranking:

- 1. Food Assistance (47)
- 2. Heating/Utility Assistance (33)
- 3. Child Care (28)
- 4. Health Care (27)
- 5. Home Repair (26)
- 6. Dental Care (24)
- 7. Automobile Repair (23)
- 8. Financial Assistance (16)

<u>Financial Situations</u>: When asked specifically about financial situations encountered in the past twelve months, 122 individuals responded. The top needs were:

- 1. Borrowed money from friends/family for paying bills (29.51%)
- 2. Fell behind on rent or mortgage payments (15.57%)
- 3. Pressured by a bill collector (14.75%)
- 4. Pawned or sold valuables to pay bills (11.48%)

#### Services Needed but Not Received Within Past 12 Months, by ranking:

- 1. Home Repair (24)
- 2. Child Care (23)
- 3. Dental Care (22)
- 4. Heating/Utility Assistance (21)
- 5. Financial Assistance (18)
- 6. Transportation (17)
- 7. Health Care (15)
- 8. Food Assistance (14)

<u>Community Need:</u> Respondents were asked to identify things that their communities needed. This is what they listed as the top needs.

- 1. Youth Center (66.07%)
- 2. Recreational Activities/Centers (50%)
- 3. Work programs/jobs (34.82%)
- 4. Senior Center (26.79%)
- 5. Housing Complexes (26.79%)

<sup>\*38</sup> people responded "none of the above" to the list of services needed but not received.

- 6. Bowling Alley (25.89%)
- 7. Main Street Revitalization (25.89%)

Hosted on February 23, 2022, a handful of community members participated in a Community Forum, via Zoom, to discuss the data presented above as well as to provide additional insight into the needs of those living in Delaware County. The group discussed the needs identified through the community survey as well as the needs identified by staff, Board members and community partners as well. No one was surprised by the needs that rose to the top but felt that these have been needs for a long while and were not new needs. The group spoke quite a bit about the challenges presented by COVID and the needs specifically associated with housing and child care in the county. One unique observation that was discussed was new families coming into the area looking for housing and while child care might have been available housing was not so families had to choose to reside elsewhere. The group also spoke quite a bit about the need to assist the low-income population as well as the ALICE population, which collectively make up about 50% of the county's population. A great discussion ensued about the complexity of poverty and the misperceptions surrounding the challenges that individuals and families have. When asked what they would do if there was a magic wand to address any of the mentioned needs the ideas that rose to the top were universal child care and transitional housing. The hope is that this discussion will be the start of many more to come about how to address some very complex issues in Delaware County.

# <u>Delaware County Staff/Board/Stakeholder/Community Partner-Respondent Characteristics</u>

**Total Respondents 78:** (Not all respondents answered all survey questions. The summary data below is based on the actual number responding to the relevant individual question.)

Client Status: Of 78 respondents, 56 identified as employees, 1 Head Start Policy Council member, 8 Board members, 1 volunteer, and 12 community partners. Of those respondents who were Board members, 2 represent the consumer/low-income sector, 4 were elected officials or their delegates, and 4 were representatives of the private sector. When Board members were asked which sector they represented, 3 reported a community-based organization, 2 faith-based, 1 private sector, 3 public sector, 2 educational institutions, and 1 healthcare. Span of time at the agency for all staff and Board respondents ranged from less than one year to over 21 years, with 36.36% for 1-5 years being the most popular response. When community partners were asked the question about the type of organization they represented 4 chose community-based organization, 1 faith-based, 1 healthcare, 5 public sector, and 1 educational institution.

When asked about their affiliation with Delaware County, the 12 community partners responded the following way: 1 personally lives in the county, 1 physically works in the county, 2 serve individuals who live in the county, 8 both live and work in the county. When asked their affiliation with Delaware Opportunities, 1 responded that they were not affiliated in any way, 5 indicated they were collaborative partners, 3 were contract partners, 2 fellow human service agencies and one was a municipality that works together with DO.

All 78 survey respondents were asked to identify three positive aspects of living in Delaware County and three negative aspects of living in Delaware County. Their responses include the following (as the top responses):

Table 3

<b>Top 3 Positive Aspects</b>	Top 3 Negative Aspects
Clean air and water	Lack of transportation
Rural	Poverty
Community	Lack of affordable housing

When this group of survey respondents were asked about the three most pressing needs of the low-income population they indicated Mental Health Services, Job Skills/Employment, Safe and Affordable Housing, Transportation and Child Care as their top needs. When asked about the services that do not meet the current demand, child care, mental health services, transportation and safe and affordable housing again topped the list. 69.7% of community partners felt as though Delaware Opportunities mission statement, "To help Delaware County residents achieve self-sufficiency and attain a better quality of life" accurately represented the work of the organization. 30.30% felt it somewhat represented the work the organization does. No one felt that it did not.

## **Delaware County-Key Findings**

<u>Introduction:</u> From time to time, all individuals and families face hardships and obstacles to attaining and sustaining a standard of living that affords them access to the resources they need to fully provide for themselves and/or their children. While DO's core mission is to address the causes and conditions of poverty, the organization realized that this work must occur in the broader community context. The opportunities and resources that a community has to offer are primary determinants of the health and well-being of its population. The realization of DO's vision of a strong community where all individuals and families prosper depends on the degree to which the community affords its people access to basic material resources (food, clothing, shelter) coupled with non-material resources (education, employment, medical care) that offer them the means to move beyond subsistence and get ahead.

The key findings of qualitative and quantitative data collected through this needs assessment process are organized by the following impact areas.

- Transportation
- Income, Employment and Adult Education
- Housing
- Nutrition
- Health
- Early Care and Learning
- Healthy Youth Development
- Aging

<u>Transportation</u>: Transportation services in Delaware County are a piece-by-piece approach made up of nonprofit and for-profit transportation services (much of which is Medicaid-funded), volunteer transportation models, GetThere services through Rural Health Network of SCNY, school buses and public-school transportation systems, and taxi-type services. There is no major transportation system offering fixed-route services that covers all areas of the large geographic area that makes up Delaware County. Several survey respondents indicated that the locations of

Delaware Opportunities' services were not ideal, often citing the long trip to and from services and, in the winter, on bad roads.

Although each of the population centers contain a portion of the county's poor, poverty is stretched out across the county and into its own less accessible areas. The lack of reliable access to transportation forms a significant barrier to employment as well as access to non-emergency medical appointments and other human services and social service programs.

The table below compares primary mode of transportation data from the DO administered community member/client survey responses to the US Census data for Delaware County.

Table 4

Mode of Transportation	Community Member/Client	Delaware County
	Survey	
Drive Own Car	118 (91.47%)	75.2%
Ride with Family or Friends	10 (7.75%)	N/A
Carpool/Ride Share	2 (1.55%)	8.4%
Public Transportation	1 (.78%)	1.3%
Bicycle or Walk	16 (12.4%)	6.9%
Taxi	5 (3.88%)	1.5%

#### **Income, Employment, and Adult Education**

<u>Household Poverty:</u> The 2015-2019 American Community Survey estimated that there were 7,071 individuals living in households (16.58%), in poverty in Delaware County. This only slightly exceeds the NYS percentage of 14.07%.

<u>Household Income</u>: 60.4% of 106 (64) respondents to the Delaware Opportunities administered Community Needs Assessment survey reported household income between \$0 and \$45,000, averaging \$22,691, which is well below the Delaware County and NYS median household income levels of \$51,038 and \$72,038 respectively.

<u>Income or Benefits by Source:</u> The income and benefits of 123 respondents to the Delaware Opportunities administrated Community Needs Assessment survey by source is illustrated in the table below.

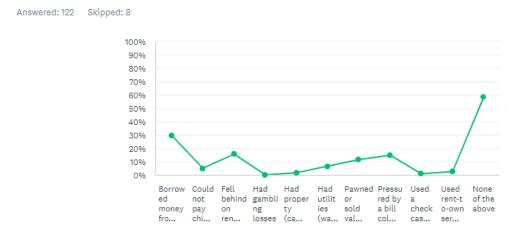
Table 5

	Income and Benefits by Source								
<b>Income by Source</b>	Percentage	<b>Benefit Source</b>	Percentage						
Social Security	16.26%	SNAP	22.76%						
Salary from Job	49.59%	HEAP	29.27%						
Pensions	3.25%	WIC	14.63%						
Child Support 8.94%		Section 8 Housing	9.76%						
Public Assistance 4.07%		Unemployment	3.25%						
		Insurance							
SSD or NYS 13.01%		Worker's	2.44%						
Disability		Compensation							
Self-Employment	6.5%								

<u>Financial Challenges:</u> Of 122 respondents to the Delaware Opportunities administered Community Needs Assessment survey, 107 reported one or more financial challenges in the past 12 months. The top three challenges were needing to borrow money from family or friends, being pressured by bill collectors, and falling behind on rent or mortgage payments. The chart below illustrates all challenges by type and percent of total respondents.

#### Figure 5. Financial Situations Per Household

In the past 12 months, have you or anyone in your household experienced any of the following financial situations? Check all that apply:



<u>Employment:</u> Per the US Bureau of Labor Statistics, between 2011 and 2021 unemployment fell from a rate of 9.5 to 3.1, compared to a statewide decrease from a rate of 8.4 to 6.2. Despite, the local area's unemployment rate being slightly better than the NYS rate, there are still several factors contributing to local unemployment.

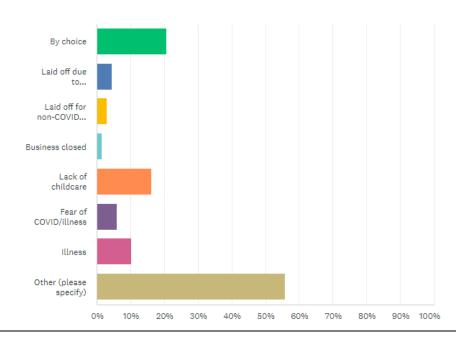
Factors contributing to labor force trends can include:

- Aging workforce
- Size of workforce
- Migration
- Opening and closing of businesses
- Educational attainment
- County's large geography
- Transportation

## Figure 6. Unemployment Reasons

If you are currently out of work/unemployed, please share why.



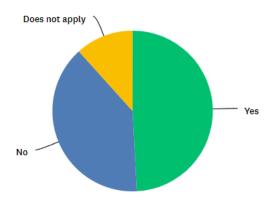


Employer Provided Benefits: Of 120 respondents, 49.17% indicated that they do receive a benefit package through their employer.

#### Figure 7. Workplace Benefits Packages

Do you or does anyone in your household have a benefit package through work (health insurance, etc.)?

Answered: 120 Skipped: 10



<u>Employment Supports Needed:</u> Responses to the Delaware Opportunities administered Community Needs Assessment survey regarding the type of employment support needed is shown below.

Table 6

Type of Employment Support	Number/Percent	<b>Total Responses</b>
Help finding a job	7/5.74%	122
Help finding a better job	9/7.38%	122
Job training/retraining	6/4.92%	122
Help with resume writing/interviewing skills	4/3.28%	122
Tools/equipment for work	N/A	N/A
Proper work clothing	5/4.1.0%	122

Adult Education: Per the US Census American Community Survey, 11.06% of the county's residents aged 25 and older possess a high school diploma or less. Comparatively, data collected from the agency's data system, CAPTAIN, shows that 47% of Delaware Opportunities' low-income customer base (between October 2020 and September 2021) possess a high-school diploma or less. 37.21% of the survey respondents possess a high-school diploma or less. For those with low-incomes these low-educational attainment levels further limit opportunities for earned income leading to upward economic stability and are also linked to less knowledge about how to practice and access preventive health care.

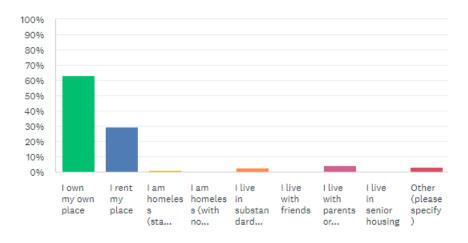
## **Housing**

#### Housing Status/Affordability:

#### Figure 8. Housing Status

What is your housing status?

Answered: 123 Skipped: 7



#### Figure 9. Rental Packages

If you rent your place, check the utilities that are INCLUDED in your rent:

Answered: 114 Skipped: 16

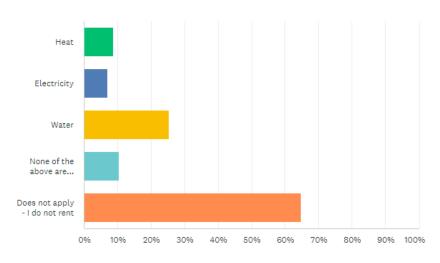
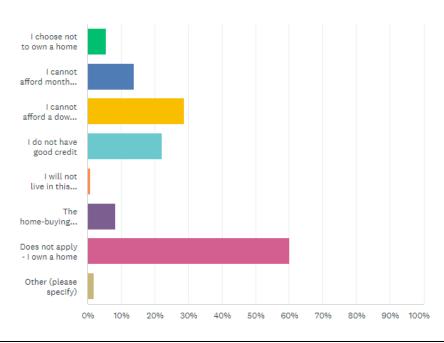


Figure 10. Obstacles for Owning a Home

If you do NOT own a home, what prevents you from buying one? Check all that apply:

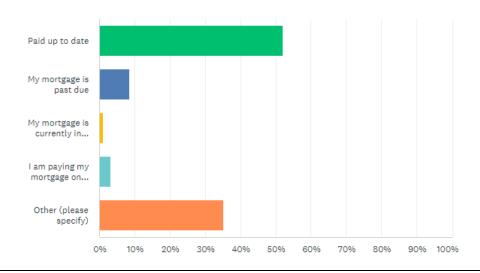
Answered: 108 Skipped: 22



## Figure 11. Mortgage Status

If you are a home owner, is your mortgage—

Answered: 94 Skipped: 36

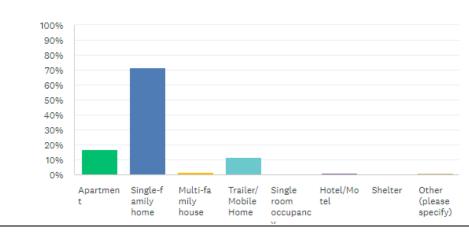


## **Housing Stock:**

#### Figure 12. Home Descriptions

Which of the following best describes your home?

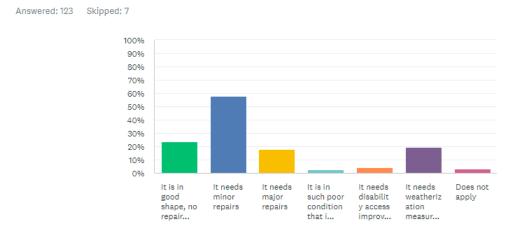
Answered: 123 Skipped: 7



#### **Housing Safety and Sanitation:**

#### Figure 13. Condition of Home

Which of the following best describes the condition of your home? Check all that apply:



#### **Nutrition**

<u>Food Insecurity</u>: Food insecurity refers to a USDA measure of lack of access, at times, to enough food for an active, healthy life for all household members and limited or uncertain availability of nutritionally adequate foods. An estimated 6,120 people or 13.6% of the Delaware County population experience food insecurity. Among that population an estimated 69% are below the SNAP and other nutrition program eligibility threshold of 200% of poverty. Child food insecurity for those ages 0-18 is nearly double at 22.69% or 1,760 children with an estimated 79% meeting income eligibility for federal nutrition assistance. (Source: "Map the Meal Gap", Feeding America).



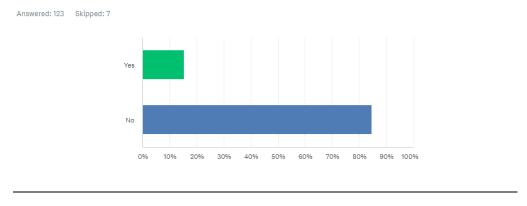
Figure 15. Children Food Insecurity Data by County



Of 123 survey respondents, 15.45% indicated that they had (or someone in their household) skipped a meal because there was not enough food in their house.

Figure 16. Household Food Insecurity

In the past 12 months, have you or has anyone in your household skipped or cut the size of a meal because there was not enough food?

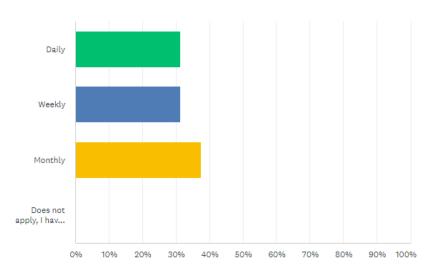


If answering yes, to the question above, respondents were asked to identify how often this was happening. The answers are reflected in the chart below.

#### Figure 17. Food Quantity

If yes, how often have you or has anyone in your household skipped or cut the size of a meal because there was not enough food?



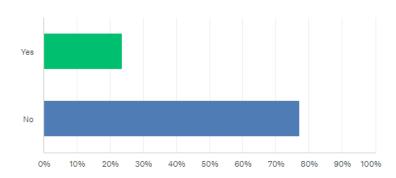


Additionally, respondents were asked if they had to choose between buying food and pay other important or urgent bills. 23.76% answered yes.

#### Figure 18. Food versus Other Needs

In the past 12 months, have you or anyone in your household had to choose between buying food or paying a bill to meet other basic needs (housing, heat, etc.)?

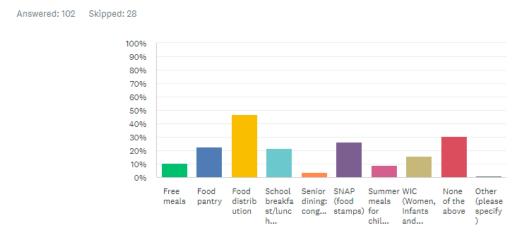
Answered: 101 Skipped: 29



#### Access:

#### Figure 19. Food Assistance

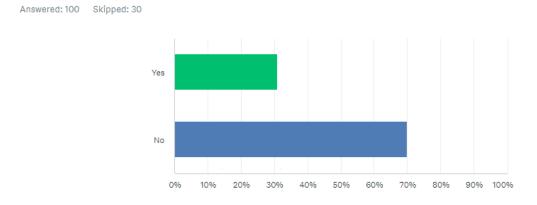
In the past 12 months, have you or has anyone in your household used any of the following food assistance services? Check all that apply:



## **Overall Health and Well-Being**

#### Figure 20. Healthcare Accessibility

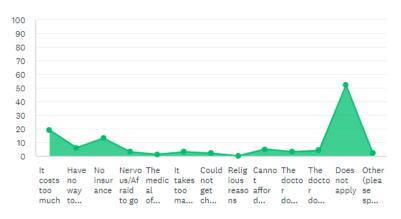
In the past 12 months, have you or has any member of your household not been able to get needed medical, dental or mental health care; or prescription medications?



## Figure 21. Reason for Not Accessing Healthcare

If you or your family did not get the care you needed, please indicate the main reasons. Check all that apply:



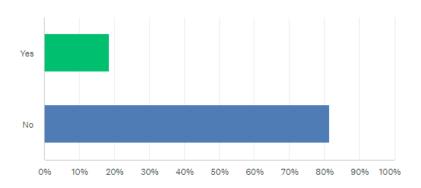


#### Insurance:

## Figure 22. NYS Health Marketplace Usage

During the past year, did you buy insurance through the NYS Health Marketplace (as part of the Affordable Care Act)?

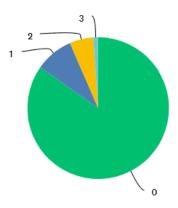
Answered: 97 Skipped: 33



## Figure 23. Insurance Access

How many adults 18 years and older in your household have no insurance?

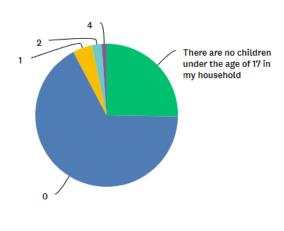
Answered: 92 Skipped: 38



## Figure 24. Insurance Access for Children

How many children under the age of 17 in your household have no insurance?

Answered: 91 Skipped: 39



## **Disabilities**:

#### Figure 25. Children with Disabilities

Are there any children under the ages 5-18 with a disability in your household?

Answered: 101 Skipped: 29

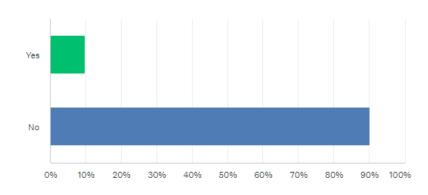
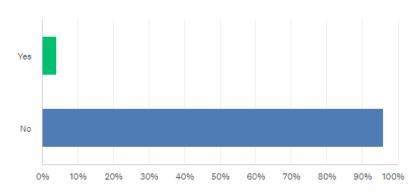


Figure 26. Children with Disabilities (Preschool)

Are there any preschool age children with a disability in your household?

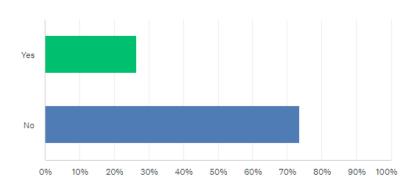
Answered: 100 Skipped: 30



## Figure 27. Adults with Disabilities

Are there any adults 18 years or older with a disability in your household?

Answered: 98 Skipped: 32

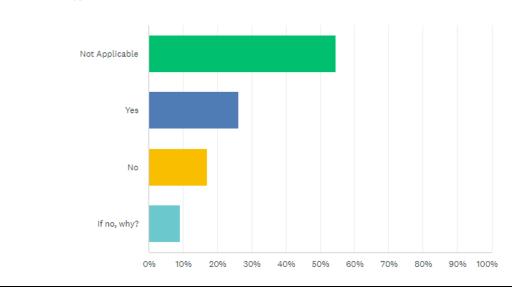


#### Access to Care:

## Figure 28. Access to Disability Services

If you answered yes to any age group with a disability in your household, are those with the disability receiving necessary services?

Answered: 88 Skipped: 42



## Leading Causes of Death Among Adults:

Table 7

	Total	Diseases of the Heart	Malignant Neoplasms	Cerebrovascular Disease	AIDS	Pneumonia	CLRD	Total Accidents	Diabetes Mellitus	Homicide/Legal Intervention	Cirrhosis of the Liver	Suicide
Delaware	480	143	103	15	1	9	30	22	13	0	5	6
County												
New York	155,191	43,823	34,648	6,183	456	4,179	7,220	7,617	4,148	580	1,653	1,677
State												

Source: Department of Health, health.ny.gov

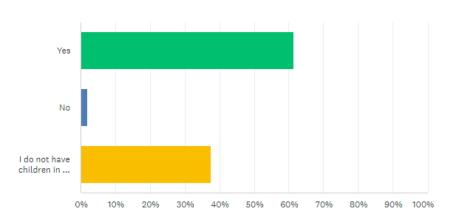
The leading causes of death in Delaware County is heart and circulatory disease. Chronic disease prevention and care strategies remain necessary activities needed by the Delaware County population.

#### Maternal, Infant, and Child Health:

#### Figure 29. Immunization Status

Are all children in your household up to date on their scheduled immunizations?





#### Children and Youth

#### Early Care and Learning and the Impact of Poverty:

According to the U.S Census Bureau's American Community Survey completed in 2018, Rural Delaware County is 1,442 square miles with a population of approximately 45,000 people. The median household income was \$48,827 between 2014-2018. The per capita income was \$26,629.

Race and Hispanic Origin: White 95.1%, Black 2.1%, Hispanic 4.0%, American Indian and Alaska Native 0.41%, Native Hawaiian and Other Pacific Islander 0.1%, Two or more Races 1.3%.

There are an estimated 7,791 children under the age of 18 living in Delaware County. Of these children, approximately 2,181 are under the age of 6 and 2,602 are between the ages of 6 and 11. 2239 children are estimated to be living below the poverty level.

Determined by the NYS Market Rate for child care the average cost of child care in Delaware County is \$10,764.00 per year. 224 Delaware County children received a subsidy for child care in 2019. These families must be at or below 125% of poverty guidelines.

Delaware County has 19 townships which have 16 family day care homes, 6 group family day care homes, 5 day care centers, 9 Head Start Centers, 4 school age programs and 19 enrolled

legally exempt caregivers. The registered and licensed programs have a total of 1,045 slots; 63 infant, 64 toddler, 168 pre-school and 357 school age spots are currently filled.

Source: Excerpted from the 2021-2026 CCRR Strategic Plan

#### Child Care Demand and Referral Data:

2019 Demand for Child Care: The Child Care Resource and Referral Staff provided referrals and assistance with their child care plan to 134 families for 213 children in 2019.

Data taken from the Delaware Opportunities CCR&R 2019 Child Care Supply and Demand report shows the high need gaps in child care as follows:

- Data shows most of the child care referral requests were for the Delhi, Sidney, Walton, Roxbury and Stamford areas. There were more referrals than slots available, causing families to search outside of their living or working areas.
- Referrals for the townships of Franklin, Hancock, South Kortright were requested and have limited child care slots. Some referral requests were for towns without any or few registered or licensed child care providers such as Andes, Deposit, Margaretville and Roscoe.
- 50% or more referrals were for infants and preschoolers. There is also a need for child care providers who are willing to care for children before and after school, evenings and weekends.

Over the past five years registered and licensed facilities have decreased in Delaware County from 57 to 40. There has also been a decrease in the legally exempt enrolled providers in the county from 99 to 13. This may be due to eligibility guidelines for subsidized child care funding, regulations, or other factors effecting families and caregivers.

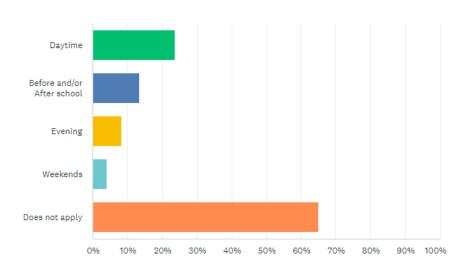
Source: Excerpted from the 2021-2026 CCRR Strategic Plan

## **Schedule Type Requests:**

## Figure 30. Child Care Need (Time)

What time of day do you need child care? Check all that apply:

Answered: 97 Skipped: 33

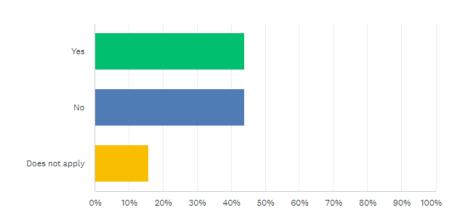


## **Use of Registered Child Care Providers:**

## Figure 31. Use of Registered Child Care Providers

Have you ever used a day care center or a registered child care provider?

Answered: 57 Skipped: 73



## Figure 32. Reason for Not Using Child Care Center/Provider

If not, why have you not used a day care center or a registered child care provider? Check all that apply:

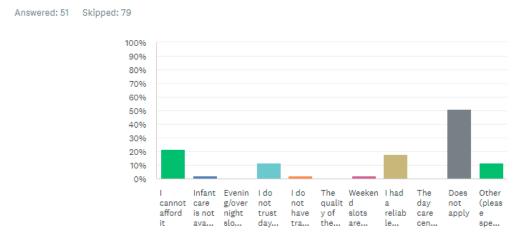
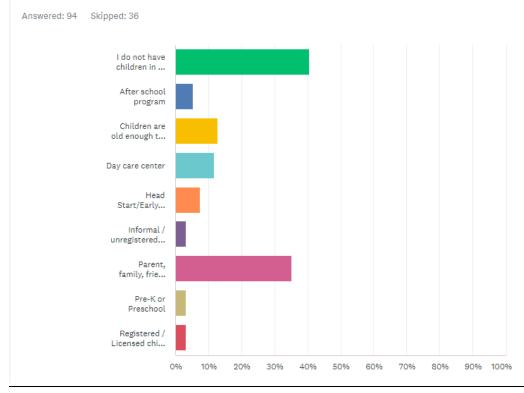


Figure 33. Meeting Child Care Needs

What do you currently use to meet your child care needs? Check all that apply:

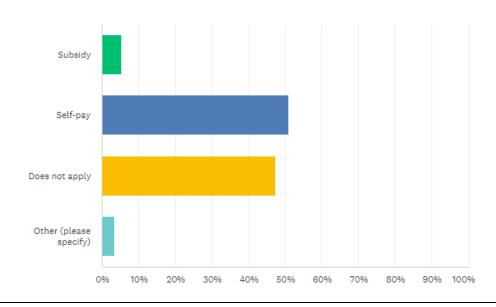


## **Child Care Affordability:**

## Figure 34. Cost of Child Care

How do you meet the cost of your child care?

Answered: 57 Skipped: 73



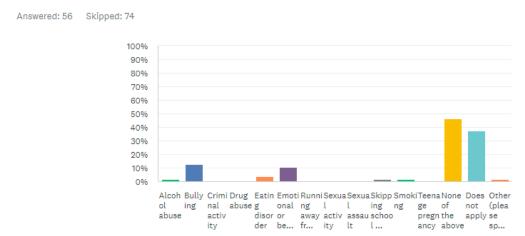
## **Youth**

<u>Youth Poverty:</u> The Delaware County poverty rate for children ages 5-17 is 30.6%, which exceeds the NYS rate of 19.2%. NYS Department of Education data for 2021-2022 reports that 9 of the Delaware County school districts qualify for community level eligibility for free and reduced lunches.

#### Risk/Protective Factors:

#### Figure 35. Risk Factors for Youth

Have any of the following been an issue for concern for the youth (under 18) in your household in the past 12 months? Check all that apply:



# COMMUNITY NEEDS ASSESSMENT-COMMUNITY COMMONS AND OTHER DATA

The NYS Community Action Association supported Community Commons data center is the primary source of Delaware Opportunities' Community Needs Assessment data specific to poverty and its prevalence related to gender, age, and race/ethnicity for its geographic service areas. Data categories include the following.

Population Profile \* Employment \* Education \* Housing \* Income \* Nutrition \* Health Care

#### **POPULATION PROFILE**

#### Families in Poverty by Poverty Rate Change **Population Change** Family Type Age 5-17 Age and Gender **Demographics** Family Poverty Rate by Poverty Rate 18-64 **Race Demographics** Family Type Poverty Rate Ages 65 Poverty Rate Change and Up Households Child Poverty Rate Veterans, Age and **Families** Ages 0-17 Gender Demographics **Poverty** Poverty Rate Change 0-Violent Crime **Poverty Rate Property Crime Households in Poverty** Child Poverty Rate Average Daily Ages 0-4 Population Counts in Child Poverty Rate County Jails Ages 5-17 Citizenship Status

## **Population Change**

Population change within the report area from 2000-2019 is shown below. During the nineteen-year period, total population estimates for the report area declined by -6.37 percent, decreasing from 48,055 persons in 2000 to 44,995 persons in 2019.

Figure 36. Population Change

Report Area	Total Population, 2019 ACS	Total Population, 2000 Census	Population Change from 2000-2019 Census/ACS	Percent Change from 2000-2019 Census/ACS
Delaware County, NY	44,995	48,055	-3,060	-6.37%
New York	19,572,319	18,976,457	595,862	3.14%
United States	324,697,795	281,421,906	43,275,889	15.38%

Percent Change in Population

-20%

60%

Delaware (-6.37%)

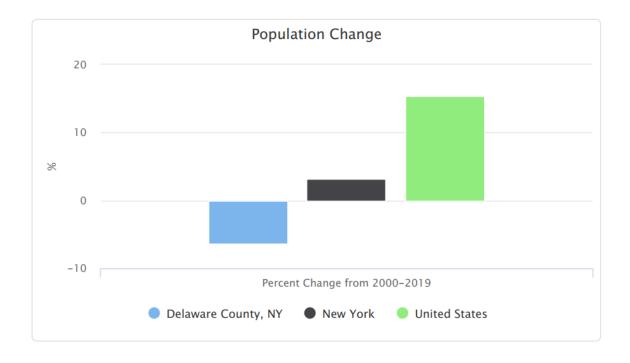
New York (3.14%)

United States (15.38%)

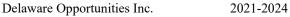
Note: This indicator is compared to the state average.

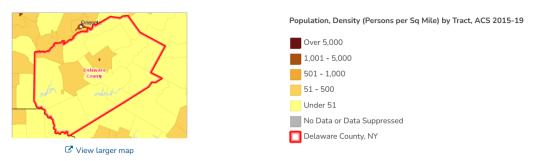
Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial

Census. 2015-19. Source geography: County → Show more details









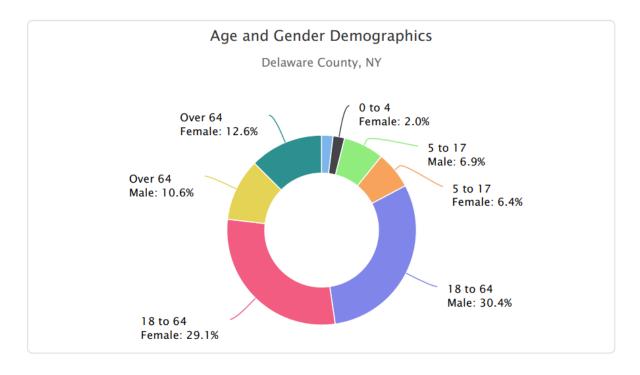
# Age and Gender Demographics

Population by gender within the report area is shown below. According to ACS 2015-2019 5-year population estimates for the report area, the female population comprised 50.07% of the report area, while the male population represented 49.93%.

Figure 37. Age and Gender Demographics

Report Area	0 to 4 Male	0 to 4 Female	5 to 17 Male	5 to 17 Female	18 to 64 Male	18 to 64 Female	Over 64 Male	Over 64 Female
Delaware County, NY	872	880	3,076	2,858	13,555	12,966	4,723	5,588
New York	590,459	563,742	1,510,451	1,443,847	6,051,827	6,265,687	1,199,629	1,798,042
United States	10,112,614	9,655,056	27,413,920	26,247,802	99,841,782	100,642,825	20,320,351	28,265,193

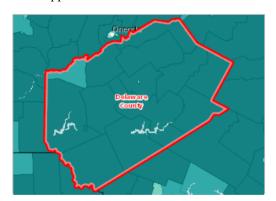
Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract → Show more details



#### Delaware Opportunities Inc.

2021-2024

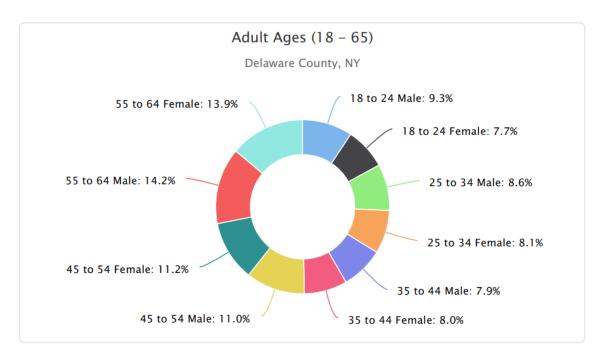
#### Community Needs Assessment and Strategic Plan



# Median Age by Tract, ACS 2015-19 Over 45.0 40.1 - 45.0 35.1 - 40.0 Under 35.1 No Data or Data Suppressed Delaware County, NY

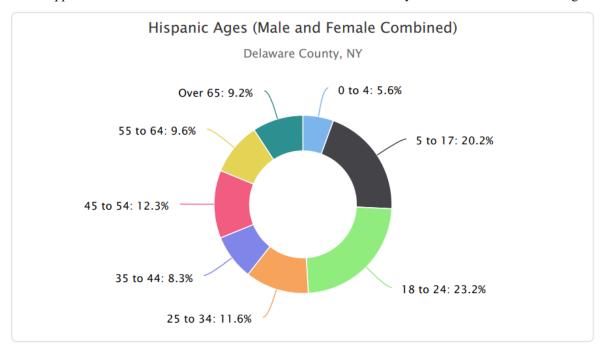
Adult Ages (18 - 65)

Report Area	18 to 24 Male	18 to 24 Female	25 to 34 Male	25 to 34 Female	35 to 44 Male	35 to 44 Female	45 to 54 Male	45 to 54 Female	55 to 64 Male	55 to 64 Female
Delaware County, NY	2,477	2,045	2,290	2,138	2,107	2,114	2,918	2,975	3,763	3,694
New York	920,349	911,534	1,432,624	1,433,326	1,196,866	1,236,141	1,269,799	1,343,282	1,232,189	1,341,404
United States	15,706,354	14,939,973	22,811,448	22,218,967	20,425,649	20,553,182	20,752,102	21,320,518	20,146,229	21,610,185



Hispanic Ages (Male and Female Combined)

Report Area	0 to 4	5 to 17	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	Over 65
Delaware County, NY	97	353	405	202	144	215	167	161
New York	300,814	709,375	398,969	612,172	532,079	467,327	350,426	349,821
United States	5,106,555	13,350,096	6,758,665	9,232,392	8,409,995	6,798,614	4,657,233	4,165,820



#### Population Age 65+

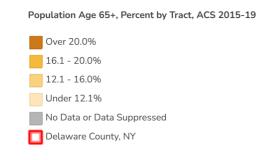
Of the estimated 44,995 total population in the report area, an estimated 10,788 persons are adults aged 65 and older, representing 23.98% of the population. This data is based on the latest U.S. Census Bureau American Community Survey 5-year estimates. The number of older adults in the report area is relevant because this population has unique needs which should be considered separately from other age groups.

Figure 38. Population Age 65+

Report Area	Total Population	Population Age 65+	Population Age 65+, Percent
Delaware County, NY	44,995	10,788	23.98%
New York	19,572,319	3,146,306	16.08%
United States	324,697,795	50,783,796	15.64%

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract  $\rightarrow$  Show more details



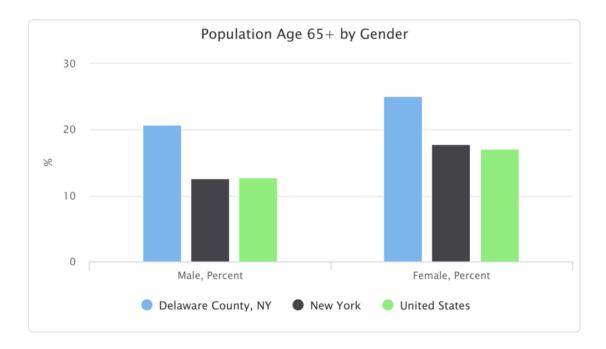


## Population Age 65+ by Gender

The table below reports the percentage of the population that is age 65 or older by gender. Among the male population in the report area, 20.80% are aged 65 years or older. Among the female population, 25.07% are aged 65 years or older.

Figure 39. Population Age 65+ by Gender

Report Area	Male	Female	Male, Percent	Female, Percent
Delaware County, NY	4,723	5,588	20.80%	25.07%
New York	1,199,629	1,798,042	12.63%	17.85%
United States	20,320,351	28,265,193	12.71%	17.15%

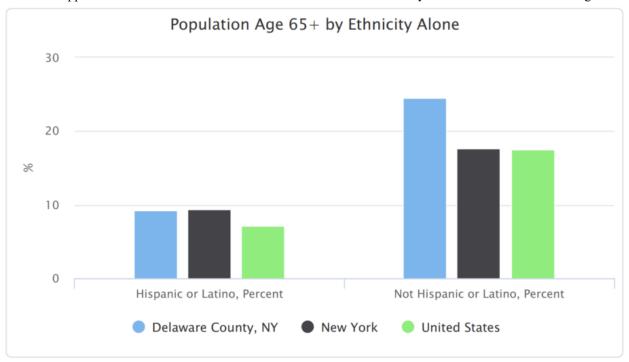


#### **Population Age 65+ by Ethnicity Alone**

This indicator reports the percentage of population that is at age 65+ by ethnicity alone. In the report area, 9.23% of Hispanic/Latino population is at age 65+, and 24.57% of non-Hispanic/Latino population is at age 65+.

Figure 40. Population Age 65+ by Ethnicity Alone

Report Area	Hispanic or Latino	Not Hispanic or Latino	Hispanic or Latino, Percent	Not Hispanic or Latino, Percent
Delaware County, NY	161	10,627	9.23%	24.57%
New York	349,821	2,796,485	9.40%	17.64%
United States	4,165,820	46,617,976	7.12%	17.51%

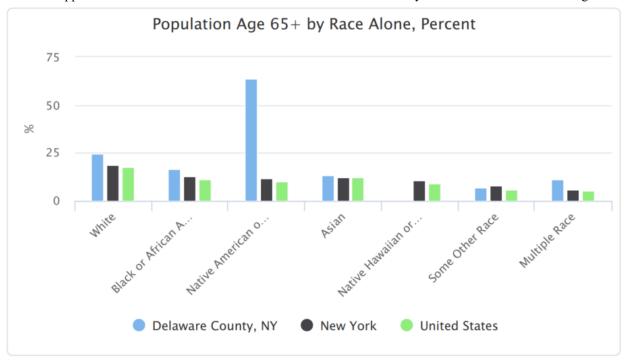


# Population Age 65+ by Race Alone, Percent

This indicator reports the percentage of each race (alone) making up the population aged 65 or older.

Figure 41. Population Age 65+ by Race Alone, Percent

Report Area	White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	24.55%	16.46%	63.64%	13.18%	0.00%	7.12%	11.06%
New York	18.91%	13.05%	11.94%	12.55%	10.93%	7.94%	6.14%
United States	17.88%	11.28%	10.29%	12.45%	8.88%	5.80%	5.16%

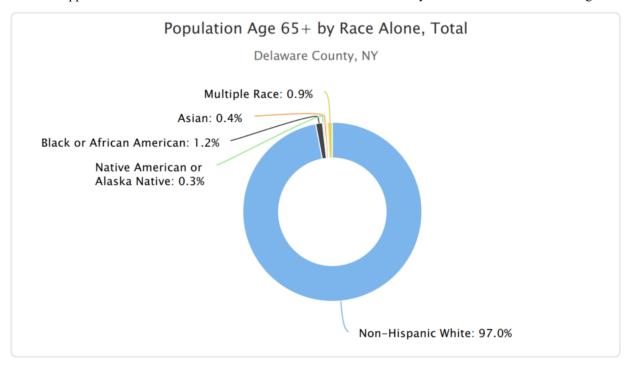


# **Population Age 65+ by Race Alone, Total**

This indicator reports the proportion of each race (alone) making up the population aged 65 or older.

Figure 42. Population Age 65+ by Race Alone, Total

Report Area	Non-Hispanic White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	10,466	132	28	46	0	24	92
New York	2,356,443	400,164	9,492	206,755	964	134,653	37,835
United States	42,079,212	4,649,405	283,103	2,232,036	53,281	930,830	555,929



#### Life Expectancy by Census Tract

This indicator reports the average life expectancy at birth. Life expectancy measures the average number of years from birth a person can expect to live, according to the current mortality experience (age-specific death rates) of the population. Life expectancy takes into account the number of deaths in a given time period and the average number of people at risk of dying that period, allowing us to compare data across census tracts with different population sizes.

Within the report area, the average life expectancy at birth is 81.75 for the total population. *Note: Data is suppressed for counties with fewer than 20 deaths in the time frame.* 

Figure 43. Life Expectancy by Census Tract

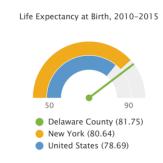
Report Area	Total Population (2010- 2015)	Life Expectancy at Birth (2010- 15)		
Delaware County, NY	46,901	81.75		
New York	19,673,174	80.64		
United States	320,098,094	78.69		

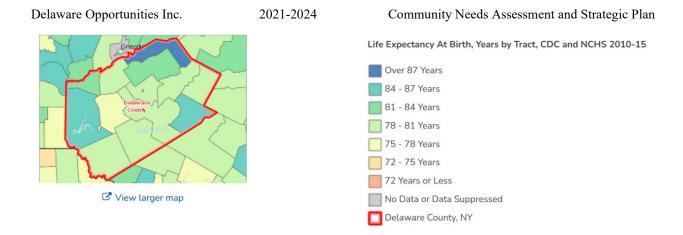
Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention and the National Center for Health

 $Statistics, \textit{U.S. Small-Area Life Expectancy Estimates Project. 2010-15. Source geography: \\$ 

Tract → Show more details



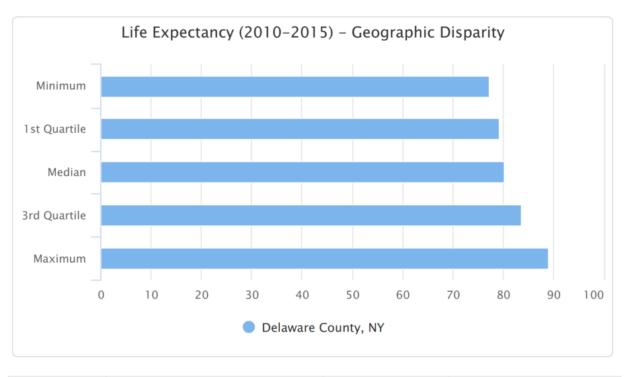


#### Life Expectancy (2010-2015)-Geographic Disparity

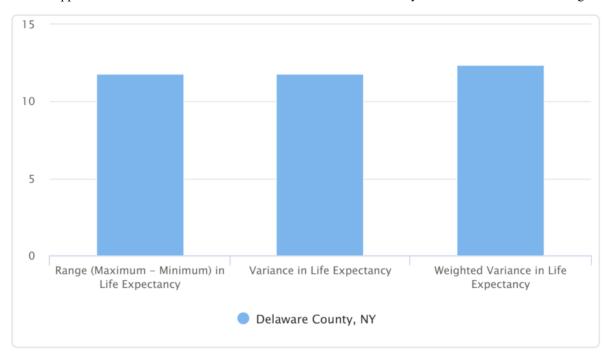
The tables and charts below display summary measures describing the distribution of life expectancy values within the report area, including the range (maximum-minimum) and variance. Variance measures include the standard and weighted variance. Weighted variance takes into consideration the population of the neighborhoods/census tracts in determining the spread or values.

Figure 44. Life Expectancy (2010-2015)-Geographic Disparity

Report Area	Minimum	1st Quartile	Median	3rd Quartile	Maximum	
Delaware County, NY	77.30	79.30	80.30	83.60	89.10	



Report Area	Range (Maximum - Minimum) in Life Expectancy	Variance in Life Expectancy	Weighted Variance in Life Expectancy
Delaware County, NY	11.8	11.8	12.4

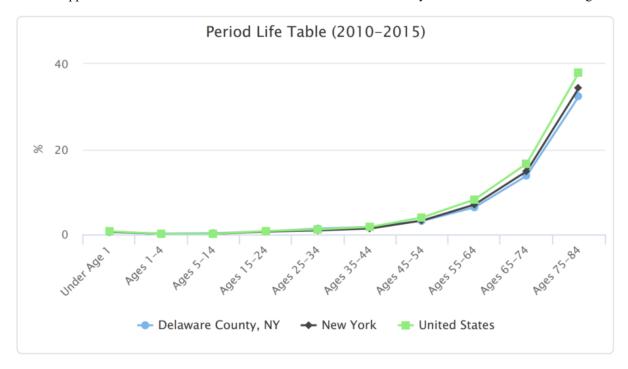


# Period Life Table (2010-2015)

This indicator reports the probability of dying between the ages referenced in each category (among the population living to the first age in the reference category). For example, the data in column Ages 1-4 expresses the probability of dying between one and four years of age. Data values are expressed as a percentage.

Figure 45. Period Life Table (2010-2015)

Report Area	Under Age 1	Ages 1-4	Ages 5-14	Ages 15-24	Ages 25-34	Ages 35-44	Ages 45-54	Ages 55-64	Ages 65-74	Ages 75-84
Delaware County, NY	0.58%	0.20%	0.29%	0.73%	1.36%	1.79%	3.19%	6.37%	13.80%	32.43%
New York	0.63%	0.14%	0.15%	0.68%	0.95%	1.40%	3.28%	7.01%	14.83%	34.38%
United States	0.74%	0.15%	0.17%	0.81%	1.19%	1.77%	4.00%	8.20%	16.63%	37.96%



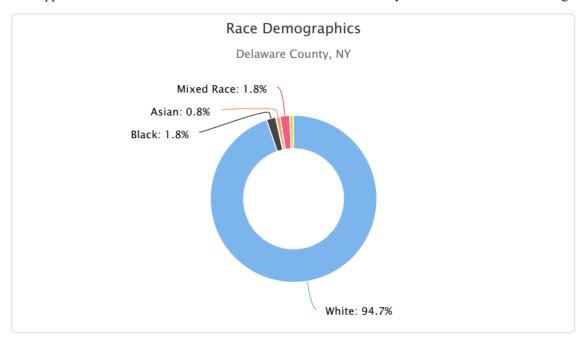
# **Race Demographics**

Population by gender within the report area is shown below. According to ACS 2015-2019 5-year population estimates, the Caucasian (white) population comprised 94.74% of the report area, black population represented 1.78%, and other races combined were 1.63%. Persons identifying themselves as mixed race made up 1.85% of the population.

Figure 46. Race Demographics

Report Area	Total Population	White Total	Black Total	American Indian Total	Asian Total	Native Hawaiian Total	Some Other Total	Mixed Race Total
Delaware County, NY	44,995	42,629	802	44	349	2	337	832
New York	19,572,319	12,459,687	3,065,471	79,512	1,647,606	8,821	1,694,965	616,257
United States	324,697,795	235,377,662	41,234,642	2,750,143	17,924,209	599,868	16,047,369	10,763,902

Data Source: US Census Bureau, American Community Survey. 2015-2019. Source geography: Tract → Show more details

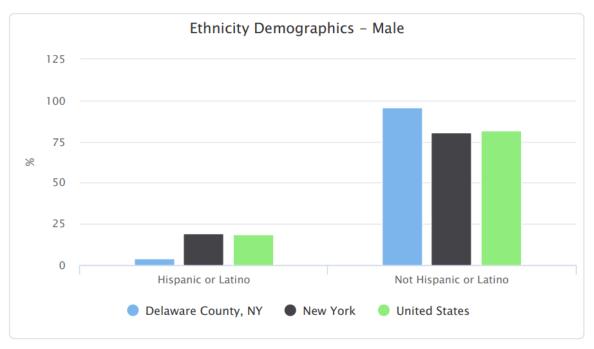


#### Race Demographics - Male

Report Area	White Male	Black Male	American Indian Male	Asian Total	Native Hawaiian Male	Some Other Male	Mixed Race Male
Delaware County, NY	21,446	446	10	167	2	211	421
New York	6,107,107	1,422,888	39,754	787,323	3,881	839,261	300,787
United States	116,386,410	19,713,121	1,362,946	8,512,579	299,477	8,236,298	5,376,088

#### Ethnicity Demographics - Male

Report Area	Total Males Hispanic / Latino	Total Males Not Hispanic / Latino	Percent Males Hispanic / Latino	Percent Males Not Hispanic / Latino
Delaware County, NY	904	21,799	3.98%	96.02%
New York	1,834,216	7,666,785	19.31%	80.69%
United States	29,534,902	130,352,017	18.47%	81.53%



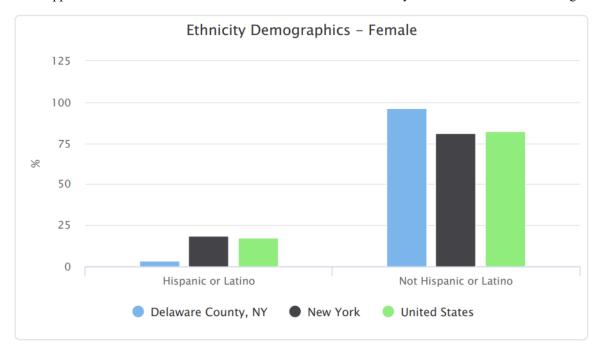
Race Demographics - Female

Report Area	White Female	Black Female	American Indian Female	Asian Female	Native Hawaiian Female	Some Other Female	Mixed Race Female
Delaware County, NY	21,183	356	34	182	0	126	411
New York	6,352,580	1,642,583	39,758	860,283	4,940	855,704	315,470
United States	118,991,252	21,521,521	1,387,197	9,411,630	300,391	7,811,071	5,387,814

#### Ethnicity Demographics - Female

Report Area	Total Females Hispanic / Latino	Total Females Not Hispanic / Latino	Percent Females Hispanic / Latino	Percent Females Not Hispanic / Latino
Delaware County, NY	840	21,452	3.77%	96.23%
New York	1,886,767	8,184,551	18.73%	81.27%
United States	28,944,468	135,866,408	17.56%	82.44%

2021-2024



# **Households and Families**

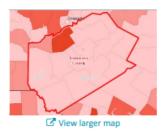
This indicator reports the total number and percentage of households by composition (married couple family, nonfamily, etc.). According to the American Community Survey subject definitions, a family household is any housing unit in which the householder is living with one or more individuals related to him or her by birth, marriage or adoption\*. A non-family household is any household occupied by the householder alone, or by the householder and one or more unrelated individuals.

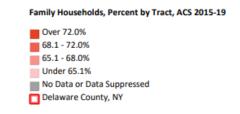
\*Family households and married-couple families do not include same-sex married couples even if the marriage was performed in a state issuing marriage certificates for same-sex couples. Same sex couple households are included in the family household's category if there is at least one additional person related to the householder by birth or adoption.

Figure 47. Households and Families

Report Area	Total Households	Family Households	Family Households, Percent	Non-Family Households	Non-Family Households, Percent
Delaware County, NY	18,968	11,389	60.04%	7,579	39.96%
New York	7,343,234	4,632,289	63.08%	2,710,945	36.92%
United States	120,756,048	79,114,031	65.52%	41,642,017	34.48%

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract



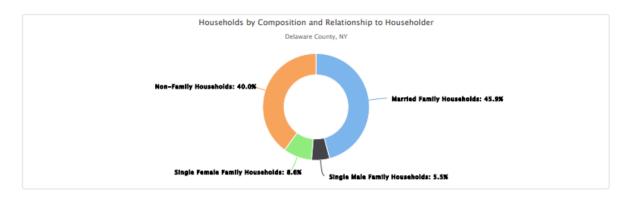


#### Households by Composition and Relationship to Householder

This indicator reports households by composition and relationship to householder.

Figure 48. Households by Composition and Relationship to Householder

Report Area	Total Households	Married Family Households	Single Male Family Households	Single Female Family Households	Non-Family Households
Delaware County, NY	18,968	8,709	1,042	1,638	7,579
New York	7,343,234	3,235,721	365,750	1,030,818	2,710,945
United States	120,756,048	58,198,771	5,898,296	15,016,964	41,642,017

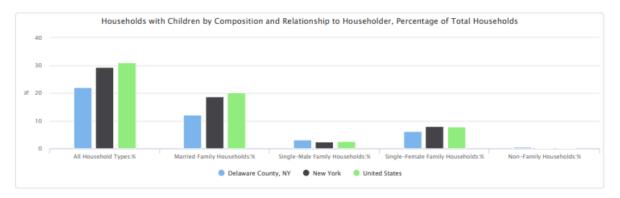


# Households with Children by Composition and Relationship to Householder, Percentage of Total Households

This indicator reports households with children by composition and relationship to householder by percentage of total households.

Figure 49. Households with Children by Composition and Relationship to Householder, Percentage of Total Households

Report Area	All Household Types	Married Family Households	Single-Male Family Households	Single-Female Family Households	Non-Family Households
Delaware County, NY	22.10%	12.20%	3.16%	6.09%	0.64%
New York	29.30%	18.63%	2.41%	8.00%	0.26%
United States	31.05%	20.26%	2.70%	7.81%	0.28%

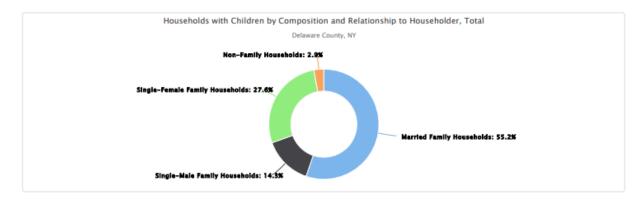


#### Households with Children by Composition and Relationship to Householder, Total

This indicator reports the total number of households with children by composition and relationship to householder.

Figure 50. Households with Children by Composition and Relationship by Householder, Total

Report Area	All Household Types	Married Family Households	Single-Male Family Households	Single-Female Family Households	Non-Family Households
Delaware County, NY	4,191	2,315	599	1,155	122
New York	2,151,245	1,368,024	176,939	587,553	18,729
United States	37,494,224	24,465,699	3,258,322	9,427,068	343,135



#### **Poverty**

2019 poverty estimates show a total of 5,290 persons living below the poverty level in the report area. Poverty information is at 100% of the federal poverty income guidelines.

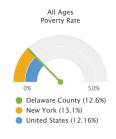
Figure 51. Poverty

Report Area	All Ages No of Persons	All Ages Poverty Rate	Age 0-17 No of Persons	Age 0- 17 Poverty Rate	Age 5-17 No of Persons	Age 5- 17 Poverty Rate
Delaware County, NY	5,290	12.6%	1,340	19.1%	954	18.4%
New York	2,471,760	13.1%	716,817	18.2%	485,664	17.2%
United States	39,490,096	12.16%	12,000,470	16.34%	8,258,906	15.39%

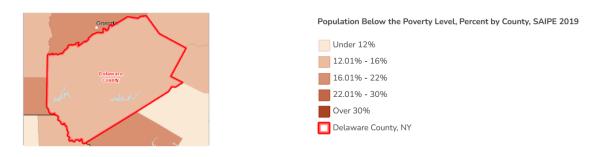
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, Small Area Income and Poverty Estimates. 2019. Source

geography: County  $\rightarrow$  Show more details







#### **Poverty Rate (ACS)**

The following report section shows population estimates for all persons in poverty for the report area. According to the American Community Survey (ACS) 5 year estimates, an average of 16.58% of all persons lived in a state of poverty during the 2015-2019 period. The poverty rate for all persons living in the report area is greater than the national average of 13.42%.

Population in Poverty, Percent

Delaware (16.58%)New York (14.07%)United States (13.42%)

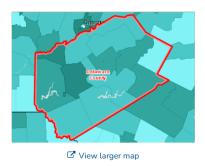
Figure 52. Poverty Rate

Report Area	Total Population	Population in Poverty	Population in Poverty, Percent
Delaware County, NY	42,647	7,071	16.58%
New York	19,063,180	2,681,277	14.07%
United States	316,715,051	42,510,843	13.42%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography:

Tract → Show more details



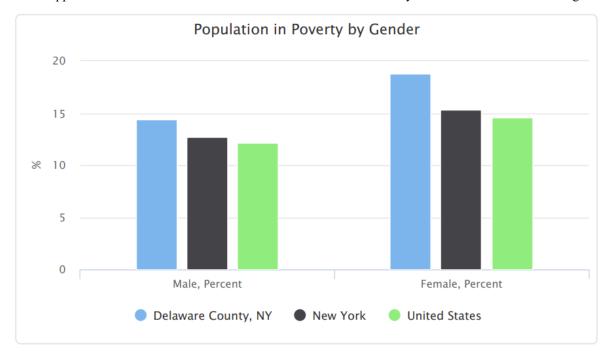


# **Population in Poverty by Gender**

This indicator reports the population in poverty in the report area by gender.

Figure 53. Population in Poverty by Gender

Report Area	Male	Female	Male, Percent	Female, Percent
Delaware County, NY	3,085	3,986	14.41%	18.77%
New York	1,174,844	1,506,433	12.74%	15.31%
United States	18,909,451	23,601,392	12.19%	14.61%



# Population in Poverty by Ethnicity Alone

This indicator reports the population in poverty in the report area by ethnicity alone.

Figure 54. Population in Poverty by Ethnicity Alone

Report Area	Hispanic or Latino	Not Hispanic or Latino	Hispanic or Latino, Percent	Not Hispanic or Latino, Percent
Delaware County, NY	382	6,689	25.67%	16.25%
New York	808,858	1,872,419	22.25%	12.14%
United States	11,256,244	31,254,599	19.64%	12.05%

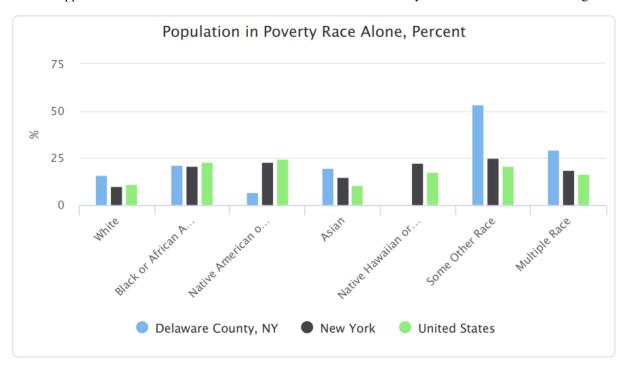


# **Population in Poverty Race Alone, Percent**

This indicator reports the percentage of population in poverty in the report area by race alone.

Figure 55. Population in Poverty Race Alone, Percent

Report Area	White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	16.06%	21.58%	6.82%	19.87%	0.00%	53.39%	29.69%
New York	10.44%	21.06%	23.21%	14.97%	22.74%	25.08%	18.90%
United States	11.15%	23.04%	24.86%	10.94%	17.51%	21.04%	16.66%

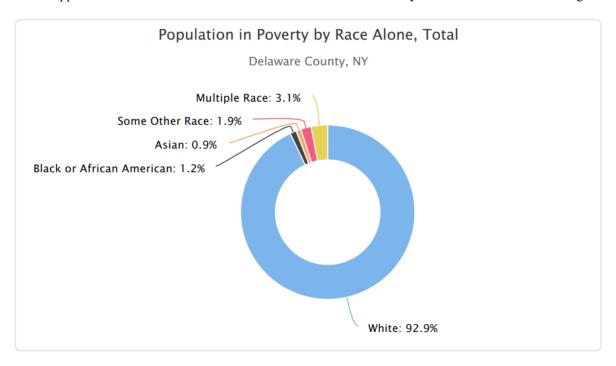


# Population in Poverty by Race Alone, Total

This indicator reports the total population in poverty in the report area by race alone.

Figure 56. Population in Poverty by Race Alone, Total

Report Area	Non-Hispanic White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	6,572	82	3	63	0	134	217
New York	1,268,529	621,618	17,858	241,278	1,893	417,017	113,084
United States	25,658,220	9,114,217	660,695	1,922,319	101,826	3,313,183	1,740,383



# **Households in Poverty**

The number and percentage of households in poverty are shown in the report area. In 2019, it is estimated that there were 3,024 households, or 15.9%, living in poverty within the report area.

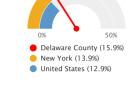
Figure 57. Households in Poverty

Report Area	Total Households	Households in Poverty	Percent Households in Poverty
Delaware County, NY	18,968	3,024	15.9%
New York	7,343,234	1,019,879	13.9%
United States	120,756,048	15,610,142	12.9%

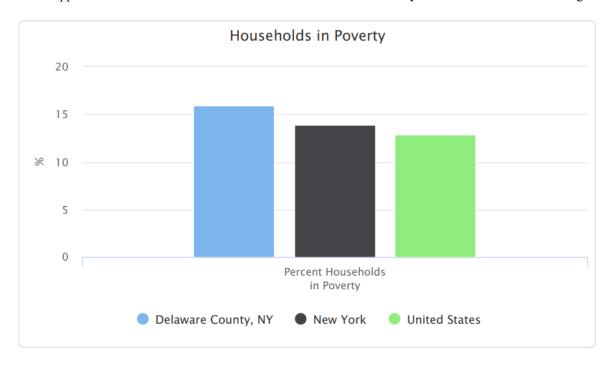
Note: This indicator is compared to the state average.

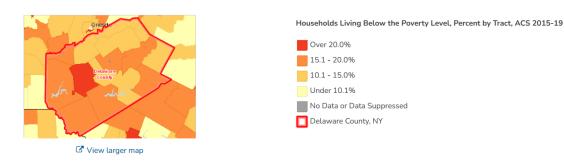
Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography:

County → Show more details



Percent Households in Poverty





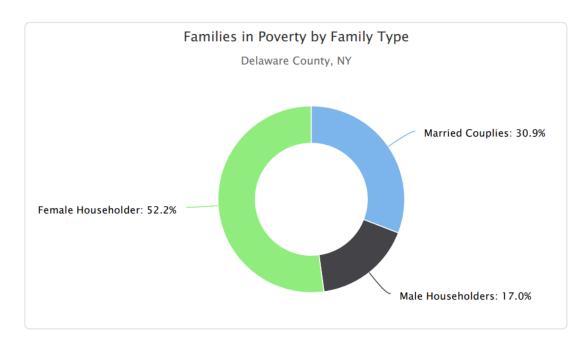
# **Families in Poverty by Family Type**

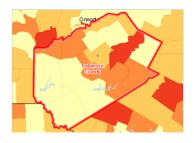
The number of families in poverty by type are shown in the report area. According to ACS 2015-2019 5-year estimates for the report area, there were 1,315 families living in poverty.

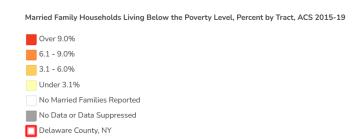
Figure 58. Families in Poverty by Family Type

Report Area	Total Families	Families in Poverty Total	Families in Poverty Married Couples	Families in Poverty Male Householder	Families in Poverty Female Householder
Delaware County, NY	11,389	1,315	406	223	686
New York	4,632,289	479,951	177,574	48,113	254,264
United States	79,114,031	7,541,196	2,764,595	803,863	3,972,738

 $\textit{Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: County \\ \\ \rightarrow \textit{Show more details}$ 







#### Family Poverty Rate by Family Type

The percentage of households in poverty by household type are shown for the report area. It is estimated that 11.5% of all households were living in poverty within the report area, compared to the national average of 9.5%. Of the households in poverty, female headed households represented 52.2% of all households in poverty, compared to 30.9% and 17.0% of households headed by males and married couples, respectively.

Figure 59. Family Poverty Rate by Family Type

Report Area	Poverty Rate All Types	Percent of Poverty Married Couples	Percent of Poverty Male Householder	Percent of Poverty Female Householder
Delaware County, NY	11.5%	30.9%	17.0%	52.2%
New York	10.4%	37.0%	10.0%	53.0%
United States	9.5%	36.7%	10.7%	52.7%

0% 100%

Delaware County (52.2%)

New York (53.0%)

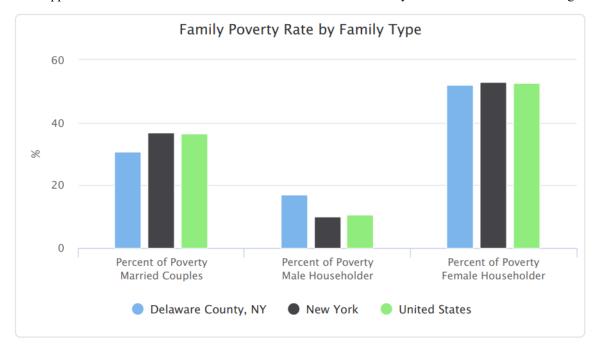
United States (52.7%)

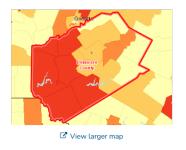
Percent of Poverty Female Householder

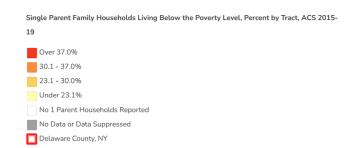
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography:

County  $\rightarrow$  Show more details







# **Poverty Rate Change**

Poverty rate change in the report area from 2000 to 2019 is shown below. According to the U.S. Census, the poverty rate for the area decreased by -0.5% compared to a national increase of 1.0%.

Figure 60. Poverty Rate Change

Report Area	Persons in Poverty 2000	Poverty Rate 2000	Persons in Poverty 2019	Poverty Rate 2019	Change in Poverty Rate 2000-2019
Delaware County, NY	6,009	13.1%	5,290	12.6%	-0.5%
New York	2,466,704	13.2%	2,471,760	13.1%	-0.1%
United States	31,581,086	11.3%	39,490,096	12.3%	1.0%

2000-2019

0%

Delaware County (-0.5%)

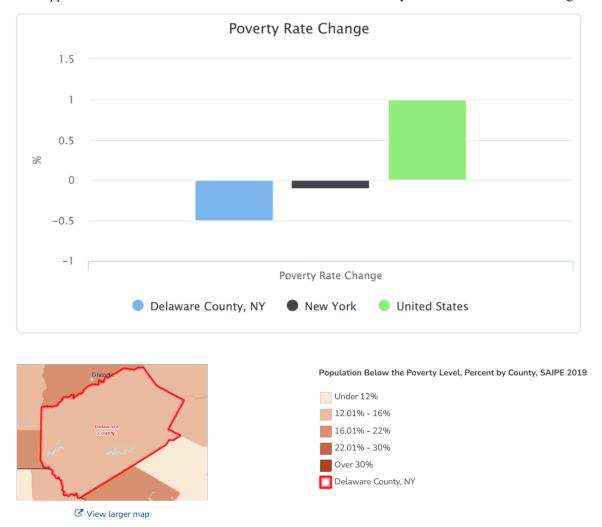
New York (-0.1%)

United States (1.0%)

Change in Poverty Rate

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, Small Area Income and Poverty Estimates. 2019. Source geography: County  $\rightarrow$  Show more details

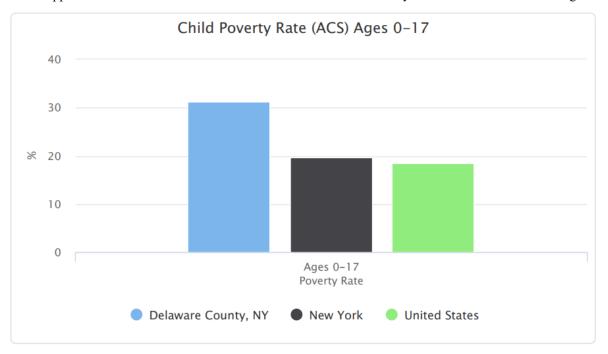


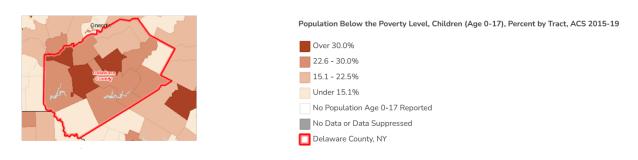
# Child Poverty Rate (ACS) Ages 0-17

Population and poverty estimates for children age 0-17 are shown for the report area. According to the American Community Survey 5-year data, an average of 31.2% of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is less than the national average of 18.5%.

Figure 61. Child Poverty Rate, Ages 0-17

Report Area	Ages 0-17 Total Population	Ages 0-17 In Poverty	Ages 0-17 Poverty Rate
Delaware County, NY	7,295	2,277	31.2%
New York	4,031,379	791,913	19.6%
United States	72,235,700	13,377,778	18.5%

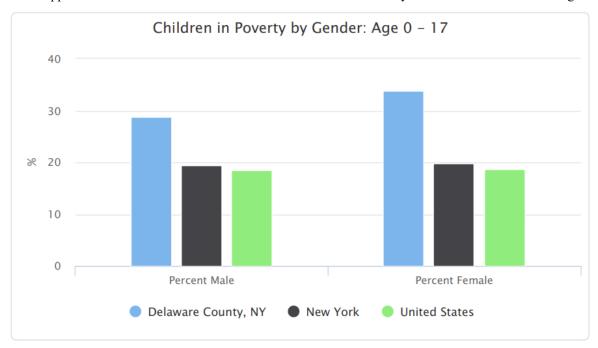




# Children in Poverty by Gender: Age 0-17

Figure 62. Children in Poverty by Gender, Age 0-17

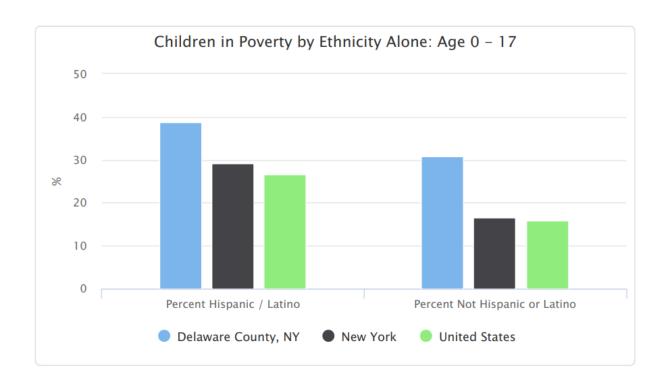
Report Area	Total Male	Total Female	Percent Male	Percent Female
Delaware County, NY	1,094	1,183	28.87%	33.75%
New York	402,070	389,843	19.51%	19.78%
United States	6,799,287	6,578,491	18.43%	18.61%



# Children in Poverty by Ethnicity Alone: Age 0-17

Figure 63. Children in Poverty by Ethnicity Alone, Age 0-17

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Delaware County, NY	168	2,109	38.89%	30.73%
New York	287,906	504,007	29.21%	16.55%
United States	4,839,972	8,537,806	26.63%	15.79%



# Children in Poverty by Race Alone, Percent: Age 0-17

Figure 64. Children in Poverty by Race Alone, Percent, Age 0-17

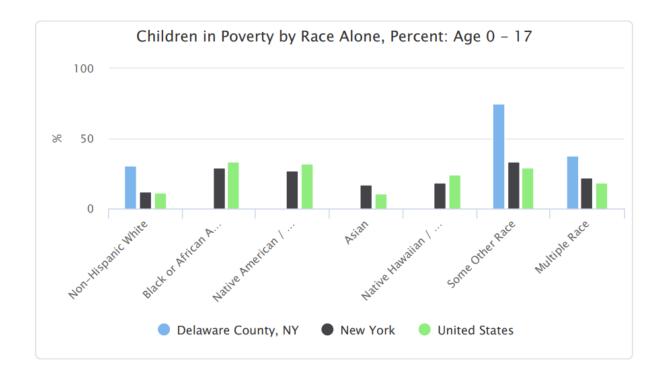
O			, ,				
Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	6,455	59	0	44	0	117	362
New York	1,949,242	673,907	17,265	305,944	1,449	442,350	246,353
United States	36,581,731	10,072,070	718,805	3,484,579	146,972	4,645,363	4,819,378

Children in Poverty by Race Alone, Total: Age 0 - 17

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	1,974	0	0	0	0	88	137
New York	242,427	198,464	4,737	51,726	272	147,249	53,847
United States	4,070,361	3,346,711	231,663	370,660	35,458	1,356,208	905,096

Children in Poverty by Race Alone, Percent: Age 0 - 17

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	30.58%	0.00%	No data	0.00%	No data	75.21%	37.85%
New York	12.44%	29.45%	27.44%	16.91%	18.77%	33.29%	21.86%
United States	11.13%	33.23%	32.23%	10.64%	24.13%	29.19%	18.78%



#### Poverty Rate Change (SAIPE) Age 0-17

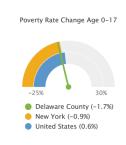
The poverty rate change for all children (age 0-17) in the report area from 2000 to 2019 is shown below. According to the U.S. Census, the poverty rate for the area decreased by -1.7%, compared to a national increase of 0.6%.

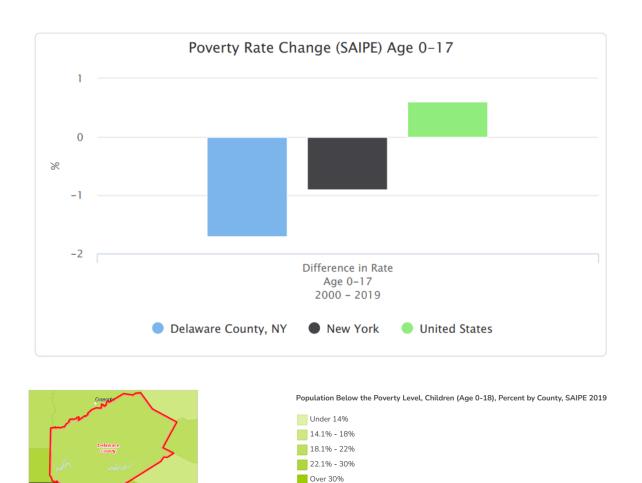
Figure 65. Poverty Rate Change, Age 0-17

Report Area	Poverty Age 0-17 2000	Poverty Rate Age 0-17 2000	Poverty Age 0-17 2019	Poverty Rate Age 0- 17 2019	Difference in Rate Age 0-17 2000 - 2019
Delaware County, NY	2,144	20.8%	1,340	19.1%	-1.7%
New York	1,746,172	19.1%	1,433,626	18.2%	-0.9%
United States	34,757,074	16.2%	35,996,680	16.8%	0.6%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, Small Area Income and Poverty Estimates. 2019. Source geography: County → Show more details





Delaware County, NY

#### Child Poverty Rate (ACS) Age 0-4

Population and poverty estimates for children age 0-4 are shown for the report area. According to the American Community Survey 5-year data, an average of 33.1% of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is less than the national average of 20.3%.

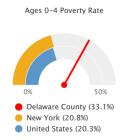
Figure 66. Child Poverty Rate, Age 0-4

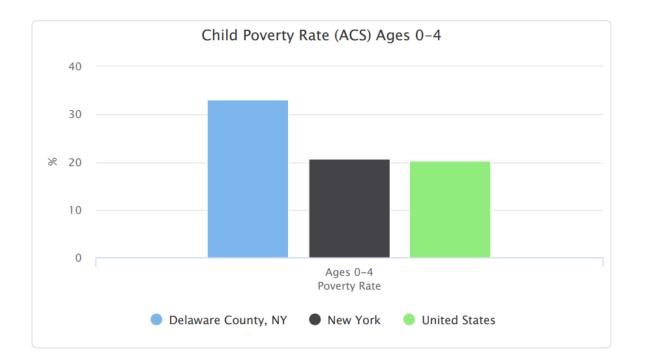
Report Area	Ages 0-4 Total Population	Ages 0-4 In Poverty	Ages 0-4 Poverty Rate
Delaware County, NY	1,678	556	33.1%
New York	1,131,209	235,510	20.8%
United States	19,430,702	3,948,405	20.3%

Note: This indicator is compared to the state average.

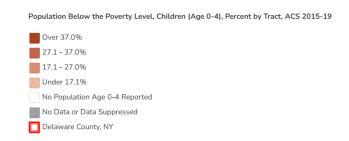
Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography:

County → Show more details





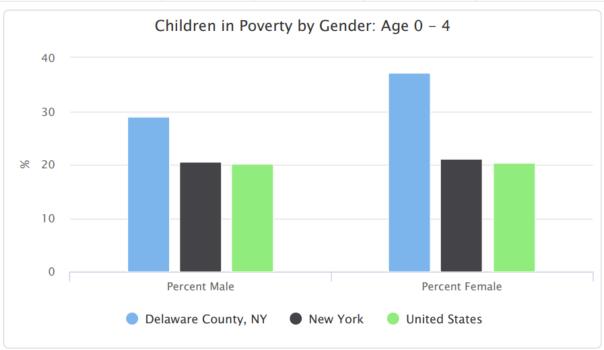




# Children in Poverty by Gender: Age 0-4

Figure 67. Children in Poverty by Gender, Age 0-4

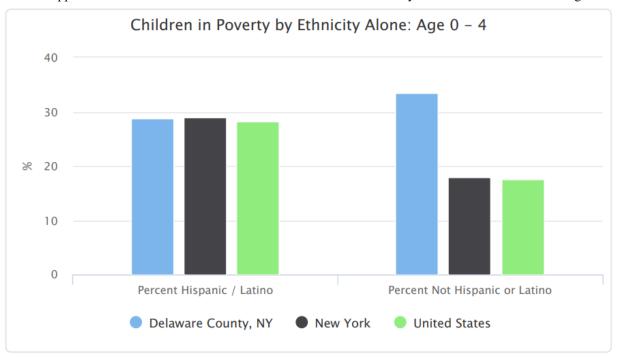
Report Area	Total Male	Total Female	Percent Male	Percent Female
Delaware County, NY	235	321	28.91%	37.11%
New York	119,216	116,294	20.61%	21.04%
United States	2,009,414	1,938,991	20.22%	20.43%



# Children in Poverty by Ethnicity Alone: Age 0-4

Figure 68. Children in Poverty by Ethnicity Alone, Age 0-4

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Delaware County, NY	28	528	28.87%	33.40%
New York	84,419	151,091	28.89%	18.01%
United States	1,415,710	2,532,695	28.19%	17.58%

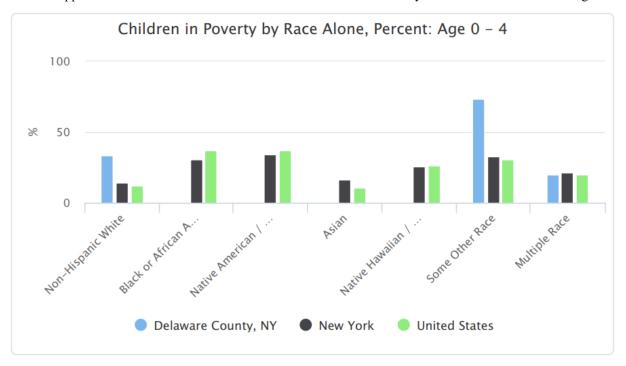


# Children in Poverty by Race Alone, Percent: Age 0-4

Figure 69. Children in Poverty by Race Alone, Percent, Age 0-4

Children in Poverty by Race Alone, Percent: Age 0 - 4

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	33.86%	0.00%	No data	0.00%	No data	73.53%	20.00%
New York	14.42%	30.64%	33.93%	16.15%	26.03%	32.95%	21.35%
United States	12.42%	37.04%	36.94%	10.56%	26.45%	30.81%	20.31%



#### Children in Poverty by Race Alone, Total: Age 0-4

Figure 70. Children in Poverty by Race, Alone, Total, Age 0-4 Children by Race Alone, Total: Age 0 - 4

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	1,533	11	0	5	0	34	45
New York	524,526	184,904	4,662	88,999	511	125,890	85,135
United States	9,643,324	2,681,532	184,458	909,892	40,400	1,234,195	1,517,422

Children in Poverty by Race Alone, Total: Age 0 - 4

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	519	0	0	0	0	25	9
New York	75,662	56,656	1,582	14,374	133	41,486	18,174
United States	1,197,998	993,338	68,139	96,081	10,685	380,285	308,113

#### Child Poverty Rate (ACS) Age 5-17

Population and poverty estimates for children age 5-17 are shown for the report area. According to the American Community Survey 5-year data, an average of 30.6% of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is less than the national average of 17.9%.

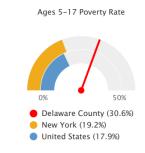
Figure 71. Child Poverty Rate, Age 5-17

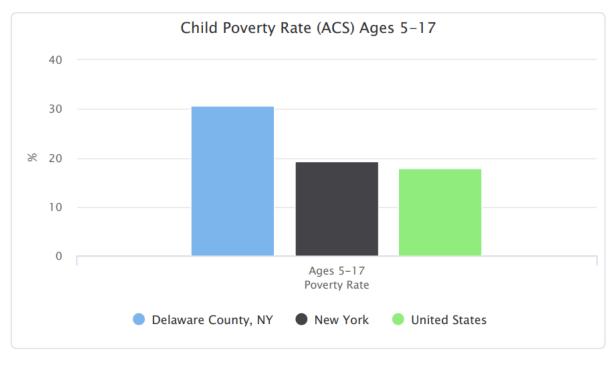
Report Area	Ages 5-17 Total Population	Ages 5-17 In Poverty	Ages 5-17 Poverty Rate
Delaware County, NY	5,617	1,721	30.6%
New York	2,900,170	556,403	19.2%
United States	52,804,998	9,429,373	17.9%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography:

County → Show more details







Population Below the Poverty Level, Children (Age 5-17), Percent by Tract, ACS 2015-19

Over 29.0%

21.1 - 29.0%

13.1 - 21.0%

Under 13.1%

No Population Age 5-17 Reported

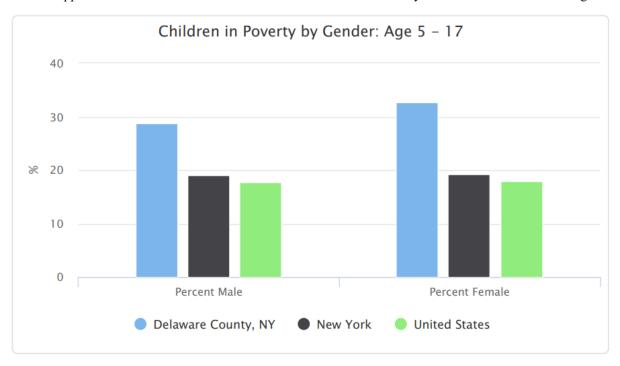
No Data or Data Suppressed

Delaware County, NY

# Children in Poverty by Gender: Age 5-17

Figure 72. Children in Poverty by Gender, Age 5-17

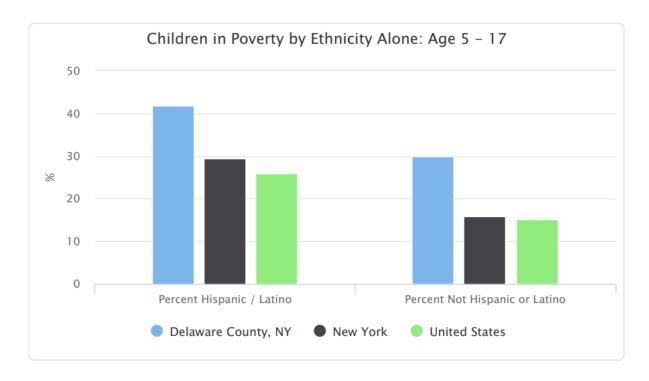
Report Area	Total Male	Total Female	Percent Male	Percent Female
Delaware County, NY	859	862	28.85%	32.65%
New York	282,854	273,549	19.08%	19.29%
United States	4,789,873	4,639,500	17.77%	17.95%



# Children in Poverty by Ethnicity Alone: Age 5-17

Figure 73. Children in Poverty by Ethnicity Alone, Age 5-17

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Delaware County, NY	140	1,581	41.79%	29.93%
New York	203,487	352,916	29.34%	15.99%
United States	3,424,262	6,005,111	26.03%	15.15%

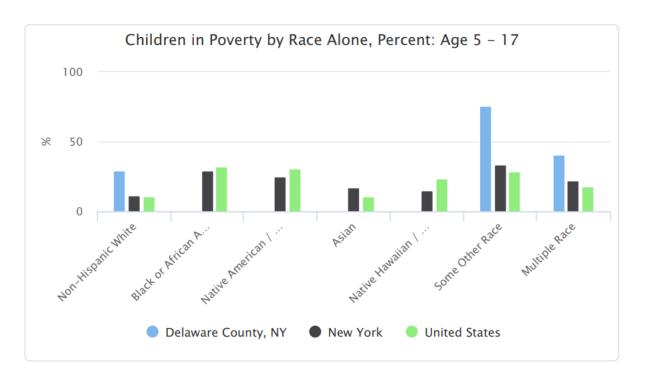


# Children in Poverty by Race Alone, Percent: Age 5-17

Figure 74. Children in Poverty by Race Alone, Percent, Age 5-17

Children in Poverty by Race Alone, Percent: Age 5 - 17

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	29.56%	0.00%	No data	0.00%	No data	75.90%	40.38%
New York	11.71%	29.00%	25.03%	17.22%	14.82%	33.42%	22.13%
United States	10.66%	31.84%	30.60%	10.66%	23.25%	28.61%	18.08%



# Children in Poverty by Race Alone, Total: Age 5-17

Figure 75. Children in Poverty by Race Alone, Total, Age 5-17

Children by Race Alone, Total: Age 5 - 17

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	4,922	48	0	39	0	83	317
New York	1,424,716	489,003	12,603	216,945	938	316,460	161,218
United States	26,938,407	7,390,538	534,347	2,574,687	106,572	3,411,168	3,301,956

Children in Poverty by Race Alone, Total: Age 5 - 17

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	1,455	0	0	0	0	63	128
New York	166,765	141,808	3,155	37,352	139	105,763	35,673
United States	2,872,363	2,353,373	163,524	274,579	24,773	975,923	596,983

# Poverty Rate Change (SAIPE) Age 5-17

The poverty rate change for all children (age 5-17) in the report area from 2000 to 2019 is shown below. According to the U.S. Census, the poverty rate for the area decreased by -1.5%, compared to a national increase of 1.2%.

Figure 76. Poverty Rate Change, Age 5-17

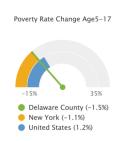
Report Area	Poverty Age 5-17 2000	Poverty Rate Age 5-17 2000	Poverty Age 5-17 2019	Poverty Rate Age 5- 17 2019	Difference in Rate Age 5-17 2000 - 2019
Delaware County, NY	1,556	19.9%	954	18.4%	-1.5%
New York	1,210,762	18.3%	971,328	17.2%	-1.1%
United States	22,606,876	14.6%	24,773,503	15.8%	1.2%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, Small Area Income and Poverty Estimates. 2019. Source

geography: County  $\rightarrow$  Show more details





Population Below the Poverty Level, Children (Age 5-17), Percent by County, SAIPE 2019

Under 12%

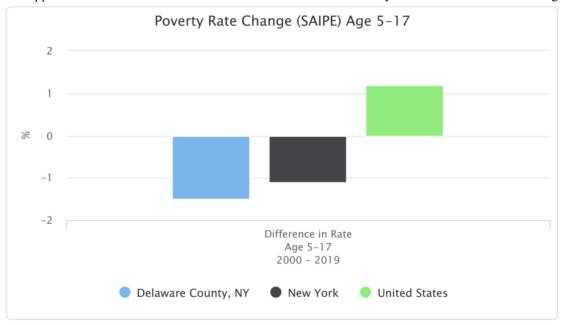
12.1% - 17%

17.1% - 22%

22.1% - 27%

Over 27%

Delaware County, NY



## Poverty Rate (ACS) Ages 18-64

#### Poverty by Gender: Age 18-64

According to the ACS 5-year estimates, the Census Bureau estimates that there are 1,665 males living in Delaware County below poverty level between the ages of 18 and 64. There are 2,325 females in that same age bracket.

#### Poverty by Ethnicity and Race: Age 18-64

The ACS 5-year estimates document data based on various race and ethnicity categories. There are 3,739 estimated white/Caucasian males and females between the ages of 18 and 64 living in Delaware County that are reportedly living below the poverty level. There are an estimated 158 black or African American males and females, age 18-64, also living below the poverty level, residing in Delaware County. For those reporting two or more races, there are 67 individuals living in Delaware County in that same age group, also living below the poverty level. There are 161 Hispanic or Latino individuals between the ages of 18 and 59 that are estimated to be living below poverty level within Delaware County, also as of the 2019 estimates.

#### Poverty Rate (ACS) Ages 65 and Up

Population and poverty estimates for persons age 65 and up are shown for the report area. According to the American Community Survey (ACS) 5-year data, an average of 7.6% of people lived in a state of poverty during the survey calendar year. The poverty rate for people living in the report area is less than the national average of 9.3%.

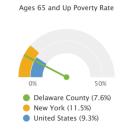
Figure 77. Poverty Rate Ages 65 and Up

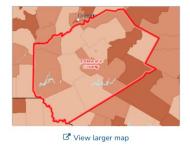
Report Area	Ages 65 and Up Total Population	Ages 65 and Up In Poverty	Ages 65 and Up Poverty Rate
Delaware County, NY	10,534	804	7.6%
New York	3,051,799	350,709	11.5%
United States	49,488,799	4,587,432	9.3%

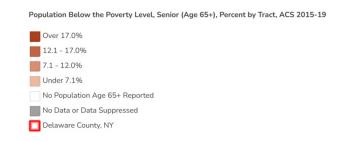
Note: This indicator is compared to the state average.

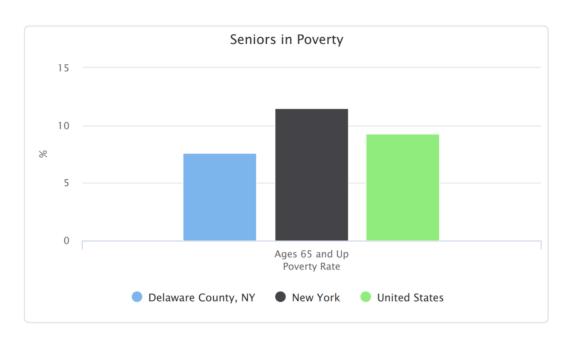
Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography:

County → Show more details





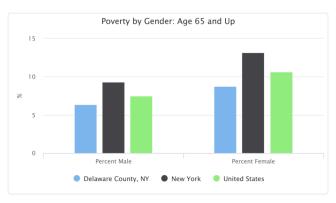




# Poverty by Gender: Age 65 and Up

Figure 78. Poverty by Gender, Age 65 and Up

Report Area	Total Male	Total Female	Percent Male	Percent Female
Delaware County, NY	326	478	6.41%	8.78%
New York	122,130	228,579	9.29%	13.16%
United States	1,656,650	2,930,782	7.51%	10.68%



# Poverty by Ethnicity Alone: Age 65 and Up

Figure 79. Poverty by Ethnicity Alone, Age 65 and Up

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Delaware County, NY	10	794	7.04%	7.64%
New York	83,904	266,805	24.65%	9.84%
United States	733,181	3,854,251	17.92%	8.49%

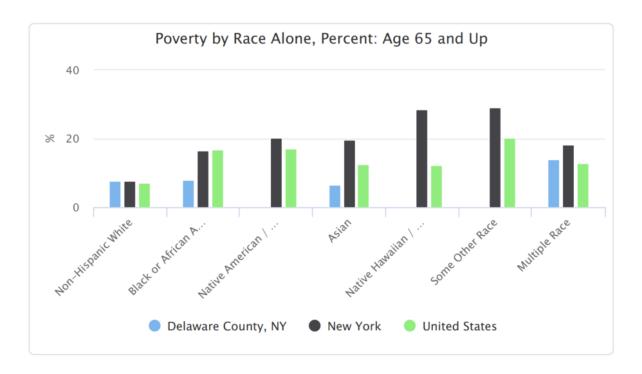


# Poverty by Race Alone, Percent: Age 65 and Up

This indicator reports the percentage of population in poverty in the report area by race alone.

Figure 80. Poverty by Race Alone, Percent, Age 65 and Up

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian Native Hawaiian / Pacific Islander		Some Other Race	Multiple Race
Delaware County, NY	7.59%	7.95%	0.00%	6.52%	No data	0.00%	14.13%
New York	7.82%	16.62%	20.33%	19.70%	28.49%	29.21%	18.40%
United States	7.20%	16.85%	17.13%	12.66%	12.34%	20.42%	12.90%



#### Poverty by Race Alone, Total: Age 65 and Up

Figure 81. Poverty by Race Alone, Total, Age 65 and Up

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	771	7	0	3	0	0	13
New York	165,420	63,527	1,897	40,161	263	38,217	6,858
United States	2,739,567	754,323	47,369	279,546	6,462	185,764	70,343

# **ALICE-Asset Limited Income Constrained Employed**

The following figures showcase the 2016 ALICE data for Delaware County. Combined, the number of ALICE and poverty-level households more accurately paint a picture of the population struggling in Delaware County to meet and afford basic needs. Individuals and families, like those supported and assisted by Delaware Opportunities, often make up many of these ALICE households and are one emergency away from being right back at that poverty-level threshold. There is an increased need to not only assist poverty-level households in gaining self-sufficiency, but also continuing to support the ALICE households to ensure they too can also continue on the path to self-sufficiency.

Figure 82. Delaware County 2016 ALICE Report

# ALICE IN DELAWARE COUNTY

2016 Point-in-Time Data

Population: 46,480 • Number of Households: 18,817 Median Household Income: \$46,055 (state average: \$62,909)

Unemployment Rate: 8.3% (state average: 5.9%)

ALICE Households; 32% (state average; 31%) • Households in Poverty; 16% (state average; 14%)

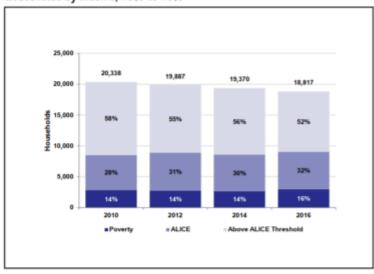
# How has the number of ALICE households changed over time?

ALICE is an acronym for Asset Limited. Income Constrained. Employed - households that earn more than the Federal Poverty Level, but less than the basic cost of living for the county (the ALICE Threshold). Combined, the number of ALICE and poverty-level households equals the total population struggling to afford basic needs. The number of households below the ALICE Threshold changes over time; households move in and out of poverty and ALICE status as their circumstances improve or worsen. The recovery, which started in 2010, has been uneven across the state. Conditions have improved for some families, but with rising costs, many still find themselves struggling.

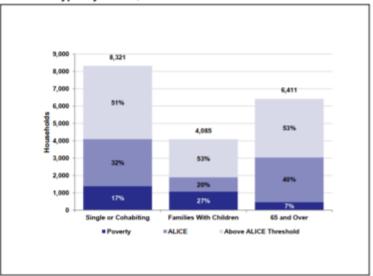
# What types of households are struggling?

The way Americans live is changing. There are more different family and living combinations than ever before, including more adults living alone, with roommates, or with their parents. Families with children are changing: There are more non-married cohabiting parents, same-sex parents, and blended families with remarried parents. The number of senior households is also increasing. Yet all types of households continue to struggle: ALICE and povertylevel households exist across all of these living arrangements.

# Households by Income, 2010 to 2016



# Household Types by Income, 2016



# Why do so many households struggle?

#### The cost of living continues to increase...

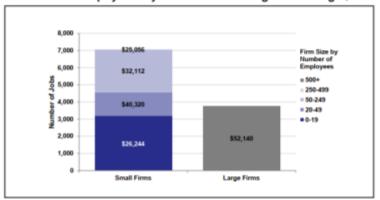
The Household Survival Budget reflects the bare minimum that a household needs to live and work today. It does not include savings for emergencies or future goals like college. In 2016, costs were well above the Federal Poverty Level of \$11,880 for a single adult and \$24,300 for a family of four. Family costs increased by 22 percent statewide from 2010 to 2016, compared to 9 percent inflation nationally.

Household Survival Budget, Delaware County							
	SINGLE ADULT	2 ADULTS, 1 INFANT, 1 Preschooler					
Monthly Costs							
Housing	\$576	\$729					
Child Care	\$-	\$1,250					
Food	\$182	\$603					
Transportation	\$341	\$682					
Health Care	\$213	\$792					
Technology	\$55	\$75					
Miscellaneous	\$164	\$475					
Taxes	\$278	\$619					
Monthly Total	\$1,809	\$5,225					
ANNUAL TOTAL	\$21,708	\$62,700					
Hourly Wage	\$10.85	\$31.35					

#### ...and wages lag behind

Employment and wages vary by location; firms generally pay higher wages in areas with a higher cost of living, although those wages still do not always cover basic needs. Employment and wages also vary by firm size: Large firms tend to offer higher wages and more job stability; smaller businesses can account for more jobs overall, especially in rural areas, but may pay less and offer less stability. Medium-size firms pay more but typically employ the fewest workers.

#### Private-Sector Employment by Firm Size With Average Annual Wages, 2016



Sources: 2016 Point-in-Time Data: American Community Survey. ALICE Demographics: American Community Survey; the ALICE Threshold. Budget: U.S. Department of Housing and Urban Development; U.S. Department of Agriculture; Bureau of Labor Statistics; Internal Revenue Service; Tax Foundation; and New York State Office of Children & Family, 2016.

Delaware County, 2016									
Town	Total HH	% ALICE & Penerty							
Andes (SD)	502	44%							
Andes CDP (P)	128	27%							
Bovina (SD)	244	37%							
Colchester (SD)	864	45%							
Davenport (SD)	1,187	51%							
Davenport Center CDP (P)	127	61%							
Delhi (P)	660	52%							
Delhi (SD)	1,402	44%							
Deposit (SD)	697	51%							
Downsville CDP (P)	270	68%							
Fleischmanns (P)	123	68%							
Franklin (P)	159	40%							
Franklin (SD)	902	35%							
Hamden (SD)	502	41%							
Hancock (P)	484	69%							
Hancock (SD)	1,251	49%							
Harpersfield (SD)	660	39%							
Hobart (P)	171	57%							
Kortright (SD)	564	39%							
Margaretville (P)	308	63%							
Masonville (SD)	527	39%							
Meredith (SD)	619	35%							
Middletown (SD)	1,763	49%							
Roxbury (SD)	949	49%							
Sidney (P)	1,702	55%							
Sidney (SD)	2,434	55%							
Stamford (P)	581	54%							
Stamford (SD)	986	51%							
Tompkins (SD)	398	38%							
Walton (P)	1,221	65%							
Walton (SD)	2,386	59%							

Note: Municipal-level data is 1 or 5-year averages for Places (P) and County Subdivisions (SO), which include Census Designated Places (CDPs). Totals do not match county-level numbers because some places cross county borders, peographies may overlap, data is not available for the smallest towns, and county-level data is often 1-year estimates.

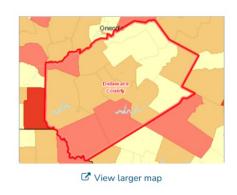
The United Way network is gearing up for an ALICE report update. Coming soon!

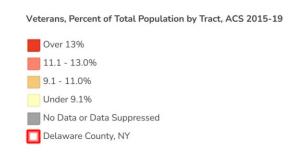
# **Veterans, Age and Gender Demographics**

Veterans, Age and Gender Demographics show the number of veterans living in the report area. According to the American Community Survey (ACS), 8.94% of the adult population in the report area are veterans, which is more than the national average of 7.29%.

Figure 83. Veterans, Age and Gender Demographics

Report Area	Veterans Total	Veterans Male	Veterans Female	% Pop over 18 Total	% Pop over 18 Males	% Pop over 18 Females
Delaware County, NY	3,337	3,114	223	8.94%	16.60%	1.20%
New York	705,924	656,633	49,291	4.57%	8.90%	0.61%
United States	18,230,322	16,611,283	1,619,039	7.29%	13.68%	1.26%

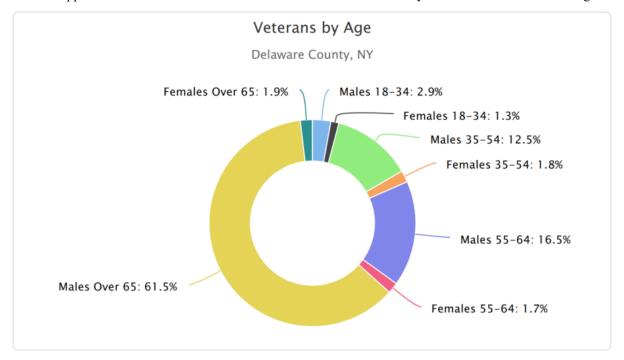




#### Veterans by Age

Figure 84. Veterans by Age

Report Area	Veteran Age Males 18-34	Veteran Age Females 18-34	Veteran Age Males 35-54	Veteran Age Females 35-54	Veteran Age Males 55-64	Veteran Age Females 55-64	Veteran Age Males Over 65	Veteran Age Females Over 65
Delaware County, NY	96	42	417	61	550	57	2,051	63
New York	44,324	8,655	117,748	18,525	102,081	11,281	392,480	10,830
United States	1,318,412	290,976	3,633,064	648,762	2,884,285	367,543	8,775,522	311,758



# **Index, Violent and Property Crime**

Table 8

		Index Crime		Violent Crime		Property Crime		Violent Crime with Firearm	
County	2020 Population	Count	Rate	Count	Rate	Count	Rate	Count	Rate
Delaware	42,703	460	1,077.2	68	159.2	392	918.0	8	18.7

Data Source: NYS Department of Criminal Justice, www.criminaljustice.gov

# **Average Daily Population Counts in County Jails**

The counts each month reflect the daily counts averaged by the number of days reported for that month.

Table 9

1 abic 3															
Delaware	Census	49	41	37	33	36	48	46	41	33	37	36	48	50	2.0%
County Jail	<b>Boarded Out</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Boarded In	4	5	6	8	9	10	7	4	2	2	5	4	1	-75.0%
	In House	53	47	43	41	45	57	54	45	35	38	41	52	51	-3.8%
	-Sentenced	8	7	7	8	7	7	5	6	6	4	3	4	3	-62.5%
	-Civil	0	0	0	0	0	0	0	0	0	0	1	1	1	0.0%
	-Federal	23	15	15	11	10	17	17	17	12	14	12	24	24	4.3%
	-Technical Parole Violators	4	3	2	3	3	3	3	2	1	2	4	4	3	-25.0%
	-State Readies	2	0	1	0	1	2	3	2	0	2	0	1	1	-50.0%
	-Other Unsentenced**	16	21	17	18	24	29	26	19	15	16	21	19	19	18.8%

Source: NYS Department of Criminal Justice, <u>www.criminaljustice.gov</u>

#### **Citizenship Status**

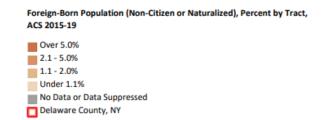
The table below shows the numbers and percent of population by citizenship status for the report area. According to the latest American Community Survey (ACS), the report area has a total of 902 non-Citizens, or 2.00% of the total population of 44,995 persons, in contrast to the state average of 9.63% of the population and the national average of 6.83% non-Citizens living in the United States.

Figure 85. Citizenship Status

Report Area	Native	Born in a US Territory	Born Abroad to US Citizens	Naturalized	Non-Citizen	Non-Citizen, Percent
Delaware County, NY	42,610	143	258	1,082	902	2.00%
New York	14,649,246	284,876	218,551	2,534,003	1,885,643	9.63%
United States	275,537,270	2,019,168	3,129,487	21,847,890	22,163,980	6.83%

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: County





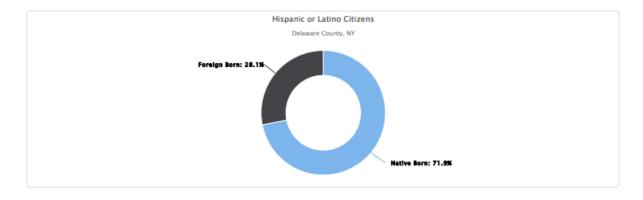


# **Hispanic or Latino Citizens**

This indicator reports the citizenship status of the Hispanic or Latino population within the report area.

Figure 86. Hispanic or Latino Citizens

Report Area	Native Born	Native Born	Foreign Born	Foreign Born
Delaware County, NY	1,254	71.90%	490	28.10%
New York	2,316,181	62.25%	1,404,802	37.75%
United States	38,893,023	66.51%	19,586,347	33.49%

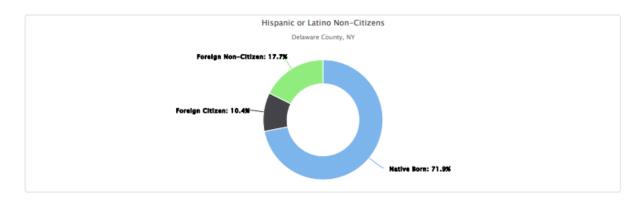


#### **Hispanic or Latino Non-Citizens**

This indicator reports the citizenship status of the Non-Hispanic or Latino population within the report area.

Figure 87. Hispanic or Latino Non-Citizens

Report Area	Native Born	Native Born	Foreign Citizen	Foreign Citizen	Foreign Non-Citizen	Foreign Non-Citizen
Delaware County, NY	1,254	71.90%	182	10.44%	308	17.66%
New York	2,316,181	62.25%	633,261	17.02%	771,541	20.73%
United States	38,893,023	66.51%	7,307,849	12.50%	12,278,498	21.00%



#### **Employment**

Economic and social insecurity often are associated with poor health. Poverty, unemployment, and lack of educational achievement affect access to care and a community's ability to engage in healthy behaviors. Without a network of support and a safe community, families cannot thrive. Ensuring access to social and economic resources provides a foundation for a healthy community.

#### **Employment-Labor Force Participation Rate**

The table below displays the labor force participation rate for the report area. According to the 2015-2019 American Community Survey, of the 38,540 working age population, 20,933 are included in the labor force. The labor force participation rate is 54.31%.

Figure 88. Employment-Labor Force Participation Rate

Report Area	Total Population Age 16+	Labor Force	Labor Force Participation Rate	Labor Force Participation R
elaware County, NY	38,540	20,933	54.31%	
lew York	15,936,244	10,045,829	63.04%	
Inited States	259,662,880	163,555,585	62.99%	20% 100
		Lab	no Force Posticipation Rate by Treet ACC	<ul> <li>United States (62.99)</li> </ul>
	(Corn)		or Force, Participation Rate by Tract, ACS  Over 66.0%  60.1% - 66.0%  64.1% - 60.0%	2015-19
(n)	Les Tours	= 1	Inder 54.1%	

No Data or Data Suppressed
Delaware County, NY

# **Current Unemployment**

Labor force, employment, and unemployment data for each county in the report area is provided in the table below. Overall, the report area experienced an average 4.9% unemployment rate in June 2021.

Figure 89. Current Unemployment

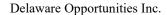
Report Area	Labor Force	Number Employed	Number Unemployed	Unemployment Rate
Delaware County, NY	18,732	17,807	925	4.9%
New York	9,398,693	8,716,920	681,773	7.3%
United States	163,236,883	153,265,575	9,971,307	6.1%

Note: This indicator is compared to the state average.

Data Source: US Department of Labor, Bureau of Labor Statistics. 2021 - June. Source

geography: County  $\rightarrow$  Show more details







#### Community Needs Assessment and Strategic Plan





Current Unemployment

7.5

# **Unemployment Change**

5

2.5

Unemployment change within the report area from June 2020 to June 2021 is shown in the chart below. According to the U.S. Department of Labor, the unemployment rate for this one-year period improved from 9.1% to 4.9%.

**Unemployment Rate** 

New York

United States

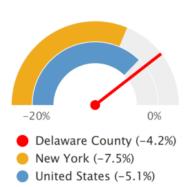
Figure 90. Unemployment Change

Report Area	Unemployment June 2020	Unemployment June 2021	Unemployment Rate June 2020	Unemployment Rate June 2021	Rate Change
Delaware County, NY	1,746	925	9.1%	4.9%	-4.2%
New York	1,377,368	681,773	14.8%	7.3%	-7.5%
United States	18,145,153	9,971,307	11.2%	6.1%	-5.1%

Note: This indicator is compared to the state average.

 $\textit{Data Source: US Department of Labor, Bureau of Labor Statistics. 2021 - \textit{June. Source geography: County} \rightarrow \textit{Show more details}$ 

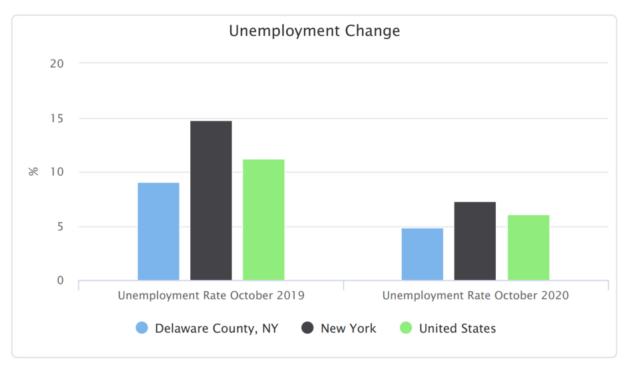
Delaware County, NY



Rate Change







# **Thirteen Month Unemployment Rates**

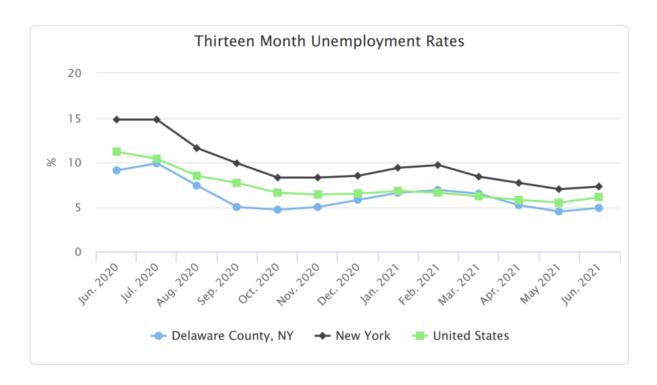
Unemployment change within the report area from June 2020 to June 2021 is shown in the chart below. According to the U.S. Department of Labor, the unemployment rate for this thirteenmonth period improved from 9.1% to 4.9%.

Figure 91. Thirteen Month Unemployment Rates

Report Area	Jun. 2020	Jul. 2020	Aug. 2020	Sep. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	May 2021	Jun. 2021
Delaware County, NY	9.1%	9.9%	7.4%	5.0%	4.7%	5.0%	5.8%	6.6%	6.9%	6.5%	5.2%	4.5%	4.9%
New York	14.8%	14.8%	11.6%	9.9%	8.3%	8.3%	8.5%	9.4%	9.7%	8.4%	7.7%	7.0%	7.3%
United States	11.2%	10.4%	8.5%	7.7%	6.6%	6.4%	6.5%	6.8%	6.6%	6.2%	5.8%	5.5%	6.1%

Data Source: US Department of Labor, Bureau of Labor Statistics. 2021 - June. Source geography: County → Show more details





# Five Year Unemployment Rate

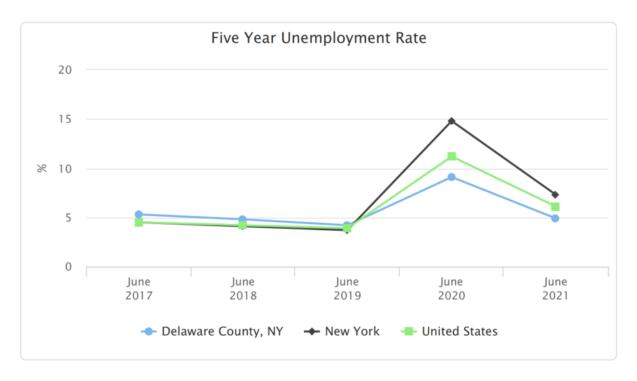
Unemployment change within the report area from June 2017 to June 2021 is shown in the chart below. According to the U.S. Department of Labor, the unemployment rate for this five-year period improved from 5.3% to 4.9%.

Figure 92. Five Year Unemployment Rate

Report Area	June 2017	June 2018	June 2019	June 2020	June 2021
Delaware County, NY	5.3%	4.8%	4.2%	9.1%	4.9%
New York	4.5%	4.1%	3.7%	14.8%	7.3%
United States	4.5%	4.2%	3.9%	11.2%	6.1%

Data Source: US Department of Labor, Bureau of Labor Statistics. 2021 - June. Source geography: County → Show more details





# **Commuter Travel Patterns**

This indicator shows the method of transportation used to travel to work for the report area. Of the 19,552 workers in the report area, 75.2% drove to work alone while 8.4% carpooled, 1.3% of all workers reported that they used some form of public transportation, while others used some optional means including 6.9% walking or riding bicycles, and 1.5% used taxicabs to travel to work.

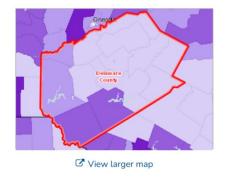
Figure 93. Commuter Travel Patterns

Report Area	Workers 16 and Up	Percent Drive Alone	Percent Carpool	Percent Public Transportation	Percent Bicycle or Walk	Percent Taxi or Other	Percent Work at Home
Delaware County, NY	19,552	75.2%	8.4%	1.3%	6.9%	1.5%	6.7%
New York	9,300,315	53.0%	6.5%	28.0%	6.8%	1.3%	4.4%
United States	152,735,781	76.3%	9.0%	5.0%	3.2%	1.3%	5.2%

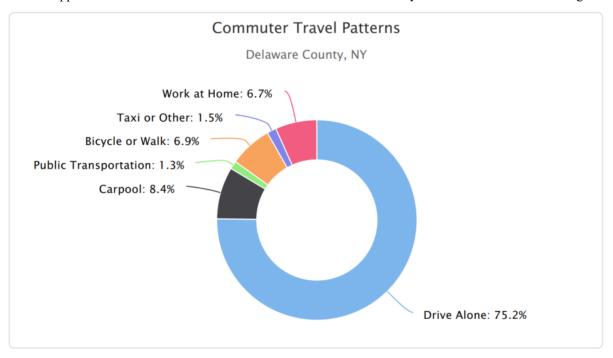
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: County → Show more details









#### Non-Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Delaware County, NY	18,926	83.41%	1.20%	8.56%	6.82%
New York	7,589,492	63.37%	24.20%	7.77%	4.66%
United States	126,700,126	85.43%	4.66%	4.36%	5.55%

#### White Non-Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Delaware County, NY	18,829	85.00%	0.50%	7.79%	6.72%
New York	5,645,467	68.80%	19.14%	7.03%	5.02%
United States	96,127,047	86.74%	3.11%	4.08%	6.08%

#### Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Delaware County, NY	626	86.58%	5.11%	4.31%	3.99%
New York	1,710,823	42.26%	44.66%	9.98%	3.10%
United States	27,039,253	85.16%	6.46%	5.06%	3.32%

## **Travel Time to Work**

Travel times for workers who travel to work (do not work at home) is shown for the report area. The median commute time, according to the American Community Survey (ACS), for the report area is on average sum (5) minutes compared to the national median commute time of the same.

Figure 94. Travel Time to Work

Report Area	Workers that Commute Age 16 and Up	Travel Time in Minutes (Percent of Workers) Less than 10	Travel Time in Minutes (Percent of Workers) 10 to 30	Travel Time in Minutes (Percent of Workers) 30 to 60	Travel Time in Minutes (Percent of Workers) More than 60	Average Commute Time (mins)
Delaware County, NY	18,236.00	25.98	42.62	23.04	8.36	No data
New York	8,893,653.00	9.31	39.19	33.24	18.25	33.63
United States	144,837,205.00	12.25	49.22	29.18	9.35	26.94

Note: This indicator is compared to the state average.

#### Average Commute Time (mins)





Average Work Commute Time (Minutes), Average by Tract, ACS 2015-19

Over 28 Minutes

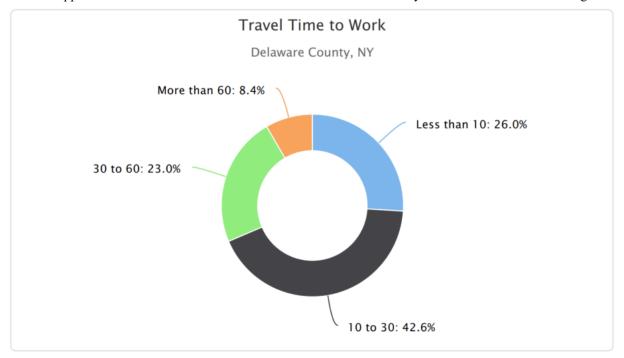
25 - 28 Minutes

21 - 24 Minutes

Under 21 Minutes

No Data or Data Suppressed

Delaware County, NY



#### **Top Employers**

According to Data USA's profile of Delaware County, the county's largest industries include Health Care and Social Assistance (2,656 people), Manufacturing (2,535 people), and Educational Services (2,479 people), and the highest paying industries are Utilities (\$67,949), Transportation and Warehousing and Utilities (\$53,222), and Public Administration (\$50,521). The most common jobs held by residents of Delaware County, by number and employees, are Office and Administrative Support Occupations (2,033 people), Management Occupations (1,756 people), and Sales and Related Occupations (1,748 people).

Table 10

All Employers	Type of Business
Kraft	Manufacturing/dairy
Covidien	Manufacturing/pharmaceuticals
Saputo	Manufacturing/dairy
DOMO Friesland	Manufacturing/dairy
Sportsfield Industries	Manufacturing/sporting goods
Clark Industries	Earth Moving/Sports Fields/Gravel and Stone
ACCO Brands	Manufacturing/Calendars
Amphenol Aerospace	Manufacturing/Electronics
Unalam	Manufacturing/Wood Products
SUNY Delhi	College
Delaware County	Municipality
Delaware Opportunities	Not for Profit
The Arc of Delaware County	Not for Profit

Source: Locally Collected.

# **Number of Economic Development Agencies**

Delaware County, NY: Delaware County Economic Development (Delhi, NY)

#### Child Care Wait List

Locally collected February 2022

Delaware County, NY: 237 [129 for FDC/GFDC, 96 for DCC, 12 for HS]

# Head Start and Universal Pre-Kindergarten

**Table 11 & 12** 

#### PRESCHOOL STATISTICS AS OF OCTOBER 2021

School District	Full/Part Day	Transportation	Enrolled 4 Yr. Olds
Andes	N/A	N/A	N/A – No Pre-K this year
Charlotte Valley	FD lClassroom	Both AM/PM	20
Delaware Academy	FD	Both AM/PM - if 4yr	18
Downsville	FD	Both AM/PM	18
Deposit	AM/PM Session	Both AM/PM	32
Franklin	FD	Both AM/PM	10
Hancock	PD	Both AM/PM	12
Margaretville	FD	Both AM/PM	8
Roxbury	FD	Both AM/PM	9
Sidney	FD, AM/PM Session	Both AM/PM	26 in FD, 6 in AM, 1in PM
-			33 in total
South Kortright	FD	Both AM/PM	8
Stamford	PD	No Transportation	8
Walton	AM/PM Session	In for AM/out for PM	30
Total:			206 Children

Key: FD - Full Day PD - Part Day

+ Walton (can enroll up to 34)

#### **HEAD START STATISTICS AS OF OCTOBER 2021**

School District	Head Start Center	Slots	Currently Enrolled	Current Wait List
Andes	N/A	N/A	N/A	N/A
Charlotte Valley	Davenport *	14	3 IE, 2 100-30%, OI	2 OI
Delaware Academy	Delhi	17	5 IE, 4 100-30%, OI	5 OI
Downsville	Walton HB	N/A	N/A	N/A
Deposit	Deposit	17	7 IE, 100-30%, OI	4 OI
Franklin	Franklin	14	1 IE, 100-30%, 3 OI	5 OI
Hancock	Fishs Eddy	17	10 IE, 1 100-30%, OI	3 OI
Margaretville	Arkville I	14	7 IE, 1 100-30%, 2 OI	4 OI
Roxbury	Arkville II	N/A	N/A	N/A
Sidney	Sidney I and II	34	20 IE, 1 100-30%, OI	3 OI
South Kortright	Hobart	17	IE, 100-30%, OI	5 OI
Stamford	Hobart			
Walton	Walton I and II	34	18 IE, 5 100-30%, OI	1 OI
Totals:			71 14 5 = 90	32

Key: \* IE – Income Eligible 100 – 30% - Mid-range on Federal Guidelines OI – Over Income + Hobart covers both South Kortright and Stamford School Districts

#### Child Care Demand and Referral Data:

2019 Demand for Child Care: The Child Care Resource and Referral Staff provided referrals and assistance with their child care plan to 134 families for 213 children in 2019.

Data taken from the Delaware Opportunities CCR&R 2019 Child Care Supply and Demand report shows the high need gaps in child care as follows:

- Data shows most of the child care referral requests were for the Delhi, Sidney, Walton, Roxbury and Stamford areas. There were more referrals than slots available, causing families to search outside of their living or working areas.
- Referrals for the townships of Franklin, Hancock, South Kortright were requested and have limited child care slots. Some referral requests were for towns without any or few registered or licensed child care providers such as Andes, Deposit, Margaretville and Roscoe.
- 50% or more referrals were for infants and preschoolers. There is also a need for child care providers who are willing to care for children before and after school, evenings and weekends.

Over the past five years registered and licensed facilities have decreased in Delaware County from 57 to 40. There has also been a decrease in the legally exempt enrolled providers in the county from 99 to 13. This may be due to eligibility guidelines for subsidized child care funding, regulations, or other factors effecting families and caregivers.

Source: Excerpted from the 2021-2026 CCRR Strategic Plan

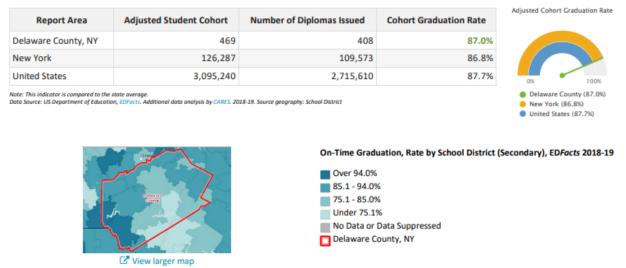
#### **Education**

This category contains indicators that describe the education system and the educational outcomes of report area populations. Education metrics can be used to describe variation in population access, proficiency, and attainment throughout the education system, from access to pre-kindergarten through advanced degree attainment. These indicators are important because education is closely tied to health outcomes and economic opportunity.

## **Attainment-High School Graduation Rate**

The adjusted cohort graduation rate (ACGR) is a graduation metric that follows a "cohort" of first-time 9<sup>th</sup> graders in a particular school year, and adjusts this number by adding any students who transfer into the cohort after 9<sup>th</sup> grade and subtracting any students who transfer out, emigrate to another county, or pass away. The ACGR is the percentage of the students in this cohort who graduate within four years. In the report area, the adjusted cohort graduation rate was 87.0% during the most recently reported school year. Students in the report area performed better than the state, which had an ACGR of 86.8%.

Figure 95. Attainment, High School Graduation Rate

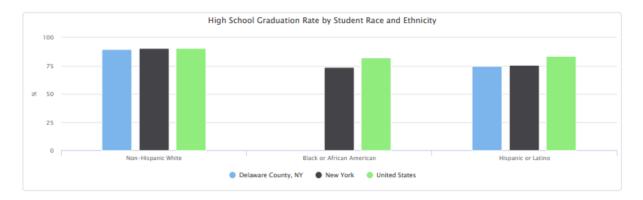


# High School Graduation Rate by Student Race and Ethnicity

The table and chart below display local, state, and national variation in cohort graduation rates by student race and ethnicity. *Note: Data area is suppressed for some school districts for population groups when the "universe" population falls below a certain threshold. County, state, and national summaries are aggregates of district level data and may not represent all students when suppression has occurred.* 

Figure 96. High School Graduation Rate by Student Race and Ethnicity

Report Area	Non-Hispanic White	Black or African American	Hispanic or Latino
Delaware County, NY	89.7%	No data	75.0%
New York	90.8%	73.8%	75.5%
United States	90.8%	82.1%	83.7%

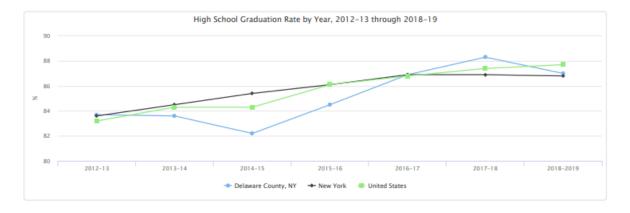


High School Graduation Rate by Year, 2012-2013 through 2018-2019

The table below shows local, state, and national trends in cohort graduation rates. Note: Date for some states are omitted each year when they fail to meet federal reporting standards or deadlines. Use caution when comparing national trends as the "universe" population may differ over time.

Figure 97. High School Graduation Rate by Year, 2012-2013 through 2018-2019

Report Area	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-2019
Delaware County, NY	83.7%	83.6%	82.2%	84.5%	86.9%	88.3%	87.0%
New York	83.6%	84.5%	85.4%	86.1%	86.9%	86.9%	86.8%
United States	83.2%	84.3%	84.3%	86.1%	86.8%	87.4%	87.7%



#### Attainment-No High School Diploma

Within the report area there 3,627 persons aged 25 and older without a high school diploma (or equivalency) or higher. This represents 11.06% of the total population aged 25 and older. This indicator is relevant because educational attainment is linked to positive health outcomes.

Figure 98. Attainment-No High School Diploma

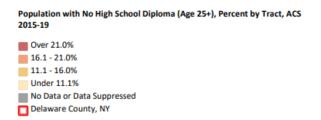
Report Area	Total Population Age 25+	Population Age 25+ with No High School Diploma	Population Age 25+ with No High School Diploma, Percent
Delaware County, NY	32,787	3,627	11.06%
New York	13,631,937	1,796,594	13.18%
United States	220,622,076	26,472,261	12.00%

Population Age 25+ with No High School Diploma, Percent Delaware (11.06%) New York (13.18%) United States (12.00%)

Note: This indicator is compared to the state average.

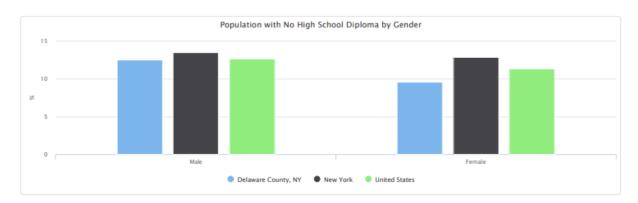
Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract





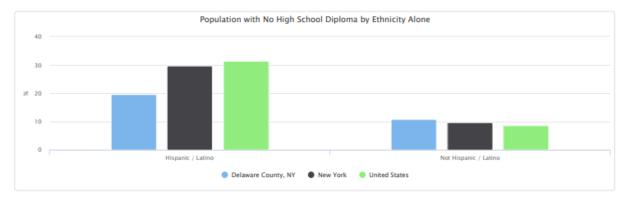
#### Population with No High School Diploma by Gender

Report Area	Male	Female	Male, Percent	Female, Percent
Delaware County, NY	2,038	1,589	12.52%	9.63%
New York	874,990	921,604	13.50%	12.89%
United States	13,534,549	12,937,712	12.69%	11.35%



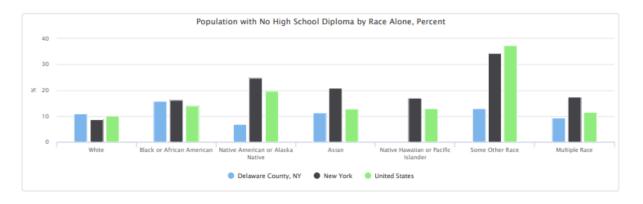
#### Population with No High School Diploma by Ethnicity Alone

Report Area	Hispanic or Latino	Not Hispanic or Latino	Hispanic or Latino, Percent	Not Hispanic or Latino, Percent
Delaware County, NY	174	3,453	19.57%	10.83%
New York	687,697	1,108,897	29.75%	9.80%
United States	10,420,909	16,051,352	31.33%	8.57%



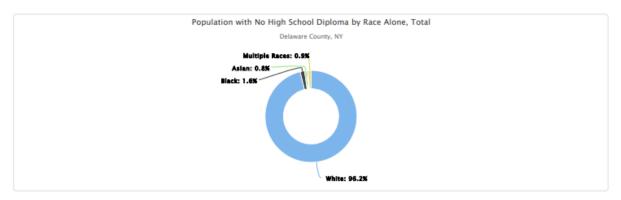
#### Population with No High School Diploma by Race Alone, Percent

Report Area	White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Delaware County, NY	11.02%	15.79%	6.82%	11.34%	0.00%	12.98%	9.40%
New York	8.78%	16.18%	24.87%	20.90%	17.10%	34.32%	17.54%
United States	10.10%	14.03%	19.69%	12.88%	13.01%	37.31%	11.53%



#### Population with No High School Diploma by Race Alone, Total

Report Area	White	Black	Asian	Native American or Alaska Native	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Races
Delaware County, NY	3,489	57	28	3	0	17	33
New York	789,694	332,458	246,999	13,010	1,045	362,092	51,296
United States	16,711,016	3,704,565	1,636,415	336,227	49,291	3,510,814	523,933



#### **Educational Attainment**

Education Attainment shows the distribution of the highest level of education achieved in the report area and helps schools and businesses to understand the needs of adults, whether it be workforce training or the ability to develop science, technology, engineering, and mathematics opportunities. Educational attainment is calculated for persons over 25 and is an estimated average for the period from 2014 to 2019.

For the selected area, 12.6% have at least a college bachelor's degree, while 37.6% stopped their formal educational attainment after high school.

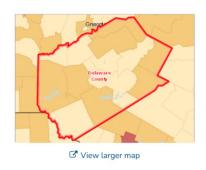
Figure 99. Educational Attainment

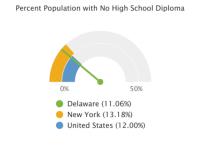
Report Area	No High School Diploma	High School Only	Some College	Associates Degree	Bachelors Degree	Graduate or Professional Degree
Delaware County, NY	11.06%	37.6%	16.8%	11.9%	12.6%	10.0%
New York	13.18%	26.0%	15.5%	8.7%	20.5%	16.0%
United States	12.00%	27.0%	20.4%	8.5%	19.8%	12.4%

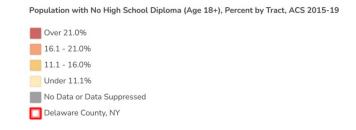
Note: This indicator is compared to the state average.

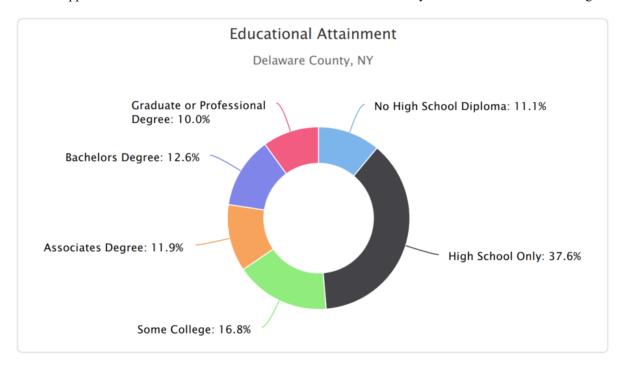
Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography:

County → Show more details









#### **Attainment-Bachelor's Degree or Higher**

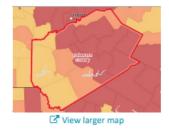
22.60% of the population aged 25 and older, or 7,410 individuals have obtained a Bachelor's degree or higher. This indicator is relevant because educational attainment has been linked to positive health outcomes.

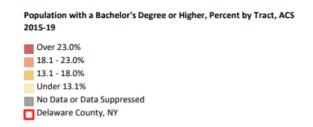
Figure 100. Attainment-Bachelor's Degree or Higher

Report Area	Total Population Age 25+	Population Age 25+ with Bachelor's Degree or Higher	Population Age 25+ with Bachelor's Degree or Higher, Percent	Population Age 25+ with Bachelor's Degree or Higher Percent
Delaware County, NY	32,787	7,410	22.60%	
New York	13,631,937	4,985,807	36.57%	0% 100% Delaware (22,60%)
United States	220,622,076	70,920,162	32.15%	<ul> <li>New York (36.57%)</li> <li>United States (32.15%)</li> </ul>

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract





#### Youth Not Working and Not in School

This indicator reports the percentage of youth aged 16-19 who are not currently enrolled in school and who are not employed. The report area has a total population of 3,000 between the ages, of which 4.37% are not in school and not employed.

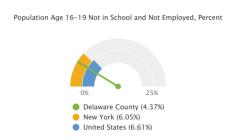
Figure 101. Youth Not Working and Not in School

Report Area	Population Age 16-19	Population Age 16-19 Not in School and Not Employed, Percent
Delaware County, NY	3,000	4.37%
New York	980,723	6.05%
United States	17,025,696	6.61%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. 2015-2019. Source

geography: Tract → Show more details



#### **Head Start**

Head Start is a program designed to help children from birth to age five who come from families at or below poverty level. The program's goal is to help children become ready for kindergarten while also providing the needed requirements to thrive, including health care and food support.

This indicator reports the number and rate of Head Start program facilities per 10,000 children under age 5. Head Start facility data is acquired from the US Department of Health and Human Services (HHS) 2020 Head Start locator. Population data is from the 2010 US Decennial Census. The report area has a total of nine Head Start programs with a rate of 37.24 per 10,000 children under five years old.

Figure 102. Head Start

Report Area	Children Under Age 5	Total Head Start Programs	Head Start Programs, Rate (Per 10,000 Children)
Delaware County, NY	2,417	9	37.24
New York	1,155,822	1,003	8.68
United States	20,426,118	21,511	10.53

Note: This indicator is compared to the state average.

Data Source: US Department of Health & Human Services, HRSA - Administration for

Children and Families. 2019. Source geography: Address  $\rightarrow$  Show more details





#### **Enrollment Age 3-4**

This indicator reports the percentage of the population age 3-4 that is enrolled in school. This indicator helps identify places where preschool opportunities are either abundant or lacking in the educational system.

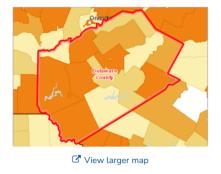
Figure 103. Enrollment Age 3-4

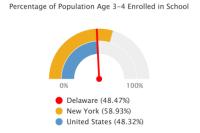
Report Area	Population Age 3-4	Population Age 3-4 Enrolled in School	Population Age 3-4 Enrolled in School, Percent
Delaware County, NY	720	349	48.47%
New York	475,240	280,051	58.93%
United States	8,151,928	3,938,693	48.32%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography:

Tract → Show more details







#### Colleges, Universities, and Trade Schools

The number of colleges, universities, and trade schools for 2021 are in the report areas shown below.

Table 13

Report Area	Total	4-Year or	2-Year	Other Institutions
_	Institutions	Higher	Institutions	
		Institutions		

Delaware Opportunities Inc.		2021-2024	Community	Community Needs Assessment and Strategic Plan			
Delaware County 1 1			0 2 (BOCES, Northern Catskil				
				Occupational Center)			
New York State	313	244	69	<150			

Data Source: National Center for Education Statistics, NCES-Integrated Post-Secondary Education Data System; College Search at cappex.com; and NYS data.nysed.gov

# **Adult Literacy**

The National Center for Education Statistics (NCES) produces estimates for adult literacy based on educational attainment, poverty, and other factors in each county.

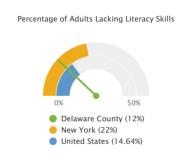
Figure 104. Adult Literacy

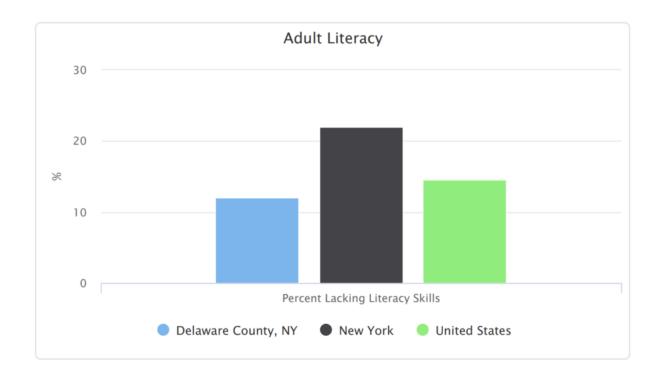
Report Area	Estimated Population over 16	Percent Lacking Literacy Skills
Delaware County, NY	37,942	12%
New York	15,058,111	22%
United States	219,016,209	14.64%

Note: This indicator is compared to the state average.

Data Source: National Center for Education Statistics, NCES - Estimates of Low Literacy.

2003. Source geography: County → Show more details





#### **Veterans-Educational Attainment**

Veterans Educational Attainment contrasts the distribution of educational attainment levels between military veterans and non-veterans in the region. Educational attainment is calculated for persons over 25 and is an estimated average for the period from 2015 to 2019.

Figure 105. Veterans-Educational Attainment

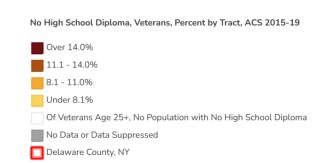
Report Area	Veterans % No Diploma	Veterans % High School Diploma	Veterans % Some College Diploma	Veterans % Bachelors or Higher Diploma	Non-Veterans % No Diploma	Non-Veterans % High School Diploma	Non-Veterans % Some College Diploma	Non-Veterans % Bachelors or Higher Diploma
Delaware County, NY	11.40%	41.25%	30.25%	17.10%	11.02%	37.16%	28.60%	23.22%
New York	7.29%	32.47%	33.21%	27.04%	13.51%	25.64%	23.76%	37.09%
United States	5.90%	27.97%	37.32%	28.81%	12.58%	26.91%	28.09%	32.42%

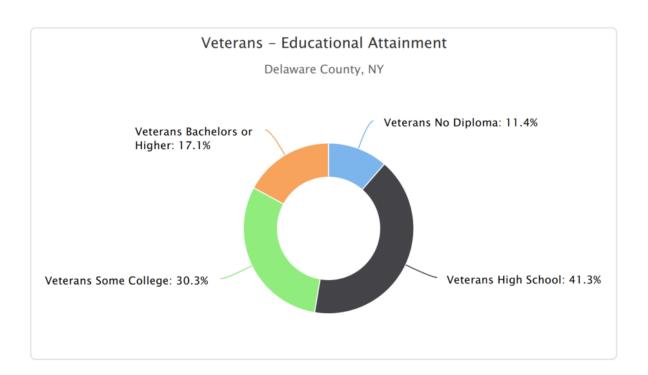
Note: This indicator is compared to the state average

 $\textit{Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: County \\ \color{red} \rightarrow \textit{Show more details} \\$ 



✓ View larger map





#### **Housing**

Across New York, there is a shortage of rental homes affordable and available to extremely low-income households (ELI), whose incomes are at or below the poverty guidelines or 30% of their area median income (AMI). Many of these households are severely cost burdened, spending more than half of their income on housing. Severely cost burdened poor households are more

likely than other renters to sacrifice other necessities like healthy food and healthcare to pay the rent, and to experience unstable housing situations like evictions.

Figure 106. Housing

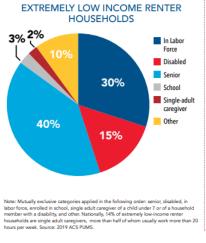
# 2021 NEW YORK HOUSING PROFILE

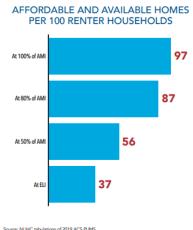


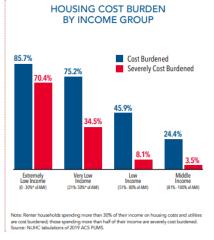
Across New York, there is a shortage of rental homes affordable and available to extremely low income households (ELI), whose incomes are at or below the poverty guideline or 30% of their area median income (AMI). Many of these households are severely cost burdened, spending more than half of their income on housing. Severely cost burdened poor households are more likely than other renters to sacrifice other necessities like healthy food and healthcare to pay the rent, and to experience unstable housing situations like evictions.

SENATORS: Charles E. Schumer and Kirsten E. Gillibrand









Updated: 07/19/2021

1000 Vermont Avenue, NW, Suite 500, Washington, DC 20005 WWW.NLIHC.ORG

Extremely Low Income = 0-30%\* of AMI Low Income = 51-80% of AMI Note:\*Or poverty guideline, if higher.

Very Low Income = 31%\*-50% of AMI Middle Income = 81%-100% of AMI

#### **Housing Units**

The United States Census Bureau estimated that there are 31,609 housing units in the report area in 2019. Of those housing units, there are 14,010 estimated to be owner occupied.

## **Housing Age**

Total housing units, median year built and census in 2019 for the report area are shown below. Housing units used in housing age include only those where the year built is known.

Figure 107. Housing Age

Report Area	Total Housing Units	Median Year Built	Median Age (from 2019)
Delaware County, NY	31,609	1972	47
New York	8,322,722	1957	62
United States	137,428,986	1978	41

 $\textit{Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: County \\ \color{red} \rightarrow \textit{Show more details} \\$ 





#### Fair Market Rent

According to the 2021 New York State Housing Profile, \$70,782 is the annual household income needed to afford a two-bedroom rental home at HUD's Fair Market Rent.

Data Source: National Low Income Housing Coalition

#### **Housing Affordability**

According to that same report, as mentioned above, there is a significant shortage of rental homes affordable and available for extremely low-income renters in NYS. There is currently a shortage of 609,225 units.

Data Source: National Low Income Housing Coalition

#### **Vacancy Rates**

The U.S. Postal Service provided information quarterly to the U.S. Department of Housing and Urban Development on addresses identified as vacant in the previous quarter.

Residential and business vacancy rates for the report area in the fourth quarter of 2020 are reported.

For this reporting period, a total of 1,951 residential addresses were identified as vacant in the report area, a vacancy rate of 8.3%, and 185 business addresses were also reported as vacant, a rate of 14.0%.

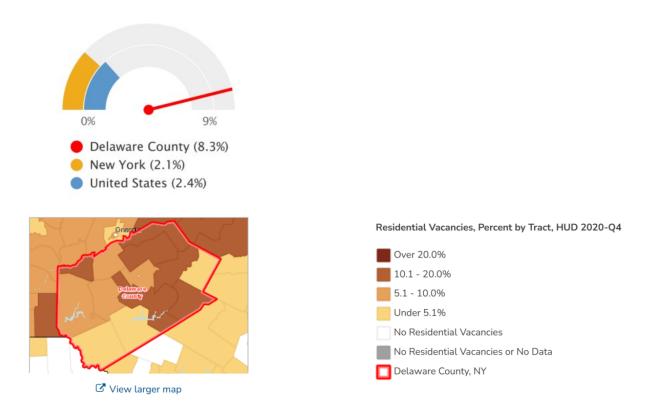
Figure 108. Vacancy Rates

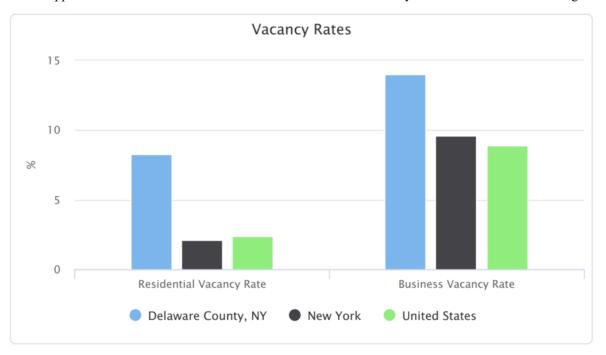
Report Area	Residential Addresses	Vacant Residential Addresses	Residential Vacancy Rate	Business Addresses	Vacant Business Addresses	Business Vacancy Rate
Delaware County, NY	23,395	1,951	8.3%	1,325	185	14.0%
New York	8,508,696	179,279	2.1%	773,460	74,214	9.6%
United States	152,217,762	3,617,537	2.4%	13,968,713	1,246,050	8.9%

Note: This indicator is compared to the state average.

Data Source: US Department of Housing and Urban Development. 2020-Q4. Source geography: County → Show more details

#### Residential Vacancy Rate





Residential Vacancy Rates by Quarter, 2017 through 2020

Report Area	2017 - Q1	2017 - Q2	2017 - Q3	2017 - Q4	2018 - Q1	2018 - Q2	2018 - Q3	2018 - Q4	2019 - Q1	2019 - Q2	2019 - Q3	2019 - Q4	2020 - Q1	2020 - Q2	2020 - Q3	2020 - Q4
Delaware County, NY	6.2%	6.3%	6.6%	7.1%	7.1%	7.3%	7.5%	7.5%	8.1%	8.2%	8.1%	8.2%	8.4%	8.5%	8.6%	8.3%
New York	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.2%	2.1%	2.1%
United States	2.6%	2.6%	2.6%	2.5%	2.6%	2.6%	2.5%	2.5%	2.5%	2.5%	2.5%	2.5%	2.5%	2.6%	2.4%	2.4%

#### Homeowners

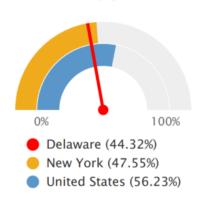
The U.S. Census Bureau estimated there were 14,010 owner occupied homes of the estimated 31,609 housing units in the report area in 2019. This 44.32% is a decrease over the 75.74% owner occupied homes in 2000.

Figure 109. Homeowners

Report Area	Total Housing Units 2000	Owner Occupied Homes 2000	Owner Occupied Homes 2000	Total Housing Units 2019	Owner Occupied Homes 2019	Owner Occupied Homes 2019
Delaware County, NY	19,270	14,596	75.74%	31,609	14,010	44.32%
New York	7,056,860	3,739,166	52.99%	8,322,722	3,957,802	47.55%
United States	105,480,101	69,815,753	66.19%	137,428,986	77,274,381	56.23%

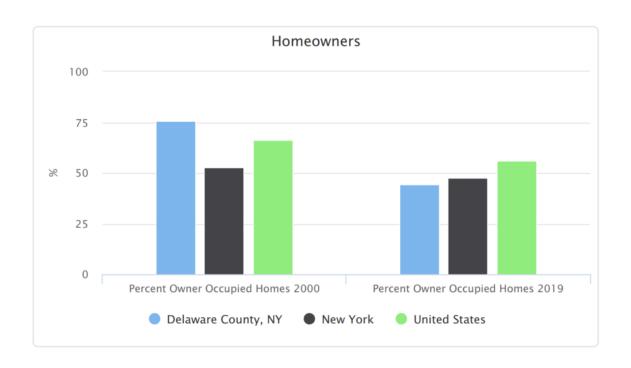
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2015-19. Source geography: County -> Show more details









### **Number of Unsafe, Unsanitary Homes**

The number and percentage of occupied housing units without plumbing are shown for the report area. U.S. Census data shows 115 housing units in the report area were without plumbing in 2000 and ACS 5-year estimates show 61 housing units in the report area were without plumbing in 2019.

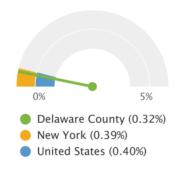
Figure 110. Number of Unsafe, Unsanitary Homes

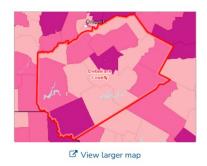
Report Area	Occupied Housing Units 2000	Housing Units without Plumbing 2000	Percent without Plumbing 2000	Occupied Housing Units 2019	Housing Units without Plumbing 2019	Percent without Plumbing 2019	
Delaware County, NY	19,270	115	0.40%	18,968	61	0.32%	
New York	7,056,860	58,418	0.76%	7,343,234	28,723	0.39%	
United States	106,741,426	736,626	0.69%	121,948,702	486,413	0.40%	

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2015-19. Source geography: County 🗝 Show more details

#### Percentage of Housing Units Without Complete Plumbing Facilities





Housing Units Lacking Complete Plumbing Facilities, Percent by Tract, ACS 2015-19

Over 2.0%

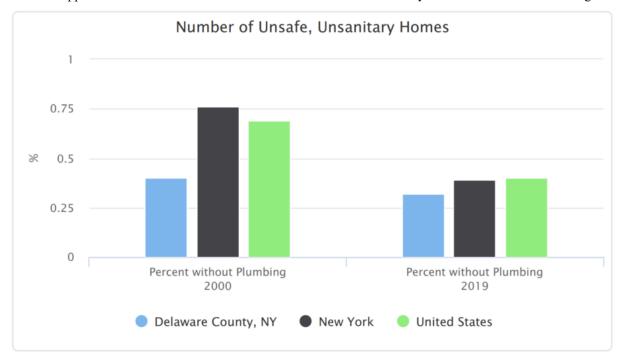
1.1 - 2.0%

0.1 - 1.0%

0.0%

No Data or Data Suppressed

Delaware County, NY



### **Evictions**

This indicator reports information about formal evictions based on court records from 48 states and the District of Columbia, compiled by the Eviction Lab. The number of evictions and eviction filings within the report area is shown below. The "filing rate" is the ratio of the number of evictions filed in an area over the number of renter-occupied homes in that area. An "eviction rate" is the subset of those homes that received an eviction judgment in which renters were ordered to leave.

Note: Indicator data does not include information about "informal evictions", or those that happen outside of the courtroom.

Figure 111. Evictions

Report Area	Renter Occupied Households	Eviction Filings	Evictions	Eviction Filing Rate	Eviction Rate
Delaware County, NY	5,441	No data	No data	No data	No data
New York	1,770,577	126,657	38,055	7.15%	2.15%
United States	38,372,860	2,350,042	898,479	6.12%	2.34%

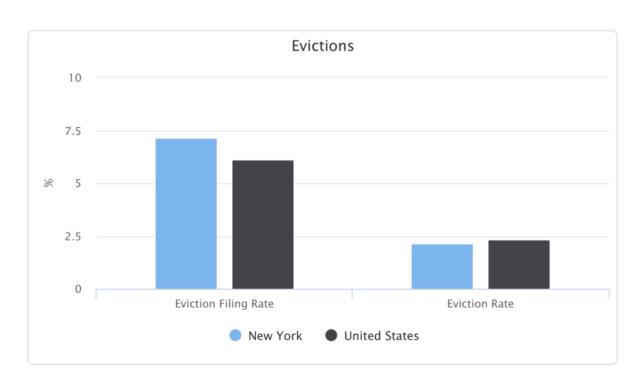
Note: This indicator is compared to the state average.

Data Source: Eviction Lab. 2016. Source geography: Census Tract ightharpoonup Show more details





Over 20%
Delaware County, NY

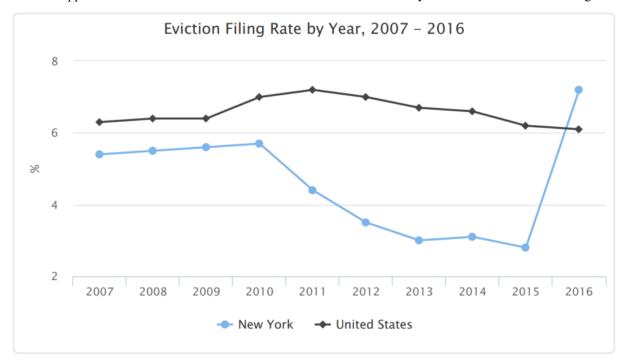


# Eviction Filing Rate by Year, 2007-2016

✓ View larger map

Figure 112. Eviction Filing Rate by Year, 2007-2016

Report Area	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Delaware County, NY	No data									
New York	5.4%	5.5%	5.6%	5.7%	4.4%	3.5%	3.0%	3.1%	2.8%	7.2%
United States	6.3%	6.4%	6.4%	7.0%	7.2%	7.0%	6.7%	6.6%	6.2%	6.1%



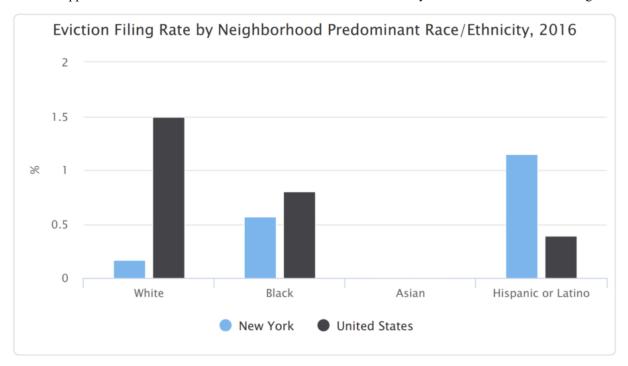
# Eviction Filing Rate by Neighborhood Predominant Race/Ethnicity, 2016

Rates by race/ethnicity are calculated by aggregating data on evictions in census block groups with a majority of the population (over 50%) belonging to a specific race/ethnicity. Reported race/ethnicity categories include: Non-Hispanic White; Black or African American; Asian; and Hispanic or Latino. In some counties there are no majority Black, Asian, or Hispanic census block groups.

Note: Not all counties or states have data that has been provided.

Figure 113. Eviction Filing Rate by Neighborhood Predominant Race/Ethnicity, 2016

Report Area	Report Area White		Asian	Hispanic or Latino
Delaware County, NY	No data	No data	No data	No data
New York	0.17%	0.57%	0.01%	1.15%
United States	1.50%	0.80%	0.01%	0.39%



### **Point-in-Time Homeless**

### **Both Households and Per Person Counts**

According to the 2007-2020 HIC Counts by CoC, the total beds for households with children (ES) is 82 and 8 (TH), while the total beds for households without children (ES) is 174 and 66 (TH).

### **Transitional Housing Homeless Count**

According to the 2007-2020 HIC Counts by CoC, the total year-round beds for Transitional Housing Homeless is 74.

### **Emergency Shelter Homeless Count**

According to the 2007-2020 HIC Counts by CoC, the total year-round beds for Emergency Shelters is 256.

### **Section 8 Waiting Lists**

Locally collected February 2022

Delaware County, NY: 13

### **Income**

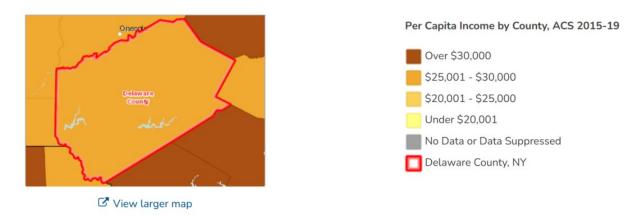
### **Income Levels**

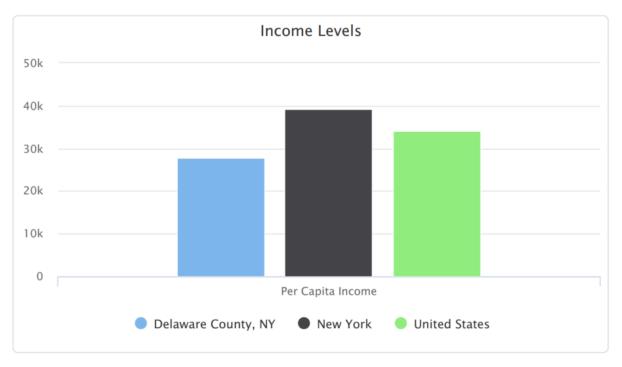
Two common measures of income are Median Household Income and Per Capita Income based on American Community Survey 5-year estimates. Both measures are shown for the report area below.

Figure 114. Income Levels

Report Area	Median Household Income	Per Capita Income
Delaware County, NY	\$49,544	\$27,701
New York	\$68,486	\$39,326
United States	\$62,843	\$34,103

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: County → Show more details





### **Household Income**

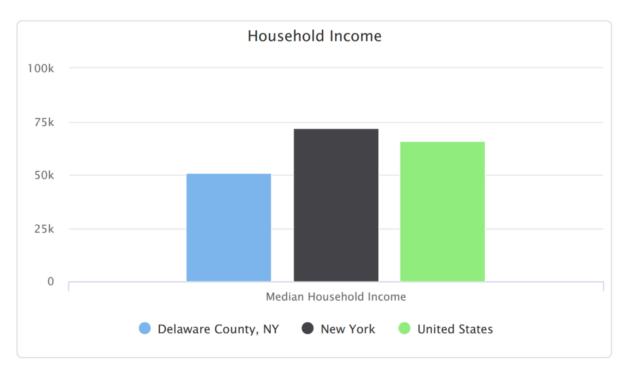
Median annual household incomes in the report area for 2019 are shown in the table below. Since this reports a median amount, a "Report Area" value is not able to be calculated.

Figure 115. Household Income

Report Area	Estimated Population	Median Household Income		
Delaware County, NY	44,995	\$51,038		
New York	19,572,319	\$72,038		
United States	324,697,795	\$65,712		

Data Source: US Census Bureau, Small Area Income and Poverty Estimates. 2019. Source geography: County → Show more details





### Jobs and Earnings by Sector

The number of jobs and total wage and salary earnings from employment in the report area are broken down by economic sector in this indicator output. These figures include both private and government employment. The sectors listed represent private employment except for the last table which includes all the earnings from jobs with local, state and federal government. A negative number means that overall business in that sector lost money for the year in the report area.

### Notes:

- (D)-Not shown to avoid disclosure of confidential information, but the estimates for this item are included in the total.
- (L)-Less than \$50,000, but the estimates for this item are included in the totals. (no data)-Data not available for this year.

Figure 116. Job Earnings by Sector Farm; Nonfarm; Private Nonfarm

Report Area	Farm Jobs	Farm Earnings (\$1,000)	Farm Average	Nonfarm Jobs	Nonfarm Earnings (\$1,000)	Nonfarm Average	Private Nonfarm Jobs	Private Nonfarm Earnings (\$1,000)	Private Nonfarm Average
Delaware County, NY	765	\$10,428	\$13,631	21,477	\$1,128,002	\$52,521	16,979	\$777,181	\$45,773
New York	52,328	\$1,625,427	\$31,062	12,821,251	\$1,051,315,187	\$81,998	11,316,772	\$886,082,312	\$78,298
United States	2,601,000	\$86,741,000	\$33,349	201,208,500	\$12,993,824,000	\$64,579	176,472,500	\$10,936,342,000	\$61,972

Data Source: US Department of Commerce, US Bureau of Economic Analysis. 2019. Source geography: County → Show more details

Figure 117. Job Earnings by Sector 2

Forestry, Fishing, and Related Activities: Mining; Utilities

Report Area	Forestry, Fishing, and Related Activities Jobs	Forestry, Fishing, and Related Activities Earnings (\$1,000)	Forestry, Fishing, and Related Activities Average	<b>Mining</b> Jobs	Mining Earnings (\$1,000)	<b>Mining</b> Average	<b>Utilities</b> Jobs	Utilities Earnings (\$1,000)	<b>Utilities</b> Average
Delaware County, NY	246	\$4,646	\$18,886	398	\$22,956	\$57,678	No data	No data	No data
New York	15,340	\$389,875	\$25,416	10,452	\$2,690,751	\$257,439	39,242	\$9,487,743	\$241,775
United States	984,100	\$37,807,000	\$38,418	1,127,100	\$172,288,000	\$152,860	577,800	\$112,048,000	\$193,922

Data Source: US Department of Commerce, US Bureau of Economic Analysis. ightharpoonup Show more details

Figure 118. Job Earnings by Sector 3 Construction; Manufacturing

Report Area	<b>Construction</b> Jobs	Construction Earnings (\$1,000)	Construction Average	Manufacturing Jobs	Manufacturing Earnings (\$1,000)	Manufacturing Average
Delaware County, NY	1,384	\$59,788	\$43,199	3,522	\$313,371	\$88,975
New York	572,468	\$47,413,888	\$82,824	473,942	\$40,615,598	\$85,697
United States	11,282,500	\$803,607,000	\$71,226	13,570,100	\$1,186,739,000	\$87,452

Data Source: US Department of Commerce, US Bureau of Economic Analysis.  $\rightarrow$  Show more details

## Figure 119. Job Earnings by Sector 4

Wholesale Trade; Retail Trade; Transportation and Warehousing

Report Area	Wholesale Trade Jobs	Wholesale Trade Earnings (\$1,000)	Wholesale Trade Average	Retail Trade Jobs	Retail Trade Earnings (\$1,000)	Retail Trade Average	Tranportation and Warehousing Jobs	Tranportation and Warehousing Earnings (\$1,000)	Tranportation and Warehousing Average
Delaware County, NY	422	\$29,002	\$68,725	1,947	\$52,183	\$26,802	No data	No data	No data
New York	366,924	\$37,425,192	\$101,997	1,077,835	\$47,479,478	\$44,051	548,910	\$28,616,141	\$52,133
United States	6,516,600	\$603,372,000	\$92,590	19,084,500	\$732,937,000	\$38,405	9,178,600	\$529,370,000	\$57,674

Data Source: US Department of Commerce, US Bureau of Economic Analysis. → Show more details

### Figure 120. Job Earnings by Sector 5

Information; Finance and Insurance; Real Estate and Rental and Leasing

Report Area	Information Jobs	Information Earnings (\$1,000)	Information Average	Finance and Insurance Jobs	Finance and Insurance Earnings (\$1,000)	Finance and Insurance Average	Real Eastate and Rental and Leasing Jobs	Real Eastate and Rental and Leasing Earnings (\$1,000)	Real Eastate and Rental and Leasing Average
Delaware County, NY	402	\$26,824	\$66,726	729	\$24,014	\$32,941	834	\$11,440	\$13,717
New York	324,366	\$62,175,945	\$191,685	952,084	\$153,725,063	\$161,462	740,126	\$26,737,358	\$36,125
United States	3,470,600	\$474,531,000	\$136,729	10,959,600	\$899,452,000	\$82,070	9,818,000	\$333,378,000	\$33,956

Data Source: US Department of Commerce, US Bureau of Economic Analysis. → Show more details

### Figure 121. Job Earnings by Sector 6

Professional, Scientific, and Technical Services; Management of Companies and Enterprises

Report Area	Professional, Scientific, and Technical Services Jobs	Professional, Scientific, and Technical Services Earnings (\$1,000)	Professional, Scientific, and Technical Services Average	Management of Companies and Enterprises Jobs	Management of Companies and Enterprises Earnings (\$1,000)	Management of Companies and Enterprises Average
Delaware County, NY	658	\$19,413	\$29,503	58	\$1,760	\$30,345
New York	1,041,621	\$126,422,445	\$121,371	174,282	\$25,546,301	\$146,580
United States	14,731,300	\$1,383,843,000	\$93,939	2,786,000	\$357,552,000	\$128,339

Data Source: US Department of Commerce, US Bureau of Economic Analysis. ightharpoonup Show more details

### Figure 122. Job Earnings by Sector 7

Administrative and Waste Management Services; Educational Services

Report Area	Administrative and Waste Management Services Jobs	Administrative and Waste Management Services Earnings (\$1,000)	Administrative and Waste Management Services Average	Educational Services Jobs	Educational Services Earnings (\$1,000)	Educational Services Average
Delaware County, NY	612	\$15,501	\$25,328	134	\$1,662	\$12,403
New York	674,374	\$41,312,307	\$61,260	493,058	\$29,608,576	\$60,051
United States	12,589,500	\$554,717,000	\$44,062	4,804,200	\$220,272,000	\$45,850

Data Source: US Department of Commerce, US Bureau of Economic Analysis. → Show more details

### Figure 123. Job Earnings by Sector 8

Health Care and Social Assistance; Arts, Entertainment, and Recreation

Report Area	Health Care and Social Assistance Jobs	Health Care and Social Assistance Earnings (\$1,000)	Health Care and Social Assistance Average	Arts, Entertainment, and Recreation Jobs	Arts, Entertainment, and Recreation Earnings (\$1,000)	Arts, Entertainment, and Recreation Average
Delaware County, NY	2,119	\$91,410	\$43,138	548	\$8,965	\$16,359
New York	1,840,125	\$117,766,325	\$63,999	396,142	\$22,048,598	\$55,658
United States	23,091,800	\$1,439,650,000	\$62,345	4,864,400	\$169,699,000	\$34,886

Data Source: US Department of Commerce, US Bureau of Economic Analysis.  $\rightarrow$  Show more details

### Figure 124. Job Earnings by Sector 9

Accommodation and Food Services; Other Services, Except Public Administration

Report Area	Accommodation and Food Services Jobs	Accommodation and Food Services Earnings (\$1,000)	Accommodation and Food Services Average	Other Services, Except Public Administration Jobs	Other Services, Except Public Administration Earnings (\$1,000)	Other Services, Except Public Administration Average
Delaware County, NY	1,229	\$25,388	\$20,657	1,380	\$46,439	\$33,651
New York	854,912	\$33,903,250	\$39,657	720,569	\$32,717,478	\$45,405
United States	15,286,900	\$455,918,000	\$29,824	11,748,900	\$469,162,000	\$39,932

Data Source: US Department of Commerce, US Bureau of Economic Analysis.  $\rightarrow$  Show more details

Figure 125. Job Earnings by Sector 10

Government and Government Enterprises

Report Area	Government and Government Enterprises  Jobs	Government and Government Enterprises  Earnings (\$1,000)	Government and Government Enterprises  Average
Delaware County, NY	4,498	\$350,821	\$77,995
New York	1,504,479	\$165,232,875	\$109,827
United States	24,736,000	\$2,057,482,000	\$83,178

Data Source: US Department of Commerce, US Bureau of Economic Analysis. → Show more details

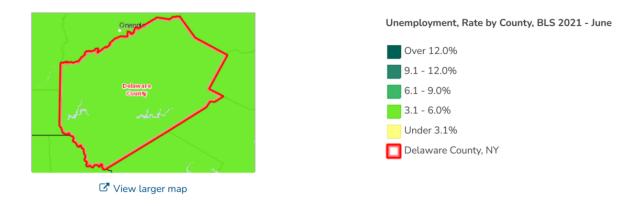
# **Thirteen Month Unemployment Rates**

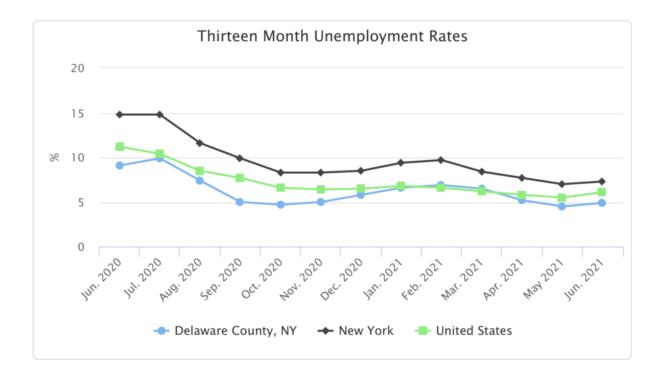
Unemployment change within the report area from June 2020 to June 2021 is shown in the chart below. According to the U.S. Department of Labor, the unemployment rate for this thirteenmonth period improved from 9.1% to 4.9%.

Figure 126. Thirteen Month Unemployment Rates

0													
Report Area	Jun. 2020	Jul. 2020	Aug. 2020	Sep. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	May 2021	Jun. 2021
Delaware County, NY	9.1%	9.9%	7.4%	5.0%	4.7%	5.0%	5.8%	6.6%	6.9%	6.5%	5.2%	4.5%	4.9%
New York	14.8%	14.8%	11.6%	9.9%	8.3%	8.3%	8.5%	9.4%	9.7%	8.4%	7.7%	7.0%	7.3%
United States	11.2%	10.4%	8.5%	7.7%	6.6%	6.4%	6.5%	6.8%	6.6%	6.2%	5.8%	5.5%	6.1%

Data Source: US Department of Labor, Bureau of Labor Statistics. 2021 - June. Source geography: County → Show more details





# Temporary Assistance for Needy Families (TANF), Trends

Table 14

Area	Persons Receiving TANF			Cases			Expenditures		
	12/2019	12/2020	12/2021	12/2019	12/2020	12/2021	12/2019	12/2020	12/2021
Delaware	275	274	222	180	170	137	84,822	81,215	110,698
County									
New	462,357	478,861	481,505	250,820	262,497	265,105	169,993,083	172,780,725	170,191,316
York									
State									

Source: New York Office of Temporary and Disability Assistance

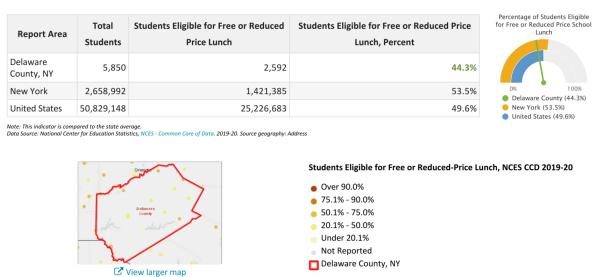
### Free and Reduced Lunch Program

### Children Eligible for Free/Reduced Price Lunch

Free or reduced-price lunches are served to qualifying students in families with income between under 185% (reduced price) or under 130% (free lunch) of the US federal poverty threshold as part of the federal National School Lunch Program (NSLP).

Out of the 5,850 total public school students in the report area, 2,592 were eligible for the free or reduced price lunch program in the latest report year. This represents 44.3% of public school students, which is lower than the state average of 53.5%.

Figure 127. Children Eligible for Free/Reduced Price Lunch



# Children Eligible for Free or Reduced-Price Lunch by Eligibility

The table below displays the number and percentage of students eligible for free or reduced-price lunch by income eligibility category. Percentages in the table below are out of the total student population.

Figure 128. Children Eligible for Free or Reduced-Price Lunch by Eligibility

Report Area	Free Lunch, Total	Free Lunch, Percent	Reduced Lunch, Total	Reduced Lunch, Percent
Delaware County, NY	2,407	41.1%	185	3.2%
New York	1,333,596	50.2%	87,777	3.3%
United States	21,723,889	43.0%	2,626,076	5.2%

### Free and Reduced Lunch Program by School, 2018-2021 Data

Table 15

<b>School District</b>	Identified Student	% Economically	Community Eligibility	Student Enrollment
	Percentage	Disadvantaged	Provision	
Andes CSD	36%	41%	No	61
Charlotte Valley CSD	57%	56%	Yes	374
Delaware	*	37%	No	715
Academy CSD at Delhi				
Deposit CSD	53%	63%	Yes	453
Downsville CSD	42%	40%	Yes	223
Franklin CSD	44%	48%	Yes	227
Hancock CSD	35-48%	59%	No	301
Margaretville CSD	54%	54%	Yes	324
Roxbury CSD	44%	38%	Yes	240
Sidney CSD	49%	56%	Yes	1,037
South Kortright CSD	*	45%	*	299
Stamford CSD	48%	52%	Yes	244
Walton CSD	49%	45%	Yes	827

Source(s): Enrollment and economically disadvantaged data from NYSED school report card; student percentage and community eligibility obtained from frac.org (Food Research and Action Center).

Any school, collection of schools or school district with an ISP of 40% or higher is eligible for Community Eligibility Provision, a non-pricing meal service for school food programs. Missing values may indicate the school district may be above qualifying for FRAC data collection, or the ISP was unavailable at collection date (May 1, 2018). (Excerpted from Delaware County's Health Assessment and Improvement Plan, 2019-2021.)

## Supplemental Nutrition Assistance Program (SNAP) Trend

Figure 129. Supplemental Nutrition Assistance Program (SNAP) Trend

 SNAP Benefits Recipients in Delaware County, NY (CBR36025NYA647NCEN)

 Observation:
 2019: 4,346 (+ more)
 Units: Persons, Not Seasonally Adjusted
 Frequency: Annual

 1Y | 5Y | 10Y | Max
 1989-01-01
 to 2019-01-01



Source: <a href="https://fred.stlouisfed.org/series/CBR36025NYA647NCEN">https://fred.stlouisfed.org/series/CBR36025NYA647NCEN</a>

# **Supplemental Security Income**

Figure 130. Supplemental Security Income

1										New York
2	Table 3. Number of recipient payments, by count			ty catego	ry, age, a	nd receip	t of OASD	l benefits	s) and amo	ount of
3				Cate	gory	Age		SSI recipients also	Amount of payments	
4	County	ANSI Code	Total	Aged	Blind and disabled	Under 18	18–64	65 or older	receiving OASDI	(thousands of dollars) a
5	Total, New York	36	601,717	110,549	491,168	76,729	298,975	226,013	192,108	353,435
6	Albany	36001	7,060	584	6,476	1,079	4,573	1,408	2,215	4,141
7	Allegany	36003	1,344	53	1,291	186	924	234	432	838
8	Bronx	36005	100,347	13,661	86,686	16,892	48,146	35,309	28,512	61,608
9	Broome	36007	7,045	330	6,715	1,285	4,680	1,080	2,220	4,344
10	Cattaraugus	36009	2,450	93	2,357	309	1,767	374	891	1,393
11	Cayuga	36011	1,791	88	1,703	271	1,245	275	590	1,077
12	Chautauqua	36013	4,374	209	4,165	608	3,041	725	1,493	2,632
13	Chemung	36015	2,956	91	2,865	432	2,116	408	982	1,744
14	Chenango	36017	1,632	64	1,568	243	1,114	275	606	916
15	Clinton	36019	2,702	111	2,591	302	1,964	436	1,016	1,561
16	Columbia	36021	1,300	56	1,244	154	895	251	449	752
17	Cortland	36023	1,086	54	1,032	150	761	175	385	650
3	Delaware	36025	1,049	66	983	117	719	213	374	601
19	Dutchess	36027	5,179	504	4,675	640	3,308	1,231	1,578	2,921
20	Erie	36029	26,706	2.125	24,581	3.978	16.634	6.094	8,273	16,621

Source: Social Security Administration, ssa.gov

### **Public Assistance**

According to the 2019 ACS five-year estimates, the Census Bureau estimates that 483 households have received public assistance in the previous 12-month period.

### **Family Assistance**

Table 16

	Cases	Recipients	Children	Adults	Expenditures
Delaware	73	145	116	29	37,187
County					
New York	72,344	166,245	117,328	48,917	48,239,532
State					

Source: New York Office of Temporary and Disability Assistance

### **Safety Net Assistance**

Table 17

	Cases	Recipients	Children	Adults	Expenditures
Delaware	64	77	15	62	73,511
County					
New York	192,761	315,260	96,271	218,989	121,951,784
State					

Source: New York Office of Temporary and Disability Assistance

### **Child Support Collections**

Table 18

	Total	Current Assistance	Former Assistance	Never Assistance
Delaware County	343,775.47	15,879.84	232,452.93	95,442.70
New York State	151,058,992.14	4,289,385.61	84,040,258.74	62,739,347.79

Source: New York Office of Temporary and Disability Assistance

# Living Wage

The living wage shown is the hourly rate that an individual must earn to support their family, if they are the sole provider and are working full-time (2080 hours per year). The current minimum hourly wage for New York State is \$12.50.

Table 19

Area	One Adult	One Adult, One Child	Two Adults (one working)	Two Adults, One Child (one working)	Two Adults, Two Children (one working)	Two Adults (both working)	Two Adults, Two Children (both working)
Delaware County	\$14.26	\$28.43	\$22.35	\$26.43	\$30.12	\$11.18	\$20.05
Statewide	\$18.62	\$36.00	\$27.47	\$32.29	\$35.98	\$13.73	\$24.66

Source: Poverty in America, Living Wage Calculator

### **Typical Expenses**

These figures show the individual expenses that went into the living wage estimate. Their values vary by family size, composition, and the current location.

Table 20

Area	One Adult	One Adult, One Child	Two Adults (one working)	Two Adults, One Child (one working)	Two Adults, Two Children (one working)	Two Adults (both working)	Two Adults, Two Children (both working)
Food	3,690	5,424	6,764	8,406	10,806	6,764	10,806
Child Care	0	8,106	0	0	0	0	16,212
Medical	2,935	7,325	5,709	7,013	7,153	5,709	7,153
Housing	7,536	9,264	7,584	9,264	9,264	7,584	9,264
Transportation	4,332	7,945	7,945	9,889	11,773	7,945	11,773
Civic	1,702	3,655	3,655	3,341	3,879	3,655	3,879
Other	3,078	5,023	5,023	5,512	6,665	5,023	6,665
Required Annual Income After Taxes	23,273	46,742	36,381	43,426	49,540	36,381	65,752
Annual Taxes	6,379	12,394	9,815	11,544	13,111	9,815	17,672
Required Annual Income Before Taxes	29,652	59,136	46,496	54,970	62,651	46,496	83,424

Source: Poverty in America, Living Wage Calculator

### **Nutrition**

### Free and Reduced Lunch Program

Free or reduced-price lunches are served to qualifying students in families with income between under 185% (reduced price) or under 130% (free lunch) of the US federal poverty threshold as part of the federal National School Lunch Program (NSLP).

Out of the 5,999 total public-school students in the report area, 2,910 were eligible for the free or reduced-price lunch program in the latest report year. This represents 48.5% of public-school students, which is lower than the state average of 53.9%.

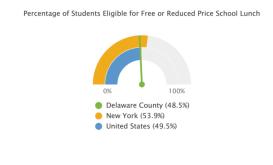
Figure 131. Free and Reduced Lunch Program

Report Area	Total Students	Students Eligible for Free or Reduced Price Lunch	Students Eligible for Free or Reduced Price Lunch, Percent
Delaware County, NY	5,999	2,910	48.5%
New York	2,673,930	1,441,286	53.9%
United States	50,744,629	25,124,175	49.5%

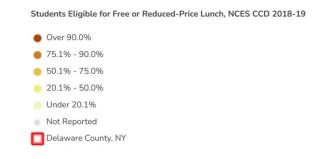
Note: This indicator is compared to the state average.

Data Source: National Center for Education Statistics, NCES - Common Core of Data. 2018-

19. Source geography: Address → Show more details





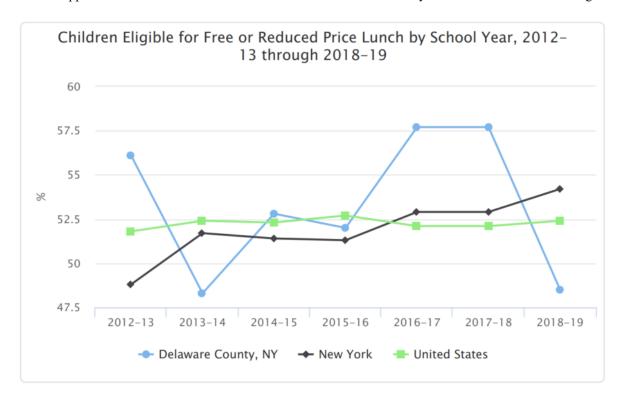


# Children Eligible for Free or Reduced-Price Lunch by School Year, 2012-2013 through 2018-2019

The table below shows local, state, and national trends in student free and reduced lunch eligibility by percent.

Figure 132. Children Eligible for Free or Reduced-Price Lunch by School Year, 2012-2013 through 2018-2019

Report Area	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19
Delaware County, NY	56.1%	48.3%	52.8%	52%	57.7%	57.7%	48.5%
New York	48.8%	51.7%	51.4%	51.3%	52.9%	52.9%	54.2%
United States	51.8%	52.4%	52.3%	52.7%	52.1%	52.1%	52.4%



# Children Eligible for Free or Reduced-Price Lunch by Eligibility

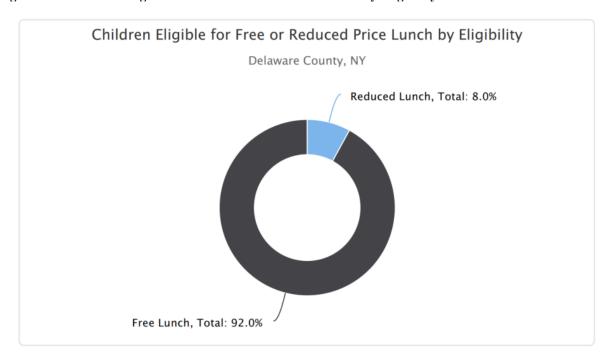
The table below displays the number and percentage of students eligible for free or reduced-price lunch by income eligibility category. Percentages in the table below are out of the total student population.

Figure 133. Children Eligible for Free or Reduced-Price Lunch by Eligibility

Report Area	Free Lunch, Total	Free Lunch, Percent	Reduced Lunch, Total	Reduced Lunch, Percent
Delaware County, NY	2,678	44.6%	232	3.9%
New York	1,342,882	50.2%	98,404	3.7%
United States	21,661,831	43.0%	2,568,683	5.1%

The chart below displays the percentage of the students in each eligibility category out of the total number of students eligible for free or reduced-price lunch.

Figure 134. Children Eligible for Free or Reduced-Price Lunch by Eligibility 2



### **Food Insecurity**

This indicator reports the estimated percentage of the population that experienced food insecurity at some point during the report year. Food insecurity is the household-level economic and social condition of limited or uncertain access to adequate food.

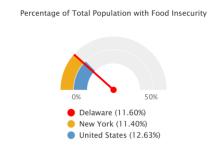
Figure 135. Food Insecurity

Report Area	Total Population	Food Insecure Population, Total	Food Insecurity Rate
Delaware County, NY	45,862	5,320	11.60%
New York	19,835,526	2,261,250	11.40%
United States	325,717,422	41,133,950	12.63%

Note: This indicator is compared to the state average.

Data Source: Feeding America. 2017. Source geography: County → Show more details





Food Insecure Population, Percent by County, Feeding America 2017

Over 18.0%

15.1 - 18.0%

12.1 - 15.0%

Under 12.1%

Delaware County, NY

### **Food Insecurity-Food Insecure Children**

This indicator reports the estimated percentage of the population under age 18 that experienced food insecurity at some point during the report year. Food insecurity is the household-level economic and social condition of limited or uncertain access to adequate food.

Figure 136. Food Insecurity-Food Insecure Children

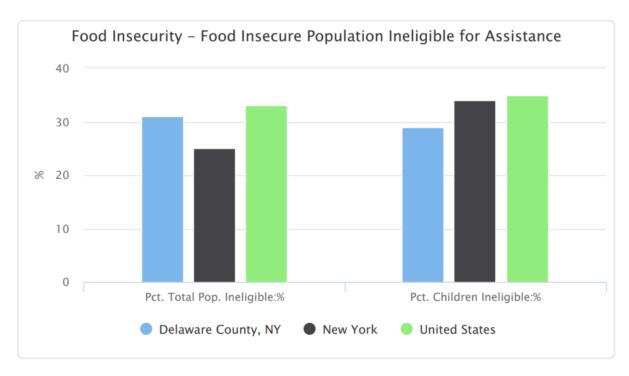
Report Area	Population Under Age 18	Food Insecure Children, Total	Child Food Insecurity Rate
Delaware County, NY	8,072	1,800	22.30%
New York	722,054	119,139	16.50%
United States	73,641,039	13,411,620	18.21%

## Food Insecurity-Food Insecure Population Ineligible for Assistance

This indicator reports the estimated percentage of the total population and the population under age 18 that experienced food insecurity at some point during the report year, but are ineligible for State or Federal nutrition assistance. Food insecurity is the household-level economic and social condition of limited or uncertain access to adequate food. Assistance eligibility is determined based on household income of the food insecure households relative to the maximum income-to-poverty ratio for assistance programs (SNAP, WIC, school meals, CSFP and TEFAP).

Figure 137. Food Insecurity-Food Insecure Population Ineligible for Assistance

0	•			
Report Area	Food Insecure Population	Food Insecure Population Ineligible for Assistance, Percent	Food Insecure Children	Food Insecure Children Ineligible for Assistance, Percent
Delaware County, NY	5,320	31.00%	1,800	29.00%
New York	2,261,250	25.00%	732,300	34.00%
United States	41,133,950	33.00%	13,411,620	35.00%



### Low Income and Low Food Access

This indicator reports the percentage of the low-income population with low food access. Low food access is defined as living more than ½ mile from the nearest supermarket, supercenter, or large grocery store. Data is from the April 2021 Food Access Research Atlas dataset. This indicator is relevant because it highlights populations and geographics facing food insecurity.

10.94% of the low-income population in the report area has low food access. The total low-income population in the report area with low food access is 1,774.

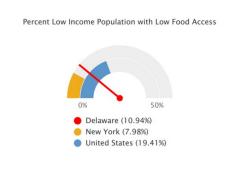
Figure 138. Low Income and Low Food Access

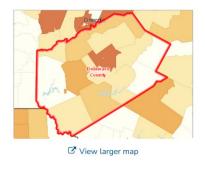
Report Area	Total Population	Low Income Population	Low Income Population with Low Food Access	Percent Low Income Population with Low Food Access
Delaware County, NY	47,980	16,212	1,774	10.94%
New York	19,378,102	5,788,309	462,046	7.98%
United States	308,745,538	97,055,825	18,834,033	19.41%

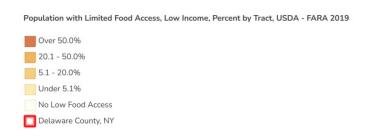
Note: This indicator is compared to the state average.

Data Source: US Department of Agriculture, Economic Research Service, USDA - Food Access

Research Atlas. 2019. Source geography: Tract → Show more details







### **SNAP Authorized Food Stores**

This indicator reports the number of SNAP-authorized food stores as a rate per 10,000 population. SNAP-authorized stores include grocery stores as well as supercenters, specialty food stores, and convenience stores that are authorized to accept SNAP (Supplemental Nutrition Assistance Program) benefits. The report area contains 61 total SNAP-Authorized Retailers with a rate of 12.71.

Figure 139. SNAP Authorized Food Stores

Report Area	Total Population (2010)	Total SNAP- Authorized Retailers	SNAP-Authorized Retailers, Rate per 10,000 Population
Delaware County, NY	47,980	61	12.71
New York	19,320,388	16,559	8.57
United States	312,383,875	242,299	7.76

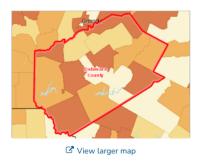
Note: This indicator is compared to the state average.

Data Source: US Department of Agriculture, Food and Nutrition Service, USDA - SNAP

Retailer Locator. Additional data analysis by CARES. 2019. Source geography: Tract  $\rightarrow$  Show

more details







# **Hunger Prevention and Nutrition Assistance Program (HPNAP)**

The United States Department of Agriculture reports that more than two million New Yorkers, 12% of the population, do not always have enough money to meet their basic nutritional needs. Almost 35% of New York's residents have incomes at or below 200% of the federal poverty level and may be eligible for federal food assistance programs such as Supplemental Nutrition Assistance Program (SNAP). But, these programs do not adjust for New York State's higher costs for housing, utilities and food. HPNAP helps to fill this gap. For more than 30 years, HPNAP has provided state and federal funds to improve the quality of food distributed to an estimated 2,5000 Emergency Food Relief Organizations in New York State. These include food banks, food pantries, soup kitchens, and emergency shelters. Delaware County's HPNAP recipient is Delaware Opportunities Inc, which oversees the Hamden-based Food Bank as well as a food pantry network consisting of 16 town-based food pantries, including:

- ✓ Andes
- ✓ Bloomville
- ✓ Colchester
- ✓ Davenport
- ✓ Delhi
- ✓ Deposit
- ✓ East Branch
- ✓ Grand Gorge
- ✓ Hamden (Food Bank)
- ✓ Hancock
- ✓ Kortright

- ✓ Margaretville
- ✓ Masonville
- ✓ Roxbury
- ✓ Sidney
- ✓ Sidney Center
- ✓ Walton (not under DO's food pantry network)

### Persons Served by Food Bank/Pantries:

Table 21

	June 2020	)			June 2021			
Town	Families	Children	Adults	Elderly	Families	Children	Adults	Elderly
*Andes	17	9	13	15	9	1	6	8
Bloomville	16	19	23	13	21	39	31	13
Colchester	5	0	3	5	7	1	10	8
*Davenport	30	11	41	10	29	25	44	10
*Delhi	28	18	29	16	11	9	11	3
*Deposit	51	39	45	47	44	27	49	35
East Branch	46	39	88	14	34	32	60	5
Franklin	1	1	1	1	4	7	6	3
<b>Grand Gorge</b>	33	8	24	31	25	5	21	19
*Hamden	43	43	77	11	38	31	63	7
*Hancock	33	7	43	9	21	6	10	5
South	12	8	27	2	6	1	15	1
Kortright								
Margaretville	70	30	73	40	53	15	27	42
Masonville	7	0	7	3	4	0	2	2
Roxbury	25	12	43	13	36	4	53	24
*Sidney	53	79	77	16	30	35	56	6
Sidney	2	1	3	0	3	1	8	0
Center	1	. 11		1 0: 1:				COLUD

<sup>\*</sup>Several of the food pantries actually saw a reduced number of individuals during these two years of the COVID-pandemic as compared to 2018 and 2019 numbers.

Figure 140. Supplemental Nutrition Assistance Program (SNAP) Trend Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamp Program)

SNAP Benefits Recipients in Delaware County, NY (CBR36025NYA647NCEN)

Observation:
2019: 4,346 (+ more)
Updated: Dec 16, 2021

Not Seasonally Adjusted

Prequency:
Annual

In 1989-01-01

Ito 2019-01-01



Source: <a href="https://fred.stlouisfed.org/series/CBR36025NYA647NCEN">https://fred.stlouisfed.org/series/CBR36025NYA647NCEN</a>

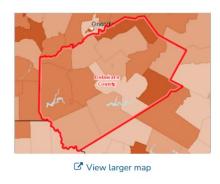
# Households Receiving SNAP by Poverty Status (ACS)

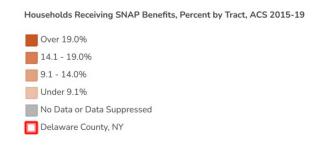
The below table shows that according to the American Community Survey (ACS), 2,859 households (or 15.07%) received SNAP payments during 2019. During this same period there were 1,531 households with income levels below the poverty level that were not receiving SNAP payments.

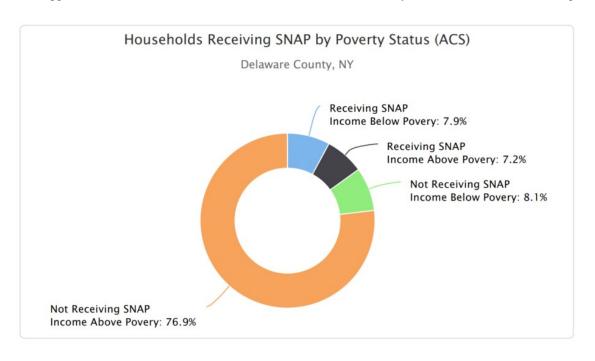
Figure 141. Households Receiving SNAP by Poverty Status (ACS)

Report Area	Households Receiving SNAP Total	Households Receiving SNAP Percent	Households Receiving SNAP Income Below Poverty	Households Receiving SNAP Income Above Poverty	Households <b>Not</b> Receiving SNAP Total	Households <b>Not</b> Receiving SNAP Percent	Households <b>Not</b> Receiving SNAP Income Below Poverty	Households <b>Not</b> Receiving SNAP Income Above Poverty
Delaware County, NY	2,859	15.07%	1,493	1,366	16,109	84.93%	1,531	14,578
New York	1,077,198	14.67%	525,193	552,005	6,266,036	85.33%	494,686	5,771,350
United States	14,171,567	11.74%	6,707,025	7,464,542	106,584,481	88.26%	8,903,117	97,681,364

 $\textit{Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: County \\ \color{red} \rightarrow \textit{Show more details} \\ \hline$ 







### **Health Care**

### **Medicare and Medicaid Providers**

Total institutional Medicare and Medicaid providers, including hospitals, nursing facilities, federally qualified health centers, rural health clinics and community mental health centers for the report area are shown. According to the U.S. Department of Health and Human Services, there were 6 active Medicare and Medicaid institutional service providers in the report areas in the third quarter of 2020.

Figure 142. Medicare and Medicaid Providers

Report Area	Total Institutional Providers	Hospitals	Nursing Facilities	Federally Qualified Health Centers	Rural Health Clinics	Community Mental Health Centers
Delaware County, NY	6	3	3	0	0	0
New York	2,458	231	616	516	27	0
United States	75,851	7,160	15,350	9,859	4,661	125

Data Source: US Department of Health & Human Services, Center for Medicare & Medicaid Services, Provider of Services File. September 2020. Source geography: County -> Show more details



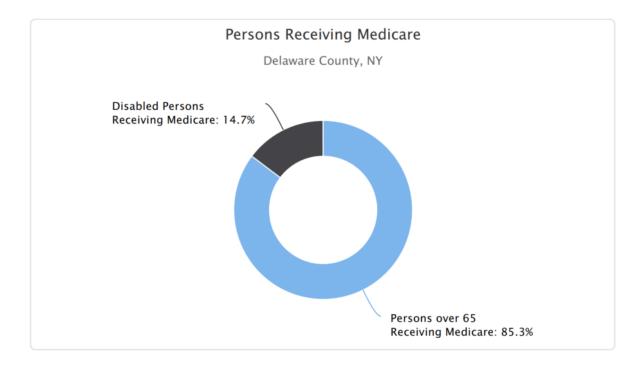
## **Persons Receiving Medicare**

The total number of persons receiving Medicare is shown, broken down by number over 65 and number of disabled persons receiving Medicare for the report area. The U.S. Department of Health and Human Services reported that a total of 11,974 persons were receiving Medicare benefits in the report area in 2019. A large number of individuals in our society are aware that persons over 65 years of age receive Medicare; however, many of them are unaware that disabled persons also received Medicare benefits. A total of 1,762 disabled persons in the report area received Medicare benefits in 2019.

Figure 143. Persons Receiving Medicare

Report Area	Persons Over 65 Receiving Medicare	Disabled Persons Receiving Medicare	Total Persons Receiving Medicare
Delaware County, NY	10,212	1,762	11,974
New York	6,270,186	988,028	7,258,219
United States	52,987,966	8,519,960	61,507,926

Data Source: Centers for Medicare and Medicaid Services, CMS - Geographic Variation Public Use File . Source geography: County → Show more details



### **Persons Receiving Medicaid**

NYS's Medicaid enrollment as of July 2021 was 6,305,328. Delaware County had 7,610 individuals enrolled in Medicaid as of March 2018.

Source: NYS Department of Health

## **Child Health Plus**

NYS's Child Health Plus enrollment as of July 2021 was 588,433. 663 children were enrolled in Child Health Plus in Delaware County as of December 2021.

Source: NYS Department of Health

## **Uninsured Population**

The uninsured population of 2019 is calculated by estimating the number of persons eligible for insurance (generally those under 65) minus the estimated number of insured persons.

Figure 144. Uninsured Population

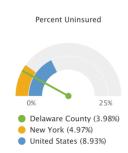
Report Area	Insurance Population (2019 Estimate)	Number Insured	Number Uninsured	Percent Uninsured
Delaware County, NY	44,995	29,444	1,789	3.98%
New York	19,572,319	14,768,827	973,636	4.97%
United States	324,697,795	238,355,740	28,980,723	8.93%

Note: This indicator is compared to the state average.

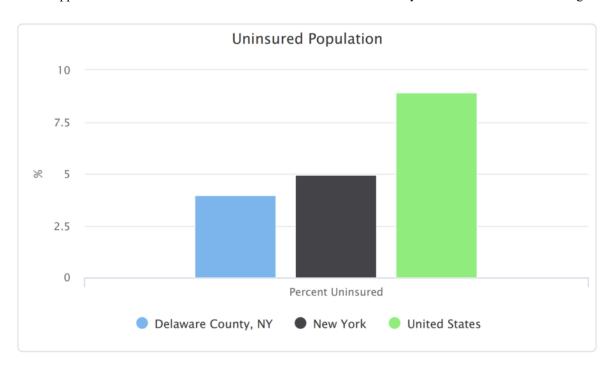
Data Source: US Census Bureau, American Community Survey. US Census Bureau, Small

Area Health Insurance Estimates. 2019. Source geography: County → Show more details









### **Asthma Prevalence**

Within the report area, there were 15,218 adults age 18 and older who self-report that they have ever been told by a doctor, nurse, or other health professional that they had asthma. This represents 27.6% of the total survey population age 18 and older.

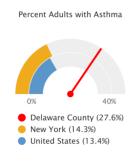
Figure 145. Asthma Prevalence

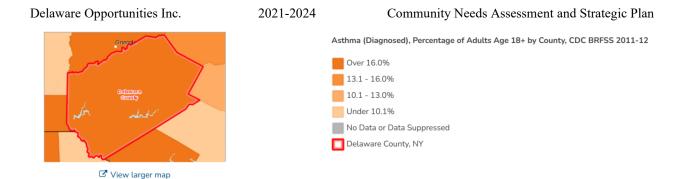
Report Area	Survey Population (Adults Age 18+)	Total Adults with Asthma	Percent Adults with Asthma
Delaware County, NY	55,160	15,218	27.6%
New York	14,723,684	2,108,136	14.3%
United States	237,197,465	31,697,608	13.4%

Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Additional data analysis by CARES. 2011-12. Source geography: County  $\rightarrow$  Show

more details





## Adults Ever Diagnosed with Asthma, Percentage by Race/Ethnicity

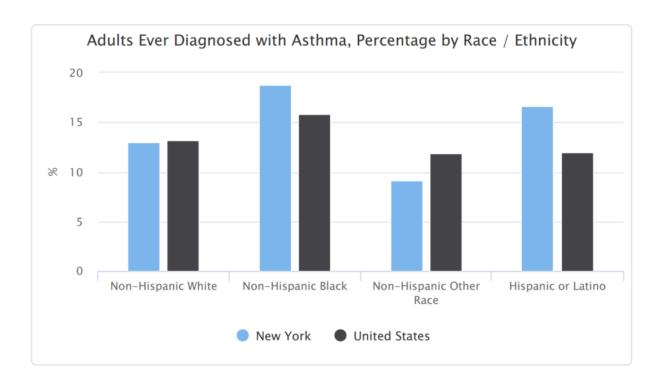
The table below displays the prevalence of asthma among the adult population by race/ethnicity.

Figure 146. Adults Ever Diagnosed with Asthma, Percentage by Race/Ethnicity

Report Area	Non-Hispanic White	Non-Hispanic Black	Non-Hispanic Other Race	Hispanic or Latino
New York	13.0%	18.8%	9.1%	16.7%
United States	13.2%	15.8%	11.9%	12.0%

Note: No county data available. See data source and methodology for more details.

<sup>→</sup> Show more details



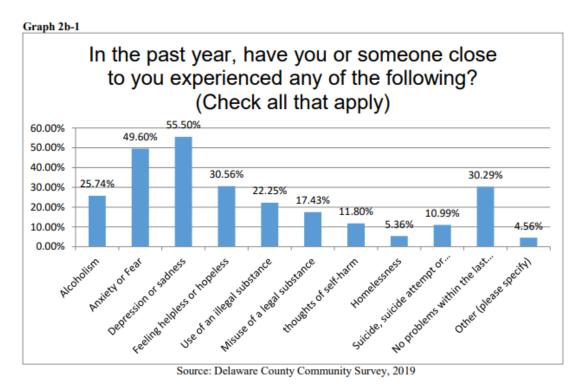
### Promote Well-Being and Prevent Mental and Substance Use Disorders

Delaware County's 2019-2021 Community Health Assessment and Improvement Plan documented that in 2018, an estimated 47.6 million adults aged 18 and older (19.1%) had any mental illness (AMI) in the previous year. An estimated 4.6% of all United States adults had serious mental illness (SMI) in the previous year. Individuals experiencing mental illness often have multiple mental disorders, co-occurring substance use disorders, have a substantially

elevated risk for suicide and are at increased risk for homelessness and involvement with the criminal justice system. Yet, despite the well-documented health and social impacts of mental health issues on individuals, families, and communities, only a fraction of individuals with these disorders received the evidence-based care they need. Triggers for co-occurring diagnoses of mental illness and substance use disorder include toxic stress, biological vulnerability, or self-medication. (Excerpted from Delaware County's Community Health Assessment and Improvement Plan, 2019-2021).

Figure 147. Mental Health Services

Mental Health Services



(Excerpted from Delaware County's Community Health Assessment and Improvement Plan, 2019-2021).

### **Prenatal Care**

New York State's vital statistics show the following statistics for the state and county for 2009 (very outdated data but the most recent provided).

Figure 148. Percent Early and Late or No Prenatal Care, Age and Resident County New York State

	%	^ Early	/ Prena	tal Car	%^	Late/N	o Prena	atal Car	e <sup>±</sup>	
County	15-17	18-19	20-24	25-34	35+	15-17	18-19	20-24	25-34	35+
New York State	;									
New York State	48.8	56.8	64.3	76.8	79.3	12.5	9.6	7.8	4.6	4.1
New York City										
New York City	49.2	54.7	64.0	74.5	77.4	14.7	11.4	8.9	5.9	5.2
Bronx	44.3	50.3	56.6	64.5	66.1	16.1	12.3	10.8	9.2	8.3
Kings	50.4	55.3	65.4	73.8	75.9	13.8	11.6	7.8	5.6	5.5
New York	60.2	61.9	69.0	82.1	84.5	7.9	9.0	8.7	3.7	3.3
Queens	48.5	53.5	64.9	75.0	76.8	17.7	12.1	9.7	6.2	5.5
Richmond	54.3	64.3	73.8	85.1	85.4	13.8	8.0	5.2	3.1	2.7
Rest of State										
Rest of State	48.5	58.6	64.7	79.0	81.3	10.4	8.1	6.7	3.3	2.9
Albany	42.9	55.6	62.0	79.2	79.4	19.0	10.6	10.1	4.9	5.7
Allegany	71.4	78.6	79.5	84.4	87.9	0.0	4.8	2.5	3.3	6.1
Broome	62.0	67.4	69.5	80.7	81.9	4.0	6.8	5.5	3.5	3.9
Cattaraugus	75.0	65.7	71.7	81.7	73.1	5.0	6.7	5.9	3.4	9.0
Cayuga	100.0	75.8	77.8	82.7	81.5	0.0	3.2	4.5	1.7	2.2
Chautauqua	41.8	53.2	65.0	74.2	70.8	12.7	9.4	9.1	7.0	6.2
Chemung	61.5	83.5	79.7	88.7	83.7	7.7	3.8	2.2	1.3	7.1
Chenango	66.7	82.8	86.7	88.3	92.0	8.3	0.0	2.7	1.8	6.0
Clinton	57.1	80.4	88.3	91.9	94.3	0.0	0.0	0.9	1.2	1.1
Columbia	58.3	55.3	58.4	81.4	82.9	0.0	5.3	4.4	4.7	3.7
Cortland	80.0	61.1	71.7	87.6	80.9	20.0	2.8	2.9	1.1	4.3
Delaware	28.6	50.0	72.9	84.6	73.5	14.3	20.0	3.1	2.5	2.0

# **Teen Births**

Also provided on New York State's vital statistics website, the following figures shows the statistics for the state and county for 2009 for teen births (very outdated data but the most recent provided).

Figure 149. Births by Age of Mother

						Mother's	s Age				
County	Total	< 15	15-17	18-19	20-24	25-29	30-34	35-39	40-44	45+	N.S.
New York State	;										
New York State	246,592	207	4,687	11,561	49,540	65,640	66,605	37,716	9,777	837	22
New York City											
New York City	121,745	111	2,293	5,303	24,643	32,311	32,415	18,940	5,240	481	8
Bronx	23,000	32	826	1,591	5,840	6,345	4,931	2,628	738	67	2
Kings	42,101	40	673	1,812	9,690	11,572	10,340	6,141	1,695	137	1
New York	20,167	14	267	668	2,505	3,891	6,660	4,562	1,416	179	5
Queens	30,748	21	431	1,015	5,681	8,947	8,695	4,710	1,168	80	0
Richmond	5,729	4	96	217	927	1,556	1,789	899	223	18	0
Rest of State											
Rest of State	124,847	96	2,394	6,258	24,897	33,329	34,190	18,776	4,537	356	14
Albany	3,176	3	71	149	643	877	882	438	106	7	0
Allegany	521	1	8	45	169	169	93	28	8	0	0
Broome	2,061	2	52	135	549	632	434	206	46	5	0
Cattaraugus	978	0	20	110	314	266	179	67	21	0	1
Cayuga	812	0	11	63	228	248	167	79	14	2	0
Chautauqua	1,442	1	56	140	438	433	253	98	19	3	1
Chemung	978	1	29	81	286	298	178	89	15	1	0
Chenango	524	0	13	29	154	180	98	32	17	1	0
Clinton	787	0	14	57	217	237	174	76	10	2	0
Columbia	565	0	13	39	143	156	122	69	23	0	0
Cortland	556	0	6	45	165	174	116	37	12	1	0
Delaware	458	1	8	21	133	148	96	43	8	0	0
Dutchess	2,917	2	42	111	491	759	918	443	140	11	0

# **Delaware County Births by Hospital**

Excerpted from Delaware County's Community Health Assessment and Improvement Plan, 2019-2021, the following chart shows the births by hospital for Delaware County.

Table 22

Hospital	2014	%	2015	%	2016	%	2017	%	2018	%
Albany	16	4.02	17	4.87	10	2.99	15	4.3	28	7.4
Bassett	130	32.66	109	31.32	120	35.9	177	50.7	186	49
Catskill Regional	5	1.25	6	1.72	8	2.3	14	4	11	2.9
Medical										
Chenango Memorial	22	5.52	13	3.72	12	3.5	24	6.9	30	7.96
Crouse Hospital	3	.75	1	.29	0	0	0	0	2	.5
A.O. Fox	110	27.63	95	27.22	72	21.56	0	0	0	0
Kingston Hospital	2	.5	2	.57	8	2.39	1	.29	9	2.4
Lourdes	18	4.52	25	7.16	27	8.08	30	8.59	6	1.6
Northern Dutchess	12	3.01	13	3.72	6	1.79	11	3.15	25	6.7
Wilson-UHS	56	14.07	53	15.19	52	15.56	67	19.19	8	2.1
Other	18	4.52	8	2.29	4	1.19	4	1.14	65	17.2
Home Birth	6	1.5	7	2.01	15	4.49	6	1.17	7	1.9
TOTALS	398		349		334		349		377	_

There are no hospitals with prenatal, maternity, and birthing services in Delaware County.

# Figure 150. County/Zip Code Perinatal Data Profil (as of June 2021) for Delaware County **Delaware County**

County/ZIP Code Perinatal Data Profile - 2016-2018

Source: 2016-2018 New York State Vital Statistics Data as of June, 2021

			ı	Percent of B	irths		Infant and Neo	natal Death	s, Rate per 1,00	0 Live Births	Teen R	ates per 1,000
ZIP Code	Total Births 2016-2018	<u>Premature</u> <u>Birth</u>	<u>Low</u> <u>Birth</u> <u>Weight</u>	Unmarried Parent	Medicaid or Self-pay	<u>Late or No</u> <u>Prenatal</u> <u>Care</u>	<u>Infant</u> <u>Deaths</u> 2016-2018	<u>Infant</u> <u>Deaths</u> <u>Rate</u>	<u>Neonatal</u> <u>Deaths</u> 2016-2018	<u>Neonatal</u> <u>Deaths</u> <u>Rate</u>	Teen Birth Rate	<u>Teen</u> <u>Pregnancy</u> <u>Rate</u>
12167	84	8.3	4.8	48.8	34.5	6	0	0	0	0	23.1	27.8
12406	13	15.4	7.7	76.9	53.8	7.7	0	0	0	0	*	*
12430	16	18.8	6.3	50	56.3	6.3	0	0	0	0	0.0	0.0
12455	26	19.2	11.5	42.3	53.8	3.8	1	38.5	0	0	0.0	15.9
12474	22	4.5	9.1	50	40.9	4.8	0	0	0	0	0.0	6.2
12760	18	0	0	55.6	44.4	0	0	0	0	0	9.8	9.8
13739	12	0	0	50	36.4	0	0	0	0	0	*	*
13750	31	6.5	3.2	45.2	29	9.7	0	0	0	0	*	*
13752	17	0	0	35.3	11.8	0	0	0	0	0	*	*
13753	102	7	6.9	38.2	22.5	2	0	0	0	0	8.0	4.0
13755	32	3.1	0	34.4	18.8	0	0	0	0	0	*	*
13756	12	25	8.3	58.3	41.7	8.3	0	0	0	0	*	*
13757	34	3	5.9	38.2	21.2	0	0	0	0	0	*	*
13775	42	2.4	2.4	47.6	19	0	0	0	0	0	0.0	0.0
13782	16	6.3	0	62.5	50	0	0	0	0	0	*	*
13783	57	15.8	8.8	59.6	41.5	1.8	0	0	0	0	7.7	19.2
13788	25	20	20	52	29.2	0	1	40	1	40	*	*
13804	17	11.8	11.8	58.8	47.1	0	0	0	0	0	*	*
13838	149	10.8	6.7	63.8	44.3	5.4	1	6.7	1	6.7	25.4	31.1
13839	41	9.8	2.4	39	25.6	4.9	0	0	0	0	*	*
13856	153	7.2	6.5	47.7	34	2	0	0	0	0	10.1	18.2
Total	971	9	6.1	49.6	34	3	3	3.1	2	2.1	8.7	14.2

Source: Department of Health, health.ny.gov

### **Deaths**

Table 23

	Total	Diseases of the Heart	Malignant Neoplasms	Cerebrovascular Disease	AIDS	Pneumonia	CLRD	Total Accidents	Diabetes Mellitus	Homicide/Legal Intervention	Cirrhosis of the Liver	Suicide
Delaware County	480	143	103	15	1	9	30	22	13	0	5	6
New York State	155,191	43,823	34,648	6,183	456	4,179	7,220	7,617	4,148	580	1,653	1,677

Source: Department of Health, health.ny.gov

The leading causes of death in Delaware County is heart and circulatory disease. Chronic disease prevention and care strategies remain necessary activities needed by the Delaware County population.

### **Deaths of Despair**

This indicator reports the rate of death due to intentional self-harm (suicide), alcohol-related disease, and drug overdoses per 100,000 population. Figures are reported as rates age-adjusted to year 2000 standard. Rates are summarized for report areas from county level data, only where data is available. This indictor is relevant because suicide is an indicator of poor mental health.

Figure 151. Deaths of Despair

Report Area	Total Population	Avg. Annual Deaths, 2011-2017	Mortality Rate, 2001-2007	Mortality Rate, 2011-2017
Delaware County, NY	46,388	20	23.2	43.73
New York	19,689,042	5,901	19	30
United States	318,679,623	129,605	28.9	40.67

Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention National Vital Statistics System Accessed via CDC WONDER 2011-17 Source geography: County → Show more details

## Physicians and Assistants, 2021

Table 24

Area	Physicians, MD	Physician Assistants	Specialist Assistants
Delaware County	30	20	0
Statewide	77,825	15, 282	88

Source: New York Office of the Professions, New York State Licensed Professions, 2021

### **Dental Professionals, 2021**

Table 25

I abic 25			-
Area	Dentists	Certified Dental Assistant	Dental Hygienists
Delaware County	10	9	20
Statewide	14,893	1,521	10,459

Source: New York Office of the Professions, New York State Licensed Professions, 2021

### **Nurses**, 2021

Table 26

- 110-10 - 10					
Area	Nurse, RN	Nurse, LPN	Nurse Practitioners		
Delaware County	450	292	55		
Statewide	255,088	61,550	26,172		

Source: New York Office of the Professions, New York State Licensed Professions, 2021

# **Mental Health Professionals, 2021**

Table 27

I WOTE I				
Area	Psychoanalysts	Mental Health Counselors	Creative Arts Therapists	Marriage and Family Therapists
Delaware County	0	10	5	1
Statewide	609	8,306	1,610	1,129

Source: New York Office of the Professions, New York State Licensed Professions, 2021

# Therapists, 2021

Table 28

Area	Physical Therapist	Physical Therapist Assistants	Occupational Therapist	Occupational Therapist Assistants	Massage Therapists
Delaware County	25	9	13	4	31
Statewide	20,265	5,619	13,323	4,083	12,938

Source: New York Office of the Professions, New York State Licensed Professions, 2021

# Special Health Professionals, 2021

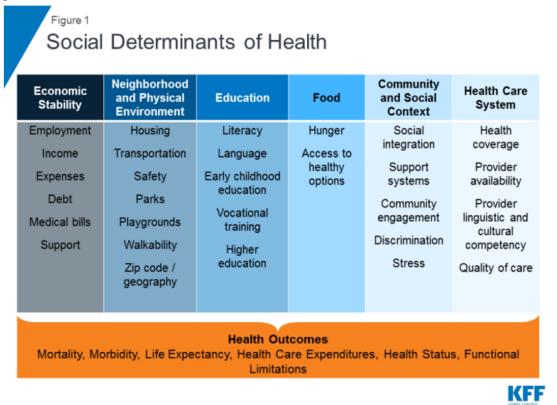
Table 29

Area	Optometrists	Audiologists	Speech Pathologists	Respiratory Therapists	Respiratory Technicians
Delaware County	2	0	20	7	0
Statewide	2,944	1,369	18,594	5,806	678

Source: New York Office of the Professions, New York State Licensed Professions, 2021

#### **Social Determinants of Health**

Figure 152: Social Determinants of Health



Social determinants of health (SDOH) are the conditions in the environments where people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks. They are grouped into five domains, as illustrated above.

Social determinants of health have a major impact on people's health, well-being, and quality of life and can also contribute to a wide range of health disparities and inequities. (U.S. Department of Health and Human Services, Office of Disease Prevention and Health Promotion).

According to the CDC, resources that enhance quality of life can have a significant influence on population health outcomes. Examples of these resources include safe and affordable housing, access to education, public safety, availability of healthy foods, local emergency/health services, and environments free of life-threatening toxins. *Healthy People 2030* highlights the importance of addressing SDOH by including "social and physical environments that promote good health for all" as one of the four overarching goals for the decade.

Delaware County's Community Health Assessment and Improvement Plan does an excellent job at outlining these Social Determinants of Health as they reflect Delaware County and the communities within.

**Transportation:** Delaware County does not have a public transit system and some households remain without a vehicle. Given the size and rurality of the county, not having access to consistent and reliable transportation can pose significant challenges to accessing services.

**Neighborhood and build environment**: Having adequately maintained sidewalks, bikeable roads, and public parks can not only facilitate social cohesion, but contribute to physical activity.

**Health and healthcare:** Health and healthcare can be impacted by health literacy, or the ability to obtain, read, understand, and use healthcare information in order to make appropriate health decisions and follow instructions for treatment. Access to healthcare can also be impacted by financial well-being and employment status. The uninsured population in Delaware County, as of 2019 according to the Census, was 3.98%. In addition, during COVID, many of Delaware Opportunities clients and staff self-reported that they put off medical appointments and procedures for a variety of reasons related to the pandemic.

**Social and community context:** Social isolation is a serious issue that affects many residents of rural areas, particularly older adults. Lack of socialization opportunities or inability to travel to such opportunities can compound perceptions of social isolation. Social isolation can be linked to adverse health outcomes, including depression, anxiety, cardiovascular disease and high blood pressure, rehospitalization, and higher rates of mortality.

**Education:** Access to higher education can be impacted by the household's financial status. A higher education degree increases access to job opportunities. Only 22.6% of Delaware County's population has attained a bachelor's degree or higher. There remains only one college, SUNY Delhi, located in the county, often prompting high school graduates to seek higher education outside of the county.

**Financial well-being:** Financial well-being can impact the ability to pay copays, access to specialized care including medical equipment, ability to afford alternate modes of transportation, and access to a wide range of nutritious foods. Financial status can also affect the ability to pay unexpected expenses, build a savings, and plan for emergencies, and may contribute to an unwillingness to take time off from work to attend routine doctor appointments. Things like food insecurity, inability to obtain dental care, and inability to pay utility bills are cited throughout this assessment.

Source: Excerpted from Delaware County's Community Health Assessment and Improvement Plan

#### **Built Environment**

#### **Broadband Access**

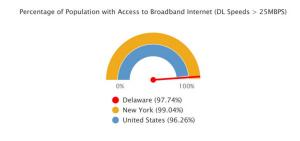
This indictor reports the percentage of population with access to high-speed internet. Data is based on the reported service area of providers offering download speeds of 25 MBPS or more and upload speeds of 3 MBPS or more. This data represents both wireline and fixed/terrestrial wireless internet providers. Cellular internet providers are not included.

Figure 153. Broadband Access

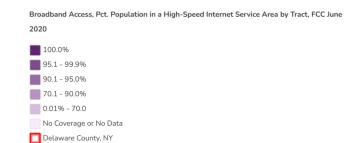
Report Area	Total Population (2019)	Access to DL Speeds > 25MBPS (2020)
Delaware County, NY	44,135	97.74%
New York	19,453,556	99.04%
United States	331,403,256	96.26%

Note: This indicator is compared to the state average.

Data Source: National Broadband Map, June 2020. Source geography: Tract → Show more





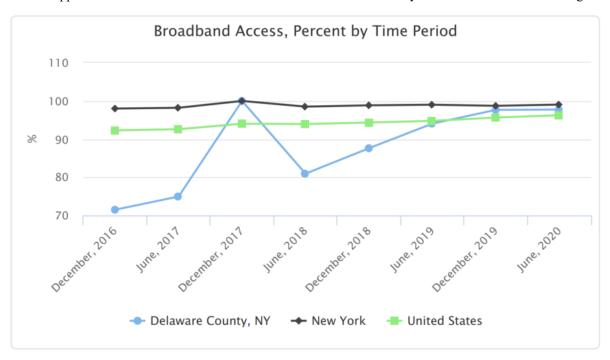


#### **Broadband Access, Percent by Time Period**

The table below displays temporal trends in high-speed internet availability as the percent of the population with access to broadband in the indicated area.

Figure 154. Broadband Access, Percent by Time Period

Report Area	December, 2016	June, 2017	December, 2017	June, 2018	December, 2018	June, 2019	December, 2019	June, 2020
Delaware County, NY	71.49%	74.95%	100.00%	80.94%	87.61%	94.06%	97.66%	97.74%
New York	98.01%	98.21%	100.00%	98.51%	98.85%	99.01%	98.72%	99.04%
United States	92.29%	92.59%	94.03%	93.96%	94.34%	94.78%	95.64%	96.26%



✓ Development of new programs or services

(internal and external)

#### Delaware Opportunities Inc. Strategic Plan 2022-2024 Purpose Provide supports and services, particularly to low-income individuals and families, that assist people in achieving self-sufficiency and attaining a better quality of life 2022-2025 focus=addressing social determinants of health from a trauma-informed approach **Key Areas and Corresponding Goals** Individual **Family** Agency Community Identify, promote and advocate for evidence-Identify, promote and advocate for evidence-Actively support the agency team to develop Build strategic partnerships and pursue and grow professionally and personally by community-wide opportunities, grounded in a based and/or best practice solutions to address based and/or best practice solutions to address trauma-informed approach, to collaborate both key community needs, focused on the individual key community needs, focused around families providing intellectually engaging work, internally and externally with particular focus and grounded in a trauma-informed approach, and grounded in a trauma-informed approach, emphasizing the importance of trauma-sensitive with particular priority given to those addressing with particular priority given to those supervision, providing opportunities for growth given to homelessness, transportation, food individual safety, affordable and safe housing, addressing family food insecurity and nutrition, and development, and as funding allows, insecurity, housing and access to health care. transportation, access to food, nutrition affordable and safe housing, transportation, providing competitive wages and benefits. awareness and education, and social integration. safety, early childhood education, family development, literacy and employment. **Initiatives to Achieve Goals** \*each program and activity has measurable goals and objectives as part of program workplans and contract deliverables • STEHP/ESGCV/ERAP • Leadership Institute • Food Bank/Food Pantry Network STEHP/ESGCV/ERAP • Food Bank; food and dairy distributions; CSA • Wage comparability studies • EFSP Board Food Bank · Food and dairy distributions Boxes • Staff development days/in-service • Communitywide Task Force on • CACFP opportunities Transportation CSA Boxes • Rental assistance; housing counseling • Wellness Committee • Development of Housing Units • Rental assistance (Section 8) • Housing counseling • Medicaid transportation • Book Club • Health Resources and Services Administration Project (Behavioral Health) • Medicaid transportation • Domestic violence and crime victims • DEI Task Force services; Child Advocacy Center • Senior Council • Domestic violence and crime victims services ACEs Coalition • Head Start; Child Care Resource and United Way · Work in Progress, work crews, and Wheels to • Support of external professional development Referral, registration, subsidy, etc. • Management Team meetings • Rural Housing Coalition Work • Work in Progress, work crews, and Wheels to • Supervisory Council • Southern Tier Homelessness Coalition • Family Development • Home Repairs and Weatherization, HEAP • Supervisor Digest • Rural Health Network • Family Development; WIC; Healthy Senior Dining • Family Planning of SNCY Families; Big Buddy and Youth Engagement; • Substance Use Task Force, Supplies for Life • Supplies for Life Respite/DDS; Parent Education; FRILS • EFSP, Agency Advocate • HFNY Advisory Council **Key Performance Indicators** Program specific outputs and outcomes Program specific outputs and outcomes ✓ Number of staff participating in various Participation on community and county-Initiatives to identify opportunities for new Initiatives to identify opportunities for new initiatives wide coalitions, task forces and Board of programs and services utilizing evidence-Staff promoted into leadership positions programs and services utilizing evidence-Directors based or best practice models based or best practice models Decrease in turnover rate Involvement in community-level projects Regular evaluation of agency salary ladder and initiatives and positions ✓ Initiate conversations and new initiatives, Annual COLA for all staff when needed

Integrity Innovation Excellence Collaboration

# **COVID-19 Update to the Community Needs** Assessment and for Delaware County, New York

As Prepared By:



As approved by the Delaware Opportunities Head Start Policy Council on Tuesday, March 8, 2022 and the Delaware Opportunities Board of Directors on Tuesday, March 15, 2022.

This addition to Delaware Opportunities Inc.'s Community Needs Assessment was completed throughout 2020 and into 2021 and approved at the beginning of 2022 in response to the COVID-19 global pandemic.

#### I. Background

This Community Needs Assessment Update is in response to a global health pandemic that has not only affected every community in the United States but has also led to the most significant economic disruption since the Great Depression. This assessment is an initial effort to capture some of the emerging needs in the community as well as to forecast how those needs may evolve over the coming weeks and months.

In December 2019, the novel coronavirus disease of 2019 (COVID-19) was discovered to be the causative agent for acute respiratory and flu-like symptoms and began infecting increasing numbers of people in the Wuhan Province of China. The first case in the United States was confirmed by the Centers for Disease Control and Prevention on January 22, 2020. Despite efforts to contain the virus, by March 11, 2020, the World Health Organization declared COVID-19 a global pandemic. By March 17, 2020, all 50 US States had confirmed cases of the virus. Because of the highly contagious nature of COVID-19, the alarmingly high rate of fatalities associated with it and the lack of a vaccine or treatment, the only effective way to prevent mass illness is through restricted travel, physical distancing, frequent hand washing, coughing in elbows, not touching the face, and staying at home. By mid-March 2020, with the virus clearly past the stage of effective isolation and contact tracing, local, state and federal public health officials recommend extreme measures to minimize a public health catastrophe: mass quarantine, physical distancing, and a virtual lockdown of all public gatherings and economic activity. While all types of people are getting sick from the disease, older adults and people of any age who experience serious underlying medical conditions, many which are more prevalent in African American communities, and, to some extent, Latinx and Native American communities, are at increased risk for severe symptoms from COVID-19. Persons of color, immigrants, and women are also disproportionately impacted by underlying health conditions linked to poverty, face discrimination in medical care, and are more likely to work jobs that require them to leave their homes. Also, persons with disabilities or chronic conditions are more vulnerable to COVID-19 due to their inability to thoroughly isolate themselves (need for hands-on care), physical impairments, environmental barriers, or interrupted services. The following additional populations experience differential exposure and extensive corresponding implications as a result of the pandemic: frontline workers, persons experiencing homelessness, gig-economy workers, low-income communities under quarantine, especially in urban settings, rural communities, tribal communities, incarcerated persons and returning citizens.

Children, families, individuals, and Community Action Agency staff may experience heightened stress, anxiety, and trauma as a result of the COVID-19 crisis. Loss of income, growing childcare needs, heightened food insecurity, housing and energy instability, lack of access to transportation, lack of basic supplies, and increased domestic violence are growing factors as the crisis unfolds.

Because of the urgent and widespread needs affecting all sectors of the community, this Community Assessment update is intended to provide some <u>initial</u> information to describe the scope of this crisis on our community and to support the many different responses that will be required to address emerging, evolving needs. <u>It is likely that as needs evolve, some of those needs will not be captured in this update and therefore some necessary community responses may not connect to the needs identified in this document.</u>

# The community assessed in this document, related to the below information, is defined as the following: Delaware County, New York.

The needs assessed will inform services to those affected by the crisis. It is significant to note that Congressional action will permit FY20 and special supplemental CSBG funding to serve families at or below 200% of the federal poverty level (as defined by the US Census Bureau). Specific programs or strategies will target the demographic groups most affected. Given persons of color are being disproportionately affected by both the health crisis and by the resulting economic disruption, an equity lens must be used to view current and emergent needs related to this crisis.

#### II. Response of State and Local Public Health and Government Officials

- January 21, 2020 the CDC confirms first United States Coronavirus Case.
- March 11, 2020, the World Health Organization declared COVID-19 a global pandemic, and shortly after, former President Donald Trump declared a national emergency, with states beginning to issues stay-at-home orders, mask mandates, and capacity limits at businesses.
- On March 14, 2020 a local newspaper in the area reported the very first COVID-19 case in the county. This positive test was reported on March 12, 2020.
- On March 14, 2020 Delaware County declared a state of emergency through April 13, 2020 in an attempt to curb the spread of COVID-19 in the region.
- All public schools in the county closed beginning March 18, 2020. The return date was originally set tentatively for April 14, 2020.
- All Office for the Aging Senior Meal Sites and Senior Transit ceased operations as of March 14, 2020, until April 14, 2020 (tentatively).
- March 20, 2020 Governor Cuomo declares "New York State on Pause" via Executive Order, which called for a 100% closure of non-essential businesses statewide. This executive order also called for a 90-day moratorium on any residential or commercial evictions as well.
- March 26, 2020 the Senate passes the CARES Act and on the 27<sup>th</sup>, President Trump signs it into law.
- Reopening guidelines were distributed via the Governor's Office for all businesses with both mandatory and best practice recommendations.
- On May 11, 2020, local news channels reported that the Southern Tier had met all criteria to begin reopening (Phase 1), according to an announcement made by Governor Cuomo.
- On May 21, 2020 the United States and AstraZeneca form a vaccine deal.
- On May 21, 2020 Governor Cuomo moves the state from "New York State on Pause" to
  "NY Forward", a plan for reopening businesses gradually in four phases, industry by
  industry, under specific restrictions.
  - o Phase 1-Construction, agriculture, forestry, fishing and hunting, manufacturing, wholesale supply chain, and select retail industries.
  - o Phase 2-Professional services, retail, administrative support, and real estate/rental leasing.

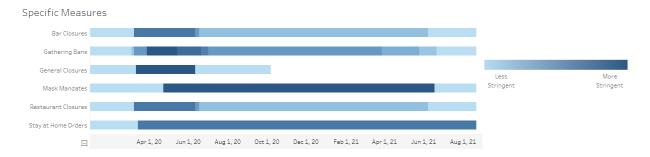
- Phase 3-On-location restaurants.
- o Phase 4-Arts, entertainment, recreation, and education.
- May 28, 2020 the United States COVID-19 deaths pass the 100,000 mark.
- May 29, 2020 Governor Cuomo announces that the Southern Tier could enter into Phase 2 of reopening.
- June 11, 2020 Governor Cuomo announces that the Southern Tier could enter into Phase 3 of reopening.
- July 6, 2020 Governor Cuomo announces that the DOH is finalizing guidance on a possible school reopening in September (at this point, schools had remained closed since closing in March, 2020).
- July 17, 2020 Governor Cuomo announces that all NYS regions are now in Phase 4 of reopening. The Southern Tier entered into Phase 4 around June 24, 2020.
- July 22, 2020 HHS and the Department of Defense strike a partnership with Pfizer and BioNTech for a December delivery of 100 million doses of their COVID-19 vaccine.
- August 17<sup>th</sup>, COVID-19 is declared the third-leading cause of death in the United States.
- August 28<sup>th</sup> the first known case of COVID-19 reinfection is reported in the United States.
- September 16, 2020 the Trump administration releases vaccine distribution plan.
- December 2020 first COVID-19 vaccines arrive in the states, both Moderna and Pfizer receiving FDA backing that same month.
- February 23, 2021 the FDA recommends expedited trials for COVID-19 booster shots.
- February 27, 2021 the FDA approves Johnson and Johnson's COVID-19 vaccine.
- March 8, 2021 the CDC releases guidance on safe activities for fully vaccinated individuals.
- March 19, 2021 the United States administers 100 millionth vaccine.
- April 27, 2021 the CDC eases mask restrictions for fully vaccinated individuals.
- May 3, 2021 while half of the United States states reported drops in COVID-19 cases in late April, 1 in 5 new COVID-19 cases involve children.
- On May 5, 2021 the NY HERO Act was signed into law. The law mandates extensive new workplace health and safety protections in response to the COVID-19 pandemic.
- May 10, 2021 Pfizer approved for adolescents (12 to 15).
- On September 6, 2021 Governor Kathy Hochul announced the designation of COVID-19 as an airborne infectious disease under the HERO Act. This designation requires all employers to implement workplace safety plans. \*This plan is currently extended through 2/15/22).
- On September 9, 2021 President Biden announced vaccine mandates for most companies.
- As of the one-year mark, March 12, 2021 the seven day rolling average for positive cases was 3.7%. As of February 11, 2022 (almost two years into the pandemic), the seven day rolling averages for positive cases is 6.0%. At its peak, Delaware County reported a 21.6% seven day rolling average on January 9, 2022.
- September 22, 2021 FDA authorizes Pfizer booster with approval coming on November 19, 2021 for all adults and CDC endorsement on November 30, 2021.

- October 26, 2021 FDA supports Pfizer vaccine for children (5 to 11).
- December 21, 2021 the Biden administration announces it will ship 500 million free rapid COVID-19 tests to Americans in January 2022.
- As of February 13, 2022, Delaware County has reported 7,408 positive cases of COVID-19 and 68 deaths as a result. Schools and local businesses remain open as they continue to navigate being short-staffed, increased waves of illness, and changing requirements related to vaccines and mask wearing.
- According to the CDC, community transmission is "high" as of February 13, 2022.
   Everyone in Delaware County is still encouraged to wear masks in public, indoor settings.

As a result of this unprecedented public health crisis, Delaware Opportunities Inc. is updating its Community Assessment to include COVID-specific information because there is currently a significant impact on the community, and a number of short-, intermediate- and longer-term impacts are expected.

#### Figure II.1

This image illustrates the specific measures taken, within the community, related to particular types of closures and mandates.



#### III. Immediate impacts on the community

The immediate impacts of COVID-19 have been felt across all sectors of society. In particular, some of the greatest impacts relevant to the Community Action Network have been in the areas of health, education, employment, human services provision, and community resources. In this community, vulnerability is highest in the following areas:

Regionally, compared to other counties in the Southern Tier, Delaware County is fifth in number of cases per 100k people for the period of April 2020 to present (behind Chenango, Tompkins, Chemung, and Broome), according to coronavirus.health.ny.gov.

In Delaware County in particular, there was great concern for those individuals 60+ years of age and those with underlying health conditions. To date, the Senior Meals sites have remained closed with all meals being home-delivered.

Nationwide, early data suggests that the following groups have experienced disproportionately higher rates of infection and/or complications/death as a result the COVID-19 pandemic:

- Males
- Individuals 60+ years old
- People of color, particularly African Americans
- People with underlying health conditions (especially, lung disease, asthma, diabetes, cardiovascular disease, kidney disease, liver disease, severe obesity, and individuals with immunocompromised conditions)
- Pregnant women
- Those in correctional facilities or other residential facilities (i.e. nursing homes)

Delaware Opportunities conducted a survey in July and August of 2020 to collect information about what was happening with individuals and families within Delaware County specific to the COVID-19 and its impact. Individuals from all over the county responded, with 299 respondents overall.

#### Figure III.1

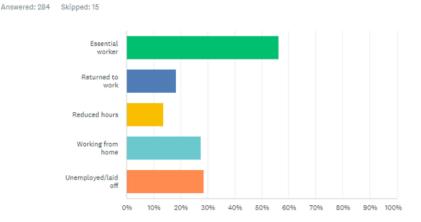
The image below illustrates the zip codes from which survey respondents reside. The zip codes with the highest percentage of respondents were 13856 (Walton), 12167 (Stamford), 13775 (Franklin), 13753 (Delhi), 12455 (Margaretville) and 13838 (Sidney). 133 of the 299 survey respondents have received services from Delaware Opportunities while another 153 reported that they had never received services from Delaware Opportunities, presenting a diverse perspective from those that have and those that have not worked with Delaware Opportunities in the past but were provided with an opportunity to weigh in on needs and services.

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The following questions were asked with their corresponding responses:

#### Figure III.2

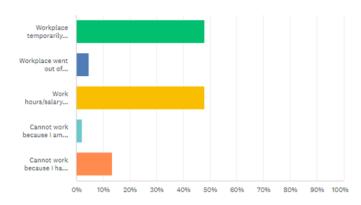
What is the current status of all household members who were employed prior to the COVID-19 pandemic? Check all that apply:



#### Figure III.3

If your household had a loss of income since March 2020, what was the reason(s)? Check all that apply:



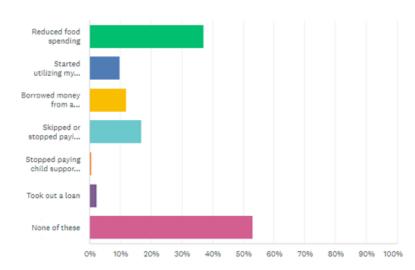


The options, while hard to tell from the image above, were "workplace temporarily closed because of stay-at-home orders"; "workplace went out of business/closed permanently due to COVID-19"; "work hours/salary was reduced due to COVID-19"; "cannot work because I am diagnosed with COVID-19/caring for someone with COVID-19/ordered to quarantine"; "cannot work because I have to care for children not in school/day care due to COVID-19 related closures".

#### Figure III.4

What, if any, of the following actions have you had to take to make sure you have enough money on hand for basic needs? Check all that apply:



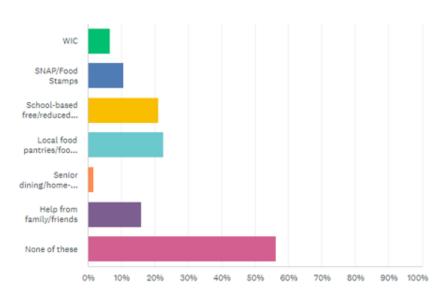


ANSWER CHOICES	•	RESPONSES	•
▼ Reduced food spending		37.06%	106
▼ Started utilizing my local food pantry		9.79%	28
▼ Borrowed money from a friend/relative		11.89%	34
<ul> <li>Skipped or stopped paying bills (rent, mortgage, utilities, car payments, insurance)</li> </ul>		16.78%	48
▼ Stopped paying child support payments		0.70%	2
▼ Took out a loan		2.45%	7
▼ None of these		53.15%	152

Figure III.5

Since the COVID-19 pandemic, my household accessed the following resources to meet our food/nutritional needs (check all that apply):





ANSWER CHOICES ▼	RESPONSES	*
▼ WIC	6.60%	19
▼ SNAP/Food Stamps	10.76%	31
▼ School-based free/reduced lunch programs	21.18%	61
▼ Local food pantries/food distributions	22.57%	65
▼ Senior dining/home-delivered meals	1.74%	5
▼ Help from family/friends	15.97%	46
▼ None of these	56.25%	162

When asked about overall general wellbeing and whether or not individuals had felt nervous, anxious, not able to control worrying, depressed or hopeless, in July 2020 111 of 291 (38.14%) respondents reported that they spent several days feeling like this. 65 (22.34%) of respondents

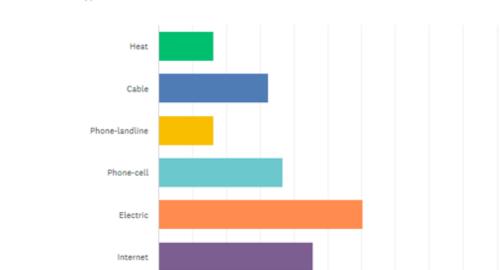
said they felt this way every day. While not as many respondents, fast forward to Delaware Opportunities 2021 Community Needs Assessment survey, the same question was asked. 33.06% of those respondents answered that they spent several days feeling this way and 17.36% reported that they feel this way every day.

When asked if individuals had medical, dental or mental health care needs that did not get met, 120 (40.27%) of respondents reported that yes, they needed it and did not receive it. When asked about the reasons, some of the things cited were closed offices, cancelled appointments, COVID, shutdown services, and being afraid to go.

When asked about current housing situations, 226 of the 299 respondents reported owning their own home while 62 reported renting. Only one person on the survey reported being homeless. Of those owning their own home, 195 out of 226 respondents indicate that their mortgage was paid to date. 12 reported that they were past due, 4 in forbearance, and 15 reported that they were paid to date but only because they were not paying other bills. Of the renters, 76.47% reported that their rent was paid to date (despite an active eviction moratorium). 11 indicated their rent was past due and 6 reported that they were at risk of eviction for nonpayment. Many individuals reported past due utilities. The image below showcases the ones that people indicated as being past due.

#### Figure III.6

If you have utilities that are past due, please indicate which ones are past due:



Answered: 68 Skipped: 231

When asked how confident they felt about being able to pay rent or utilities on time in the future, only 62.87% indicated they were very confident they could pay their rent/mortgage on time and only 59.73% indicated that they were very confident they could pay their utilities on time.

50%

60%

70%

80%

90%

When asked about whether or not individuals had their own computer or laptop for the purposes of working or schooling at home, only 54.10% of respondents said they had their own device. At the time of the survey in July 2020, only 40.66% reported having a device provided by their child's school district.

When asked about household internet connection, only 50.34% of respondents indicated that their internet connection is always reliable. Most households reported having Broadband or DSL, but 3.04% reported no internet connection at all and 3.04% reported only have internet connection through their cellular data or mobile device.

40.19% of respondents had concerns in July and August about child care if children were unable to return to school. 44.44% reported they felt domestic violence was an issue in the community, specifically as a result of COVID-19. 48.85% of respondents reported that they felt substance use was an issue in the community, specifically as a result of COVID-19. When asked about others stressors, responses included things such as work, child care, essential jobs and no hazard pay, people not taking COVID precautions when they should be, navigating everything with a disability, lack of financial resources, continued social isolation, not knowing what is going to happen (particularly with schools), transportation, food insecurity, impact on mental health and lack of community resources, work stress and high demands, other health issues, court systems, etc.

When asked about the services that they would like to see, that would help address many of the needs, if not all, mentioned in the survey, here are some of the things that were mentioned:

- Cash (to be able to address individual's needs)
- Help with child care
- Child care for older children
- Public announcements and mandates for precautions and enforcement of fines for those that don't follow them
- Help for those who don't qualify for other services
- Transportation
- Free food giveaways at hours outside of normal business hours
- Support for parents
- Help with rental payments
- More mental health services/telehealth for mental health services
- Help finding a job
- Services for the homeless
- Services focused on trauma-based concerns
- Internet support
- Substance use interventions
- Flexible work environments

The following outlines the variety of impacts to the local community thus far:

• <u>Health impacts</u>:

- o Individuals over 60, especially those with underlying health conditions have been shown to be at particular risk for severe health implications from COVID-19.
- Community health resources were stretched thin as resources devoted to those sick with COVID-19 limited resources available to others.
- Mental health resources will need to be available in new and increased ways to deal with the many different stressors/traumas caused by the pandemic, especially its impact over an extended time period.
- Nutrition for school-aged children previously accessing free/reduced breakfast, lunch, and snacks is impacted as many are now removed from that food source due to school closures.

#### • Employment impacts:

- o Individuals in the health care field are at high-risk of exposure to COVID-19 and are under tremendous stress due to additional work hours and challenging work conditions. In particular many of those workers with close, frequent contact with vulnerable individuals are lower-wage individuals.
- O Individuals in the educational field especially teachers and assistants in Head Start and Early Head Start as well as other early childhood care settings – are working remotely due to school shutdowns. Lower-wage workers in these fields are more vulnerable to layoffs and/or may lack the technology resources in their home to work remotely.
- o Individuals in many sectors of the economy but particularly the service sector, the retail sectors, gig economy, and others most affected by quarantine policies are currently experiencing sudden and unexpected unemployment. Some are unaware of resources available to them and their families as they are experiencing unemployment for the first time.

#### • Educational impacts:

- Closings of public schools in the Community Assessment area are having an immediate impact on children's education. Children with less access to resources (broadband internet, computers/tablets, technology expertise, language barriers, etc.) are most at-risk for suffering learning loss during a potentially protracted period of school closure.
- Caregivers of school-age children must secure day care arrangements for their children or sacrifice employment to care for their children. These same caregivers are also expected to be primary teachers for their children during the period of the closure. Parents with limited resources face numerous challenges as a result of this situation.

#### • Impacts on human services provision:

Services to vulnerable populations are being curtailed or drastically changed. Some service providers were not operating, leaving gaps in services to the community. Other service providers have had to alter their service provision in significant ways, leaving some family needs unmet due to the need to reduce capacity, work around hybrid or remote work schedules, etc. Finally, for those service providers continuing to operate, the changed circumstances have required

significant, immediate adaptations that will require additional resources to support over a longer period of time and included things like implementation and utilization of new technologies (i.e. infrastructure needs, software such as Zoom or WebEx, increased remote security measures, remote access to servers, etc.).

#### • Community resource impacts:

- The impacts of COVID-19 on community resources are numerous and include a reduction in the availability of resources (access to group activities, commercial services), a scarcity of some resources (health care, food and emergency supplies) and/or needs for resources that have not previously been required in this community in any significant capacity.
- O The broad impacts of COVID-19 on this community have created an even more urgent need for coordination and collaboration of resources among the public sector, the public health sector, first responders, educators, the business community, the faith community and many others. Delaware Opportunities plays an important role convening organizations, people and resources to support families. During COVID, Delaware Opportunities remained engaged in and joined new discussions around gaps in services, creation and collaboration of and around new service ideas, etc.

#### IV. Anticipated near- and long-term impacts

The needs above are already established through initial data and anecdotal reports from customers, staff, board members and community stakeholders. Based on these already-observed events, it is likely that there will be near-term (1-3 months) and longer-term (greater than 3 months) impacts that that require immediate planning. A partial, <u>but not complete</u>, list of the anticipated impacts for Delaware Opportunities and in general include:

#### Prolonged service disruptions

The disruptions in service delivery to customers are expected to continue for a substantial amount of time. This is likely to lead to ancillary challenges for customers that may become long-term issues.

Delaware Opportunities was able and continues to be able to remain open for services for all individuals and families. While some services had to go remote, at times, they all remain accessible for individuals and families. While changes included new safety protocols, mask mandates, and self-health screenings, these changes allowed Delaware Opportunities to remain open during this time. Early in the pandemic, when capacity was required to be reduced, the agency still maintained services with a reduced workforce. It is anticipated that this "disruption" or adaptation in service delivery will continue for still some time to come. Delaware Opportunities will continue to strive to remain open and accessible for individuals and families.

#### • Prolonged employment issues

Sudden layoffs and other employment disruptions are being addressed by emergency response measures; however, it is anticipated that long-term recovery efforts will be required to help customers reconnect to the workforce, particularly those for whom employment assistance has not previously been required.

Delaware Opportunities, like many organizations, saw a period of time where people were leaving their positions due to various needs and it was difficult to fill positions during the times when unemployment benefits were at their maximum. It was not until the end of 2021 and into early 2022 that positions started to get filled again. Delaware Opportunities has several positions that were/are vacant for a year or more. Things like increasing the pay level for entry level positions and offering temporary sign on bonuses were implemented in an effort to assist with filling positions and retaining new staff.

#### Prolonged agency capacity issues

Policies limiting in-person staff/customer interactions may be in place for an extended period of time and agencies will need to maintain remote work and remote customer-interaction infrastructure to be responsive to these needs in a more sustainable capacity.

- Delaware Opportunities, early on, worked at a reduced capacity of 25-50%. Many staff worked remotely, utilizing platforms such as Facebook, Zoom, WebEx, and others to interact with and communicate with clients and each other. The agency's Technology Services Director worked diligently to get people up to date with laptops (where previously devices may not have been portable), access to remote servers and other offsite access, etc. Key departments such as Fiscal and HR remained on site for most of the pandemic but were able to work remotely when necessary.
- Prolonged community resource/coordination issues

The short-term community coordination needs cited in this Assessment are presumed to continue into the long-term. Current conditions may persist for an extended period; recovery efforts will require coordination; ongoing community preparedness to guard against a future outbreak will also require ongoing convening and new community readiness strategies based on what is shown to be effective during the current crisis.

Delaware Opportunities continued to work closely with the local county departments for facilitation of adapted services related to senior meal delivery, homelessness prevention, and other services. Delaware Opportunities leadership continued to participate and engage in community discussions and collaboration around mental health, substance use, homeless, rental assistance, transportation and food insecurity. Both prior to and during the pandemic, Delaware Opportunities has been a critical component of community discussions and planning on those above-mentioned issues. It is anticipated that Delaware Opportunities will continue to be a part of those discussions and future collaborative opportunities addressing those needs, particularly for the low-income individuals residing in the county.

#### V. Addressing Equity Implications

Though immediate data may not yet be easily obtained regarding the demographics of those most impacted by the COVID-19 epidemic, previous Community Assessments, as well as countless government and academic studies have established that structural racism, xenophobia, sexism, stigmatization and othering persist – and are often exacerbated – in times of crisis. Community Action recognizes the obligation to ensure that the barriers of structural race, gender, and other inequities are addressed during this time of crisis and beyond. Therefore, it is with this lens that communities are invited to use the equity lens and the question, "why", to understand the specific needs of the diverse populations served.

To be able to really address equity implications one must first understand what health equity is, as it related to a pandemic such as COVID-19. According to the CDC, health equity is when everyone has the opportunity to be as healthy as possible. Achieving health equity requires valuing everyone equally with focused and ongoing efforts to address avoidable inequities, historical and contemporary injustices, and the elimination of disparities in health and healthcare. The population health impact of COVID-19 has exposed longstanding inequities that have systematically undermined the physical, social, economic, and emotional health of racial and ethnic minority populations and other population groups that are bearing a disproportionate burden of COVID-19.

The <u>CDC COVID-19 Response Health Equity Strategy</u> includes these guiding principles:

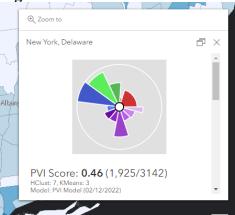
- Expand the evidence-base.
- Use data-driven approaches.
- Foster meaningful engagement with community institutions and diverse leaders.
- Lead culturally responsive outreach.
- Reduce stigma, including stigma associated with race and ethnicity.

Two measurements used during the COVID-19 pandemic that helped to assess health equity included the COVID-19 Pandemic Vulnerability Index and the Social Vulnerability Index.

COVID-19 Pandemic Vulnerability Index is a model to examine vulnerability to COVID-19 at the county level from multiple perspectives, including infection rate, intervention measures such as social distancing, testing, and social determinants such as health disparities associated with race and socioeconomic status. It is the first index of its kind that attempts to predict vulnerability based on these types of perspectives.

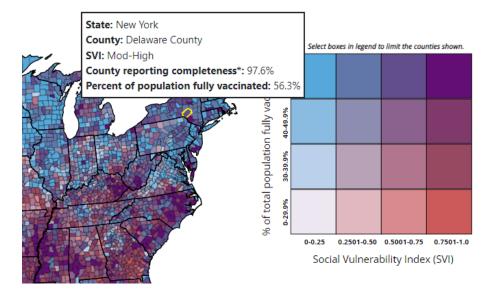
According to the CDC, Delaware County has a COVID-19 Pandemic Vulnerability Index (PVI) of 0.46, same as Chenango County and similar to Otsego County (0.45).

Figure V.1



Social Vulnerability is measured by <u>CDC Social Vulnerability Index (SVI)</u>, which uses U.S. Census data on categories like poverty, housing, and vehicle access to estimate a community's ability to respond to and recover from disasters or disease outbreaks.

Figure V.2



#### VI. Vaccinations

Vaccines first started arriving in local communities in December 2020 and into early 2021. Vaccines became universally available for all adults 16 and older on April 6, 2021. There continues to be hope that as the pandemic continues on that vaccinations will help to curb the rate of COVID in local communities.

### Figure VI.1

#### Vaccinations in Delaware County, New York

People Vaccinated	At Least One Dose	Fully Vaccinated
Total	27,240	24,844
% of Total Population	61.7%	56.3%
Population ≥ 5 Years of Age	27,240	24,844
% of Population ≥ 5 Years of Age	64.3%	58.6%
Population ≥ 12 Years of Age	26,647	24,382
% of Population ≥ 12 Years of Age	67.3%	61.6%
Population ≥ 18 Years of Age	25,328	23,162
% of Population ≥ 18 Years of Age	68.6%	62.7%
Population ≥ 65 Years of Age	9,026	8,199
% of Population ≥ 65 Years of Age	81.2%	73.8%

### Figure VI.2

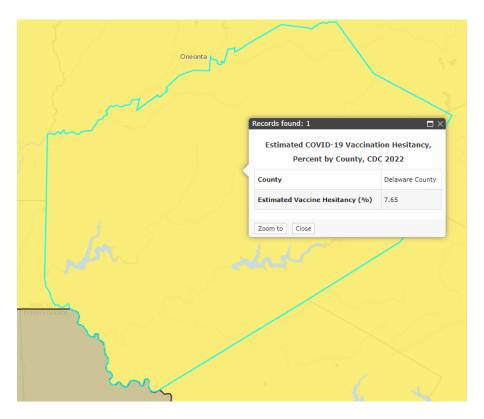
People Fully Vaccinated with a Booster *	Boosters
Total	12,478
% of Fully Vaccinated Population with a Booster Dose	50.2%
Fully Vaccinated Population ≥ 12 Years of Age with a Booster Dose	12,476
% of Fully Vaccinated Population ≥ 12 Years of Age with a Booster Dose	51.2%
Fully Vaccinated Population ≥ 18 Years of Age with a Booster Dose	12,208
% of Fully Vaccinated Population ≥ 18 Years of Age with a Booster Dose	52.7%
Fully Vaccinated Population ≥ 65 Years of Age with a Booster Dose	5,722
% of Fully Vaccinated Population ≥ 65 Years of Age with a Booster Dose	69.8%

### Figure VI.3



#### Figure VI.4

Despite the work being done to reduce vaccine hesitancy, there is still a large percentage of Delaware County residents who remain unvaccinated. As illustrated in the image below, there is still a vaccine hesitancy rate of 7.65%. In the images above, only 62.6% of adults are fully vaccinated.



#### VII. Conclusion

As a result of this needs assessment, Delaware Opportunities and its Board, staff and community partners will continue to address recommendations for services related to the needs presented in this report. While it is clear that existing needs were definitely exacerbated by the COVID-19 pandemic, there were also new needs that emerged as a result of the pandemic including things such as health equity and accessibility.

During the COVID-19 pandemic, Delaware Opportunities received in excess of a million dollars in CARES, ARPA and other funds to help address and support the needs of those living in Delaware County, particularly those who are low-income or without income due to the pandemic. These resources, while instrumental in allowing Delaware Opportunities and its partners to continue to support individuals and families during the COVID-19 pandemic, are scheduled to come to an end in the near future. Delaware Opportunities leadership are committed to continuing to be a part of conversations, planning, and collaborative opportunities that allow for the extension of services to meet the needs mentioned in this report and other needs assessments until such time that those needs have been met.



# Delaware Opportunities Inc. Rural Preservation Program Strategic Plan



2022-2024

#### Introduction

Delaware Opportunities was established in 1965 as a not-for-profit corporation as a Community Action Agency, beginning with an annual budget of \$3,000 and with a part-time Executive Director. The agency began the process of identifying needs in the community and planning to address those needs. This process led to the identification of a wide range of needs and the development of a wide variety of programs to meet those needs, and this planning and development process continues. This strategic plan for the Rural Preservation Program is directly related to and is an outgrowth of the needs assessment process of which this plan is a part.

# MISSION: To help Delaware County residents achieve selfsufficiency and attain a better quality of life.

In pursuit of its mission, Delaware Opportunities identified the lack of an adequate supply of decent, safe, and affordable housing as a significant problem in the county. The first housing issue identified was that many households were unable to afford the cost of rent for a safe and affordable unit. In 1978, the agency worked with the Village of Walton to establish a rental assistance program. In subsequent years, this program grew in size with the continual application for additional financial resources to support the program. In 1980, again with the Village of Walton, the agency successfully obtained a Community Development Block Grant which provided for housing rehabilitation of rental units under the HUD Moderate Rehabilitation program. By 1983, it became clear that the housing needs in Walton were persistent throughout Delaware County and the agency began a process which eventually resulted in a rental assistance program covering all areas of Delaware County with a current funding for up to 604 tenant-based housing assistance units. In 1984, a second housing rehabilitation program was developed for the Village of Walton, and by 1986, Delaware Opportunities recognized that housing needs represented a very significant area requiring a concerted effort. In that year, Delaware Opportunities was designated a Rural Preservation Company serving all of Delaware County. In preparing its needs assessment and strategic plan for 2022-2024, Delaware Opportunities collected and analyzed data and statistical indicators and involved those currently being served by the agency, service providers, and the Board of Directors.

As an overview, in 2019, Delaware County had a total population of 44,995 according to the U.S. Census' American Communities Survey which establishes the population based on 5-year data. Delaware County's population of elderly persons is 23.98% versus New York State at 16.08%, and has a median age of 47.9, compared to the New York State median age of 38.8. Delaware County had 10,760 vacant housing units (rate of 2.1 for homeowners and 6.9 for rentals) as of the 2020 DEC Redistricting Data. There is considerable second home ownership in the county, with more than 1,076 properties, or 3.6% of the total household units for Delaware County being second homes or seasonal/hunting camps. The county is very rural in nature and with its low population and large geographic area (1,460 square miles), it has only 30.82 persons per square mile. The most populous areas are Sidney (4,099), Delhi (5,651), Walton (6,089), Stamford (2,678), and Hancock (2,634). Several of the villages in the county have populations of less than 500 persons. There were 29,953 total housing units in 2020, but only 19,193 were occupied. As of the 2019 ACS 5-year estimate, the county has 7,071 people living below the

poverty level (16.6%) and an unemployment rate of 4.7%. The median household income according to the 2019 ACS Survey estimate was \$49,544, approximately 72.34% of the New York State median household income. Homeownership in the county is relatively high at 73.9%.

#### The needs assessment continues to identify the following areas to be addressed:

- 1. Rehabilitation of aging owner occupied housing stock to preserve the housing in a safe condition consistent with housing rehabilitation standards and code enforcement.
- 2. Rehabilitation of rental units to safe, decent, and sanitary housing conditions.
- 3. Weatherization of aging housing stock, including owners and renters.
- 4. Reducing rent burden to a reasonable level.
- 5. Assisting low to moderate income households to become first time home buyers.
- 6. Provide home modifications to make homes accessible for persons with disabilities.
- 7. Provide for special needs housing (victims of domestic violence, homeless populations).
- 8. Assists communities with community development needs including infrastructure and downtown revitalization.
- 9. Provide housing counseling to assist both tenants and homeowners with finding appropriate housing, addressing delinquencies, avoiding evictions, structure refinancing, etc.
- 10. Develop additional affordable rental housing for elderly and family households.

#### **Strengths**

Delaware Opportunities operates the Rural Preservation Program, Safe Against Violence Program (domestic violence services), Solutions to End Homelessness Program, Rental Assistance Programs, Housing Rehabilitation, Homeownership, and Weatherization. Staff in these programs are well-trained and have demonstrated capabilities to develop and implement programs. The agency also has funding available on a continuing basis for these efforts. The agency is a HUD-approved Housing Counseling agency and staff have completed homeownership training programs. Delaware Opportunities also has an excellent working relationship with the local Department of Social Services in regard to shelter and services for domestic violence and homeless or near homeless households. Delaware Opportunities has been certified as a Community Housing Development Organization (CHDO).

#### Weaknesses

Delaware Opportunities is not a recognized housing developer. Rehabilitation funds are not available on a continuous basis. Federal funding for housing activities has declined. Funding for the Weatherization program has not kept pace with operating expenses in part because administrative functions have increased.

#### **Opportunities**

The Affordable Housing Corporation, HOME, and CDBG represent sources of funding for both housing rehabilitation and homeownership assistance grants programs. RESTORE offers additional housing rehabilitation assistance for elderly homeowners in need of emergency repairs. ACCESS offers assistance for renovations to housing units to make these units accessible for persons with disabilities and Delaware Opportunities has successfully employed these funding sources in the past and will continue to seek grant assistance through these

programs over the next three years. The Solutions to End Homelessness Program (STEHP), Emergency Food and Shelter funding (FEMA), as well as other COVID-related resources continue to provide resources for transitional housing support for the homeless population.

#### **Threats**

Competition is growing in intensity. This includes, most significantly, competition for contractors. The cost of housing that is available is much more costly due to the current demand, due in large part to COVID. The support that Delaware Opportunities can provide is often not enough to allow low-income families to be able to afford being able to secure a mortgage. The rental assistance program has faced declining funds for many years. Financial assistance through New York State is subject to yearly allocations of funds through the budgeting process. Funding for the Rural Preservation Program has been threatened in the past as well.

#### **Activities for the Next Three Years**

- Housing Rehabilitation. Prepare applications on an annual basis for at least two funding sources for housing rehabilitation activities. It is expected that as a result of this activity, approximately 17 homes will be rehabilitated each year for a total of 51 housing units. In addition, prepare annual applications for RESTORE funding and implement the program(s) if successful. Prepare applications on an annual basis for ACCESS to HOME to continue to provide renovations to permit people who have become disabled to return to an accessible home.
- ✓ Conduct homeownership counseling sessions each year, with at least 15 people participating each year.
- ✓ Prepare at least one homeownership grant application each year and implement the program(s) if successful.
- ✓ Tenant Assistance. Assist 604 households each year in obtaining and maintaining financial assistance to reduce the rent burden.
- ✓ Increase staff capabilities and credentials by attending trainings.
- ✓ Increase staff capabilities toward the goal of development of low-income housing, by staff attending trainings or conferences.
- ✓ Provide housing counseling services. Maintain Housing Counseling certification from HUD. Seek funding to support housing counseling activities.

**Anticipated Resources** 

Funding Source	2022	2023	2024
Rural Preservation Program	89,000	89,000	89,000
CDBG	250,000	250,000	250,000
Affordable Housing Corporation	300,000	600,000	300,000
HOME	-	-	-
HUD (NY541)	1,300,000	1,300,000	1,300,000
HCR Statewide	1,200,000	1,200,000	1,200,000
FSS	49,000	49,000	49,000
Access to Home	100,000	100,000	100,000
RESTORE	100,000	100,000	100,000
<b>Housing Counseling</b>	25,000	25,000	25,000

Other	-	250,000	250,000
Total	3,413,000	3,963,000	3,663,000

<sup>\*</sup>Funding levels are approximate and not definite

# Delaware Opportunities Child Care Resource and Referral Strategic Plan for Child Care Resource and Referral Staff 2021 – 2026

Delaware Opportunities Child Care Resource and Referral Policy Manual				
Subject	CCR&R Strategic Plan			
Policies: Delaware Opportunities Child Care Resource and Referral program will develop a				
Board Approved strategic plan every five years. The strategic plan will be formally reviewed				
and recommend changes by C	CR&R staff on an annual basis with informal period reviews			
throughout the year. The Dela	ware Opportunities Board of Directors will formally review and			
approve upon all modification	S.			
CCRR Reference				
Effective date	March 2012			
Revised date(s)	March 2017 March 2021			
Appendices	*Delaware County Child Care Market Rate Survey			
	*Current U.S. Census Information			
	*Delaware Opportunities Community Needs Assessment and Strategic Plan			
	*New York State Child Care Demographics (Delaware County)			
	*Delaware Opportunities Inc. Parenting Education Needs Assessment and			
	Report			
	*Delaware Opportunities CCR&R Report on Child Care in Delaware			
	County, Supply and Demand, Gap Analysis, and Provider Expansion			
	*Delaware Opportunities Technical Assistance, Satisfaction and			
	Knowledge, and Data Impact Report			
	*Delaware Opportunities Inc. Training Impact on Provider Satisfaction and			
	Knowledge and Future Needs *Services Delivery and Satisfaction of Delaware County Businesses,			
	Community Organizations and Key Stakeholders			
	*CCR&R Annual Services Evaluation Report			
	*Kids Count Data Book			
	*Labor and Economic Studies			
	*CCR&R Marketing Plan			
	*CCR&R Communications Plan			
	*CCR&R Fund Development Plan			

Rationale: The Delaware Opportunities CCR&R Strategic Plan is established to ensure that high quality affordable child care that results in education and healthy development of children will exist in Delaware County. The plan will help build and support strong families, and help families with children achieve self-sufficiency, attain a better quality of life, and help the community to achieve a thriving economy through the workforce. The Board approved plan will utilize available data from various resources in the development of the plan as well as focus on the economic impact of child care and the state of the local economy. Data will be used for Delaware and surrounding counties to ensure adequate strategic planning and service delivery of the Child Care

Delaware Opportunities Inc. was established in 1965 under provision of the Economic Opportunity Act of 1964, as a Community Action Agency. Delaware Opportunities is a not-for-profit, private corporation. Although the agency contract with Delaware County and other local municipalities, the agency is not a part of local government. It is governed by a Board of Directors, and has wide powers, designed to improve living conditions in Delaware County. The mission of the agency is to help people achieve self-sufficiency and attain a better quality of Life.

# The Delaware Opportunities Inc. Child Care Resource and Referral program GOAL and purpose is to:

Ensure that families in Delaware County and surrounding counties have access to high quality affordable child care that results in education and healthy development of children and helps to build and support strong families and communities.

The strategic plan is a result of a collaborative effort among child care providers, parents, families, child care resource and referral staff, community partners, stakeholders, the Executive Director and the Delaware Opportunities Board of Directors and is directly related to the Delaware Opportunities Community Assessment and Delaware Opportunities Strategic Plan.

The Delaware Opportunities Child Care Resource and Referral Parent Service Plan, Provider Training Plan, Provider Technical Assistance/ITA and ITA Project Plan, Marketing Plan, Communication Plan, Fund Development Plan, Yearly evaluation of Services Reports and Strategic Plan provides a comprehensive CCR&R plan for the service delivery area. Needs assessment data as well as demographic data are utilized to develop and implement the strategic plan. All plans are reviewed on a regular basis throughout the program year to ensure programmatic compliance and success.

The Delaware Opportunities Child Care Resource and Referral strategic plan addresses the importance of identifying and promoting quality, affordable, educational child care in Delaware County and surrounding areas, increasing public awareness among early care professionals, local collaborating agencies, businesses, parents, advocacy groups, parents, stakeholders, local legislators and policy makers and any other individuals or groups who are involved in or influence the child care system in the community.

The strategic plan focuses on the Child Care Resource and Referral activities to serve the needs of the community and to increase and support high quality, affordable, and educational child care in Delaware County. Delaware Opportunities CCR&R staff will document all CCR&R activities; \*maintain a data base to track child care information and referrals to families, \*provide basic technical assistance to families, child care providers, businesses/employers, community members in person, by phone, e-mail and fax, \*provide training and intensive technical assistance to child care program staff, \*complete educational and informative outreach activities, \*complete marketing activities including social media posts and website information, \*develop newsletters and other documents for informational purposes, \*maintain agency

CCR&R program web pages, \*produce and use surveys and evaluation tools to ensure the outcomes and documentation of service delivery are accurate and have been met, \* participate in economic development initiatives etc. All staff will follow the guidance outlined in The Delaware Opportunities Personnel Policy and Procedure Manual and the CCR&R Policy and Procedure Manual.

This plan identifies four key areas of Child Care Resource and Referral services

- Families
- Child Care Programs
- Employers / Businesses
- Community, Partners, and Stakeholders

In preparation of this strategic plan Delaware Opportunities CCR&R staff pursued a diverse process. Statistical data was derived from:

- The United States Census Bureau Census statistics (current available data)
- The Delaware County Market rate survey
- The current CCR&R annual report of the Delaware Opportunities Child Care Resource and Referral Program.
- CCR&R Annual Services Evaluation Report
- Child Care Needs Assessment Survey
- New York State Child Care Demographics
- Kids Count Data Book
- Delaware County LDSS Child and Family Services Plan
- The Delaware Opportunities Community Assessment and Strategic Plan
- Additional information has been collected from the Child Care Resource and Referral Program. The Delaware County Department of Social Services, The New York State Office of Children and Family Services, and Delaware Opportunities Inc. Delaware County Businesses and other agencies who offer services to Delaware County residents
- Available Economic studies and Labor studies

## **Determining the Need for CCR&R Services**

According to the U.S Census Bureau's American Community Survey completed in 2018, Rural Delaware County is 1,442 square miles with a population of approximately 45,000 people. The median household income was \$48,827 between 2014-2018. The per capita income was \$26,629.

Race and Hispanic Origin: White 95.1%, Black 2.1%, Hispanic 4.0%, American Indian and Alaska Native 0.41%, Native Hawaiian and Other Pacific Islander 0.1%, Two or more Races 1.3%.

There are an estimated 7,791 children under the age of 18 living in Delaware County. Of these children, approximately 2181 are under the age of 6 and 2,602 are between the ages of 6 and 11. 2239 children are estimated to be living below the poverty level.

Determined by the NYS Market Rate for child care the average cost of child care in Delaware County is 10,764.00 per year. 224 Delaware county children received a subsidy for child care in 2019. These families must be at or below 125% of poverty guidelines.

Delaware County has 19 townships which have 16 family day care homes, 6 group family day care homes, 5 day care centers, 9 Head Start Centers, 4 school age programs and 19 enrolled legally exempt caregivers. The registered and licensed programs have a total of 1045 slots; 63 infant, 64 toddler, 168 pre-school and 357 school age spots filled.

2019 Demand for Child Care: The Child Care Resource and Referral Staff provided referrals and assistance with their child care plan to 134 families for 213 children in 2019.

Data taken from the Delaware Opportunities CCR&R 2019 Child Care Supply and Demand report shows the high need gaps in child care as follows:

- Data shows most of the child care referral requests were for the Delhi, Sidney, Walton, Roxbury and Stamford areas. There were more referrals than slots available, causing families to search outside of their living or working areas.
- Referrals for the townships of Franklin, Hancock, South Kortright were requested and have limited child care slots. Some referral requests were for towns without any or few registered or licensed child care providers such as Andes, Deposit, Margaretville and Roscoe.
- 50% or more referrals were for infants and preschoolers. There is also a need for child care providers who are willing to care for children before and after school, evenings and weekends.

Over the past five years registered and licensed facilities have decreased in Delaware County from 57 to 40. There has also been a decrease in the legally exempt enrolled providers in the county from 99 to 13. This may be due to eligibility guidelines for subsidized child care funding, regulations, or other factors effecting families and caregivers.

### **FAMILIES**

#### **OUTCOMES**

- Increased family knowledge of characteristics of quality child care
- Increased family knowledge of child care options that meet family needs
- Increased family knowledge of resources for paying for child care
- Increased family knowledge of
  - Child development

- Positive parenting practices
- o Resources for meeting needs
- Work/family strategies
- Other parenting issues
- Increased satisfaction with child care that meets family needs
- Adequate numbers of child care providers to ensure sufficient supply of child care overall.

#### **Long Term Outcomes:**

- Increased continuity of care received by children in childcare
- Increased placement of children in a high quality child care program
- Increased family self-sufficiency and ability to achieve personal goals

#### Actions of the CCR&R

- Through counseling, interview, discussion and printed materials (referral packet), presentations, press release, social media posts, printed consumer education staff will assist families in assessment of types of child care programs and quality indicators in a child care program.
- O By request, families will receive information about child care options that meet family needs by providing assistance in locating child care through referrals to local child care providers. Web referrals are available on the Delaware Opportunities CCR&R web pages at: <a href="http://delawareopportunities.org/free-online-search-child-care">http://delawareopportunities.org/free-online-search-child-care</a>.
- o Information about the cost of care and resources for payment of care is provided by CCR&R staff by phone, fax, e-mail, mail, in person to families. This information is also available by flyers, social media posts, presentations, outreach activities, press release and other means of distributing the information.
- A data base of Delaware County child care providers is maintained to include information about the licensing status of providers, the age groups they serve, schedules of care, available and number of spaces available and other program information.
- o Families will be given information about accessing a child care program's compliance history, New York State's child care regulations, child development, positive parenting practices, the Child and Adult Care Food Program (CACFP), and other resources to meet their family needs.
- o Provide technical assistance and give information families about working, family strategies, parenting issues etc.
- Other family/child education opportunities are provided to families through parenting group activities and events.

- Web pages are maintained by CCR&R staff to provide available written information to families such as:
  - Child care options
  - o Choosing a child care program
  - o The Average Cost of Child Care
  - o Child care financial aid (child care subsidy)
  - o Family pages
  - o Child and Adult Care Food Program (CACFP)
  - Quality Stars NY
  - Community resources
- o Marketing activities will be completed quarterly by CCR&R staff to include distribution of publications county-wide in the form of newsletters, flyers, press releases, web site posts, social media posts, public service and radio announcements, and other creative means to educate the community about CCR&R services.
- Outreach activities will be completed quarterly by CCR&R staff by attending community events, arranging presentation displays at area locations, presentations, attendance at networking meetings, the use of web site and social media and other creative means.
- Provider development: CCR&R staff will recruit and assist those persons who wish to open a child care business to increase the number of child care slots available for families.
- o CCR&R will recruit and assist those persons who wish to open a child care business to increase the number of child care slots available for families.

#### **Measuring Needs and Outcomes:**

- A data base will be maintained to track all information relevant to family needs, information given, and services requested. Client intake will be completed by staff which includes family information, use of services in the past, need for child care, type of child care program desired, knowledge of child care subsidies, if income is below or above the 200% level of poverty, and other pertinent information.
- A follow up survey will be mailed, given or e-mailed to all families requesting child care services during a specific period of time to evaluate services, information given, knowledge gained, satisfaction of service and to determine if the family was able to obtain child care.
- Technical assistance to families other than referral services will be recorded on the basic technical assistance log. The name of the person, date, and topic of discussion will be recorded.
- The number of families who request subsidies and who are receiving subsidized care will be recorded and tracked each month by completion of a report.

- Conduct a needs assessment survey annually to be distributed to Delaware County
  parents/guardians to determine family child care needs, family information needs such as
  training, and other parent needs and to determine areas in the county needing additional
  child care services
- Conduct a child care needs assessment survey annually to be distributed to businesses, stakeholders, partners, and the community to gather the following information:

  Knowledge of CCRR services, usage of services, shared information about services, additional services needed, how information was obtained, concerns about family and child care needs in Delaware County, services evaluation, and opinion about what topic areas families and child care providers need to increase early learning.
- Data will be collected by surveys, and gathered by contact with parents, developed into a report for analysis. A Parent Education and Services Plan will be completed to reflect the outcome of the data collected.
- CCR&R staff will maintain a record of recruitment activities and record and maintain accurate records of current provider information by township and school district by use of the data base and an excel spreadsheet or use of other software.

#### **CHILD CARE PROGRAMS**

#### **OUTCOMES**

- Increased professionalism/best business practices in child care settings
- New applicants will be offered start- up funds for support
- Increased provider knowledge of program development and program assessment of quality
- Providers will have knowledge of available professional development opportunities
- Increased use of positive skills in child care health and safety practices and developmentally appropriate practices
- Increased longevity of individual child care providers/programs
- CCR&R staff will receive professional development and training to ensure proper delivery of activities, information, and services
- Partnering organizations, partners, networks, employers and other stakeholders will be informed of child care issues to encourage increased benefits for child care providers.

#### Actions of the CCR&R

- Provide technical assistance to registered family and group family home providers/program staff, legally exempt providers, day care centers/program staff, school age programs/program staff, and unregulated caregivers.
- o Provide technical assistance to those pursing opening a child care program.

- Provide intensive technical assistance (one on one for a minimum of one hour) to family and group home providers, legally exempt providers, day care centers and school age programs.
- Develop a newsletter designed for child care providers with the purpose of sharing current child care issues and educational information. Distribute quarterly and post on the website.
- Provide information about professional development/training opportunities to all modalities of child care and provide relevant training by staff or an outside qualified trainer.
- Prepare a child care provider needs assessment yearly to determine the need for types of training, training topics, and to determine the need for technical assistance and intensive technical assistance, and other provider/program needs.
- o Develop a training plan and a technical assistance plan yearly which meets the needs of child care programs/providers.
- o Provide education and opportunity to participate to eligible caregivers about the Child and Adult care Food Program and the benefits of CACFP for providers and children.
- Support and partner with networks, agencies and professional organizations for child care providers/programs to increase professionalism, compensation and benefits and other resources.
- The Day Care Director will monitor the CCR&R staff progress monthly on the actions of the CCR&R staff.
- o Administer start-up grant funding to support new family-based child care programs.

#### **Measuring Needs and Outcomes:**

- CCR&R staff will record basic technical assistance to caregivers on a BTA log which includes date, modality of care and information about topics discussed.
- Start- up grant funds applications submitted and distributed will be recorded in a budget type log which includes who received the funding, items and dollar amount.
- CCR&R staff will record title of training, hours, and topic areas on an attendance sheet. Training and participant data will be transferred into a data base maintained by the CCR&R. The Training title and the number of participants will be recorded by staff on the CCR&R monthly activity sheet.
- Child Care providers receiving training by the CCR&R will be given evaluations after each training to access satisfaction and increased use of positive skills. The data will be

compiled for each individual training session to also track the number of participants, what modality of care, and responses to satisfaction questions and knowledge-based questions.

- Intensive Technical Assistance will be record on the visit observation form and an evaluation will be gathered from the child care provider. Intensive TA data/provider data will be recorded in a data base maintained by the CCR&R.
- A monthly report will be completed indicating an accurate number of child care LE programs and the number of regulated programs by modality.
- The number of program violations by regulation/modality will be obtained from the Child Care Facilities system to evaluate areas of training and technical assistance needs and to compare to prior year for overall program quality increase.
- Input will be gathered from CCR&R trainers and staff who provide technical assistance by written response to questions pertaining to provider satisfaction, knowledge, needed improvements and training topic areas of need.
- Provider training and technical assistance use, needs, and satisfaction survey results and evaluation results will be compiled into a formal report and analyzed. Based on the response from providers and trainers, training and technical assistance plans will be developed yearly to meet the needs of child care program staff.
- The CCR&R program staff will keep track by use of a spreadsheet and retention of copies of certificates of all professional development and training attended by staff. The name of the training, date, hours, and topic area will be recorded.

# Community, Organizations and Employers, Partners and Stakeholders

#### **OUTCOMES**

- Increased employer knowledge of child care and other work and family issues
- Increase employer support of child care and other work and family issues
- Improved stakeholder access to quality information about child care in the community
- Increased/adequate supply of child care in the community
- Improved participation by organizations, employers, business, and stakeholders in the community

#### Actions of the CCR&R

Agencies of Employment and Opportunity, Small Businesses, and other employers will be
educated about the challenges of childcare for their employees and the importance of early
childhood education by contact on a regular basis by e-mail and informational letters,

outreach events, social media posts, press release, letters to the editor, website posts and other means of distribution of information.

- CCR&R will engage area businesses, stakeholders and community partners to support child care by building connections, providing information about quality, affordable, child care, sharing information about childcare and early child hood education initiatives, promoting CCR&R services and sharing information about child care needs in Delaware County. Information will be available on the website and by use of social media.
- o Provider development: CCR&R staff will recruit and assist those persons who wish to open a child care business to increase the number of child care slots available for families.
- Staff will attend community functions and events in all areas of the county to promote quality affordable child care and CCR&R services. High need areas will be a priority identified by survey and needs assessment.
- Oconduct a child care knowledge, needs assessment, and satisfaction survey annually to be distributed to businesses, stakeholders, partners, and the community to gather the following information: Knowledge of CCRR services, usage of services, shared information about services, additional services needed, how information was obtained, concerns about family and child care needs in Delaware County, services evaluation, and opinion about what topic areas families and child care providers need to increase early learning.
- Develop marketing and informational materials with current and relevant information and to early childhood needs.
- o Conduct Advisory meetings at least twice per year. Share yearly contractual goals and public policy agenda with advisory members.
- O Provide public awareness about child care related issues to early care professionals, local collaborating agencies, all stakeholders including local legislators in the community and the community at large. Focus will be on Delaware Opportunities CCR&R public policy; importance high quality childcare, early child education and affordable child care. This will be achieved by placing materials and information on the website, use of social media posts, press release, presentations and other means specific to the target group.

#### **Measuring Needs and Outcomes:**

• Information will be gathered from a survey distributed yearly (or use of the Delaware Opportunities Community survey) distributed to businesses, employers, parents, child care providers, advisory members, community agencies, legislators, board members, and other key stakeholders. The results will be used to complete a report to include knowledge of and experience with CCR&R services and to gather information about community needs.

- Survey providers, families, and community partners each year to assess the success of the CCR&R public policy agenda. The Child and Family Development Director and the Day Care Coordinator will review, analyze, and revise if needed the public policy agenda based on response.
- Employers and Businesses reaching out to the CCR&R will be surveyed within two weeks of the service delivery date.
- The CCR&R staff will evaluate the delivery of services in a written report using data gathered from milestones met, evaluations, surveys, staff survey, parent surveys and evaluations, child care provider surveys and evaluations, licensor and registrar input, parent surveys, board reports, community surveys, advisory member input, and all other data and input gathered.



# Delaware Opportunities Inc. Community Needs Assessment for the Head Start Program



2022-2024

#### Introduction

Delaware Opportunities Inc. is a Community Action Agency, and as such is required to periodically conduct a community needs assessment to determine the condition of the residents of Delaware County, to identify strengths and resources, to strategize for the development of additional resources, and ultimately to lead to achieving the mission of the agency which is to help people achieve self-sufficiency and a better quality of life.

During the planning process, Delaware Opportunities reviews how existing programs are addressing needs and what changes, if any, are required in these existing programs to best meet the needs of those served by the program.

All of this applies to families and children participating in Head Start; however, it is necessary and appropriate to establish how the Head Start program should be operated to maximize the effectiveness of the program.

The process utilizes a broad approach to identify conditions, strengths, and needs. It begins with the analysis of statistical and demographic data. The best comprehensive source of such data is the U.S. Bureau of the Census, as well as data collected by other government agencies. KIDS Count, prepared by the Annie Casey Foundation, provides an annual update to statistical and demographic data. Other sources include the New York State Department of Education, the New York State Department of Health, New York State Temporary Assistance to Needy Families (TANF), New York State Department of Labor, New York State Division of Criminal Justice, and others. The demographic and statistical information also takes into consideration local observations of conditions and actions taken by service agencies and others. Finally, the process involves obtaining information from program participants. This information is then all pulled together to establish the Community Assessment and from the assessment programs, such as Head Start, develop strategic plans.

The Community Assessment attempts to address the following issues regarding Head Start and Early Head Start:

- 1. Appropriate size (number of children and families) for the program.
- 2. Location of centers or service areas and number of children to be served.
- 3. Program options (Family Day Care, Home Based, Center Based).
- 4. Services to various ethnic background families consistent with their representation in the community.
- 5. Staff ethnic characteristics consistency with families served.
- 6. Services for handicapped children.
- 7. Provision of or referral to services needed by families and children in the program.

## Size of the Program

There were an estimated 1,678 children 0-4 years old according to the ACS five year average in 2019, down from 2,339 in 2015. The 2019 Census estimates establishes the number of children 0-4 years of age living in poverty at 556, a rate of 33.1%. This rate is significantly higher than

the NYS rate of 20.8% or the Unites States rate of 20.3%. Assuming the ACS five-year average figure is relatively evenly distributed by single age cohorts, dividing this number by 5 to establish the likely number of children living in poverty provides a figure of 111 for 4-year-olds and multiplying this figure by 2 provides an estimate of 222 children 3 and 4-year-old children living in poverty in 2019. School enrollment figures (per nysed gov school report cards) were used to identify the number of children in first grade and kindergarten children identify the probable number of Head Start eligible children by Head Start service area. Head Start income eligibility guidelines are presently set at 130% of poverty. Due to COVID, it was difficult to use free and reduced school lunch data to determine probable income eligibility as has been done in the past, so these figures are based on the above-mentioned poverty rate to formulate an estimate.

School District	Probable Number of Head Start Eligible Children	Head Start Center Serving School District
Andes	3-6	Delhi
Downsville	6-9	Walton
Charlotte Valley	20-26	Davenport
Delhi	34-45	Delhi
Deposit	18-25	Deposit
Franklin	8-12	Franklin
Hancock	10-14	Fishs Eddy
South Kortright	12-17	Hobart
Margaretville	12-18	Arkville
Roxbury	10-13	Arkville
Sidney	42-60	Sidney
Stamford	10-15	Hobart
Walton	32-50	Walton

# **Pre-School Programs Operating in Delaware County Other Than the Head Start Program**

Pre-K programs in Delaware County have shrunk considerably over the past few years. In considering the impact of these programs on the operation of the Head Start Program, Delaware Opportunities has utilized the figures from the 2021-2022 school year as obtained through telephone interviews with school employees. In the table below, the number enrolled in pre-K versus Head Start is compared.

School District	Head Start Center Service Area	# Enrolled in Pre-K	# Enrolled in Head Start 10/21
Andes/Delhi	Delhi	18	9
Charlotte Valley	Davenport	20	5
Deposit	Deposit	32	7
Walton/Downsville	Walton	48	23
Franklin	Franklin	10	4
Hancock	Fishs Eddy	12	11
Margaretville/Roxb ury	Margaretville	17	10
South Kortright/Stamford/ Part Roxbury	Grand Gorge	25	0
Sidney	Sidney	33	21

# **Additional Day Care Centers and Other Day Care Providers Operating in Delaware County**

As of January 2022, there were 86 preschool children enrolled in family and group family day care homes. There were 316 preschool children in day care centers (115 in Head Start, 49 in Delhi Campus Child Care Center, 26 in Wilson Children's Center, 19 in YMCA Jumpstart, 42 in Sissy's Little Lambs Children's Center, and 65 in Cullman Child Development Center – these programs may enroll children from other counties as well). There were 19 Family Day Care homes, 7 Group Family Day Care homes, 8 Head Start programs, 4 School Age Child Care programs, and 5 Day Care Centers. Overall, the number of regulated facilities, from January 2017 to January 2022, has decreased from 54 to 43 and the number of legally exempt enrolled providers has decreased from 67 to 21.

#### **Locations of Centers or Service Areas**

From the data above it appears that the current location of centers is appropriate and the current enrollment testifies to this fact with the exception of Franklin (which will have to extend its enrollment area to the Sidney School District area which is contiguous with the Franklin School District), and Hancock which will have to expand its service area to include some of the Deposit School District Area and thus probably force the Deposit Center to expand its service area into the Walton School District area. Other areas may be pressed to reach full enrollment. Additionally, centers are enrolling more 3-year-olds (as 4-year-olds are going into Pre-K). This results in limiting class sizes to a maximum of 17. The program's current funded enrollment is 178 but due to COVID and increasing NYS minimum wage, the program remains around the 90-100 mark. The following service locations and licensing information for children by centers is subject to the request for a reduction in slots:

- 1. Sidney (Village and Town, Town of Masonville, parts of Town of Walton, Town of Tompkins, Town of Deposit): Two classrooms, 34 children
- 2. Franklin (Village and Town, Northwestern Town of Meredith, eastern portion of Town of Sidney): One Classroom 14 children
- 3. Walton (Village and Town, western Town of Hamden, Town of Tompkins (part), Town of Colchester (central to northern). Two classrooms, 34 children (this center is owned by Head Start)
- 4. Deposit (Village and Town, parts of Town of Hancock, parts of the Town of Walton and/or Colchester). One classroom, 17 children (this center is owned by Head Start)
- 5. Hancock (Village and Town parts of the Town of Deposit or Walton). One classroom, 17 children
- 6. Arkville (Village of Margaretville and Town of Middletown, southern Roxbury, southern or eastern Andes). One classroom currently, 14 children (this center is owned by Head Start)
- 7. Hobart (Town of Kortright, Town of Stamford, northern Roxbury, Town of Harpersfield). One Classroom, 17 children
- 8. Davenport (Town of Davenport, parts of Town of Kortright and Meredith). One Classroom 14 children.
- 9. Delhi (Village and Town, parts of Towns of Meredith, Hamden, Andes, and Kortright). One Classroom, 17 children

The above service areas assure that all geographic areas of the county have reasonable access to a Head Start Center and services. The location of existing centers evolved over time partially in

response to service areas and partially in response to the availability of a suitable building from which to operate a Head Start program.

The number of children who may be in the classroom at any given time, based on NYS Licensing Regulations and Head Start Standards along with best practices, is 18 unless the classroom is designated as a 3 year old classroom. The numbers shown above total 178 in our center based program (and there are many vacancies, in large part due to the impact of COVID and the challenges with hiring staff).

## **Program Options (Family Day Care, Home Based, Center Based)**

Of the various options for service delivery authorized by the federal government we have found that the center-based option most closely meets the needs of the families served. Working parents require child care, preferably high-quality child-development child care which can be offered through a Head Start center-based program. Delaware Opportunities has therefore converted all of its home-based options to center based over the last several years. Additionally, all classrooms are being moved to a full-day option as well.

#### Hours of Operation/Days of Service

Over the years, the Delaware Opportunities Head Start program developed a basic "center operations model" consisting of a school day for children of 8:30 am to 1:30 pm and operating at least 160 days per year. The days and hours of service were primarily driven by a concern to meet the child development needs of the children, while also allowing adequate time to work with families. While this remains the basic concept for the program, increasing number of working parents have suggested several changes to better meet the needs of families. Parents almost unanimously requested that the home-based option be transitioned to a center-based option. This has been accomplished over the last several years, with no remaining center-based options left within the program.

Annual surveys of parents over the years have also shown that many parents wanted to see the hours of operation extended to 3:30 pm. Some parents had indicated an interest in year-round programming as well. However, parents remain divided on these issues. The majority of parents have indicated that programming beyond 1:30 creates too long a day for preschool children, but there is a rather significant minority looking for additional hours of service.

# Racial/Ethnic Composition and Recruitment Strategies

According to the 2019 Census ACS Survey, 94.74% of the population was white and non-Hispanic, 1.78% were black, 1.63% were other (American Indian, Asian, other), 1.85% were two or more and .85% were Hispanic. This represents a decreasing percentage of Hispanics in Delaware County.

This data suggests that approximately 16 (6.8%) children throughout the Head Start program should be minority children (other than white only). During 2021-2022 a total of 93 children

were white, 1 was Asian, and 6 were Hispanic, 8 were bi-racial, and 1 Native American or a total of 85% white, 1% Asian, 6% Hispanic, 7% were bi-racial and 1% Native American. With the exception of the white, non-Hispanic population, the remaining numbers are so small as to make it difficult to make assumptions with any degree of reliability.

Efforts continue to be made to recruit minority staff. All advertisements include equal opportunity/affirmative action language and preference is given to hiring minorities in those situations where other qualifications are equal.

All of the children speak English to some extent. The Hispanic children speak English as a second language. The Hispanic parents often do not speak English. A translator is available to assure communication with these parents; however, a bilingual staff member should be a consideration in future staff recruitments.

### **Services for Handicapped Children**

Head Start requires that ten percent of the enrollment consist of children with disabilities. In Delaware County this translates to a minimum of 18 children. To date, during the 2021-2022 school year, the program is serving 17 handicapped children (approximately 9.5% of our funded enrollment) 9 additional children have been referred for evaluations and may add to the total overall number if they qualify for services. The 17 handicapped children are classified to receive the following services: 13 speech, 7 occupational therapy, 1 physical therapy and 1 attends an integrated special education program. Of note, is the fact that we also have two children in our program who are on waiting lists for Integrated Preschool Programs. They are unable to attend these programs since all area Integrated Programs are at capacity.

During the 2020-2021 school year, the Head Start Program served 24 children with disabilities. (Approximately 22% of our funded enrollment) with the following services recommended: 22 speech, 10 occupational therapy, 3 physical therapy and 3 attended integrated special education programs.

Data was locally sourced via partnership with the county's Public Health Department and for 2021 there was a reported 87 children enrolled in early intervention services. There were 99 total children enrolled in the preschool program in 2020. 53 children received related services (i.e. speech, occupational, physical therapy). 46 children attended a 4410 preschool.

With the 87 children enrolled in Early Intervention services in 2021 and Head Start enrolling 3 to 4 year olds, one-third of those children who are enrolled in Early Intervention would be enrolled in the Head Start Program. In the 2021 - 22 program year there are currently 17 children receiving services and 9 are awaiting results of other evaluations.

Head Start enrolled 24 children with developmental delays during the 2020-2021 school year. This represents 24% of the county-wide 99 total children enrolled in preschool special education. (46 of those children attended integrated preschool programs). County-wide, 53 total children receive related services only. Head Start enrolled 45% of these children.

Coordination with the Public Health Service and the ARC of Delaware County has been carefully carried out to assure that children with disabilities, eligible for Head Start, and who can best be served in the least restrictive environment are referred to and served by the program. These coordination efforts should be maintained and strengthened as possible to meet the needs of the disabled children in the county with the most appropriate program.

In determining the challenges faced for those children with developmental delays as well as the challenges of Head Start to provide these types of services, it should be noted that annually one to two Head Start children are in need of integrated preschool programming and often these programs are full. Head Start staff are not always able to appropriately meet the needs of these children due to other critical programmatic demands. Often times what is needed is one-on-one type services and supports. Additionally, there is an overall lack of providers in the county so there are times when children cannot be connected with a provider. To fill this gap Head Start staff receive training to provide different types of supports and services and sometimes, summer services may be available in some cases.

#### Services to Families

The program targets 90% of Head Start families living at or below the federal poverty rate at the time of entry to the program (this percentage can include those up to 130% of poverty but with a priority for those at or below 100% of poverty). These families are likely to face problems common to lower income families including:

- Affordable, decent, safe, and sanitary rental housing (refer to Delaware Opportunities Section 8 Rental Assistance programs, refer to low-income housing projects where available).
- Housing rehabilitation to bring owner occupied homes to standard condition (refer to Delaware Opportunities HOME or CDBG housing rehabilitation programs).
- Domestic violence (refer to Delaware Opportunities Safe Against Violence).
- Lack of employment (refer to Work in Progress, OET, Department of Labor, and/or Delaware Opportunities Employment Program).
- Poor Nutrition (refer to Delaware Opportunities Nutrition Outreach staff to screen for SNAP eligibility, refer to Delaware Opportunities WIC program).
- Hunger Emergencies (refer to Delaware Opportunities food bank network).
- Facing Eviction (refer to Delaware Opportunities Agency Advocate for one month's back rent to avoid eviction).
- Homelessness (refer to the Delaware Opportunities Solutions to End Homelessness Program).
- Need for additional child care (refer to Delaware Opportunities day care staff for day care subsidies, referral to child care providers, assistance with selection of quality child-development day-care providers).
- Families at risk of child abuse or neglect (refer to DSS for assistance through the Delaware Opportunities Parent Education Program).

- Lack of a private vehicle as a barrier to employment (refer to Delaware Opportunities Employment Program for assistance in obtaining transportation and a subsidized loan for the purchase of a vehicle).
- Lack of health insurance (refer to Medicaid and/or facilitated enrollers).
- Alcohol or chemical dependency (refer to Delaware County Alcohol and Drug Abuse Clinic).
- Mental health problems (refer to Delaware County Mental Health Clinic).
- Lack of adequate money (refer to Delaware County Department of Social Services for TANF, refer to other programs to meet basic needs).
- Fuel costs (refer to Weatherization and HEAP).
- Lack of adequate clothing (refer to Delaware Opportunities used clothing).
- Lack of transportation for medical trips (refer to Delaware Opportunities Medicaid transportation).

In addition to this list of problems families are likely to face, the families enrolled in the program in 2020-2021 identified the following goals:

- Education (includes GED, taking college courses, or parent education), reported by 36% of all families.
- Housing (includes getting a bigger apartment, home ownership, rental assistance, move from area) reported by 2% of all families.
- Employment (includes finding a job and increase in income) reported by 2% of all families.
- Health Related (includes getting insurance, getting dental care, stop smoking, weight loss) reported by 16% of all families.
- Home Improvement (includes weatherization, rehabilitation, expansion) reported by 1% of all families.
- Transportation (includes buying a new car, getting a driver's license) reported by 1% of all families.
- Improved quality of life (refer to Agency Advocate, family development staff) 5%.

Note: 15% did not complete the forms and 22% had no goals (foster parents)

## Strategic Plan

Based on the above, the following goals have been established:

#### Five Year Grant Strategic Goal Action Plan Goal Framework for 2021 – 2026

Goal 1: Delaware Opportunities Inc., Head Start will engage in a Culture of Data Collection and Management for Program Excellence:

**Objective:** Delaware Opportunities Inc., Head Start (DOHS) will use My Head Start (MHS) to implement program planning. Recognizing that the value of data at all levels of programing. DO Head Start is dedicated to conducting data analysis to generate change within our Program and Agency. The goal is to increase the Program's impact of services through data governance by implementing features to track, measure and communicate more readily with families and staff.

**Program Impact:** The children will gain school readiness skills, parents will gain life skills, build a strong community connection and increase self-sufficiency. The goal will further increase Admin and staffs' effectiveness in tracking data to collect and generate comprehensive reports.

Year	Action Plan	Who	When	<b>Expected Outcomes</b>	Progress	Challenges
One	DOHS Admin Staff will implement and utilize information from the MHS Workshop Series.	HS Director	Throughout Year 2021 - 2022	Admin Staff will increase and expand their knowledge in use of MHS. For recruitment and non-Fed tracking, valid assessments and measurements for Program improvement.		
Two	DOHS Admin Staff will implement a uniform orientation for new and existing staff on MHS.	HSD	Fall 2022 - 2023	Increase and expand the staff's knowledge base in MHS. Staff will use valid assessments, reports, communication and measurements for Program improvement.		

Three	DOHS Admin Staff will effectively assess current use of paper data collection tracking systems in order to eliminate 25% of paper collection.	FSM	Throughout Year 2023 - 2024	Evaluation of the paper tracking system will allow the Admin Staff to eliminate 25% of paper tracking and increase valid assessments and measures for Program improvement. This will include non-Fed tracking and Parent Activities.	
Four	DOHS Admin Staff will convert 50% of data collection to be input into MHS.	HS Director	Throughout Year 2024 - 2025	Admin Staff will train staff to effectively input 50% of program data in MHS, thus eliminating 50% paper collection.	
Five	DOHS Admin Staff will convert 75% of paper data collection. Increasing the MHS data input of Program information.	HS Director	Throughout Year 2025 -2026	Admin Staff will train staff to effectively input 75% of program data in MHS, thus eliminating 75 % paper data collection and reports.	

### Goal 2: Delaware Opportunities Inc., Head Start will Maintain our Team and Employee Capacity for Staff Retention:

**Objective:** Delaware Opportunities Inc., Head Start will improve our overall productivity, deliver high quality services and create an ongoing commitment to innovative programmatic improvement. [Key: CDA: Child Development Credential, FDC: Family Development Credential and PBC: Practiced Based Coaching.]

<b>Program Impact:</b> The retention of quality staff and increase the quality of teaching and qualified staff members.							
Year	Action Plan	Who	When	<b>Expected Outcomes</b>	Progress	Challenges	

One	DOHS Admin will develop an internal orientation process and see that 25% of staff are engaging in either CDA or PBC for education staff and for and mentoring new staff and existing staff as needed.	Ex. Director HR Director CSM	Throughout Year 2021 -2022	ED, HR, and Admin Staff will provide professional growth and opportunities for both new and current staff in order to gain and increase skill sets in the area of trauma; thus, building resilience and strengthening protective factors in children and families. Staff will increase these skills by 15%.	
Two	DOHS will use the internal orientation process to ensure that Ed staff obtain and maintain the proper credentials: CDA and FDC as well as continue practices in addressing trauma appropriately.	CSM FSM	Throughout Year 2022 - 2023	DOHS will see a 25% increase in mentoring through PBC and mentoring opportunities to provide professional growth and opportunities for both new and current staff in order to maintain credentials and increase skill sets.  Staff will confidently assist children and families facing trauma.	
Three	DOHS will update the technology used at 50% of the sites to allow for distance learning opportunities such as workshops and meetings.	HS Director	Throughout Year 2021 -2023	DOHS will strengthen staff development, trainings, and meetings by maintaining 25% by providing advanced technology opportunities on site.	
Four	DOHS Admin will strengthen 50% of the	HSM	Throughout Year	Admin Staff will align 50% of planning goals with Program	

	presentation of staff development and the planning process for all staff trainings.		2023 - 2024	trainings and will monitor and follow up with staff throughout the center year and five-year goal cycle.	
Five	DOHS Admin will encourage team building opportunities all staff.	CSC	Throughout Year 2024 - 2025	DOHS will retain 75% of qualified, valuable and dedicated employees.	

# Goal 3: Delaware Opportunities Inc., Head Start will increase our Attendance Percentage through School Readiness and Family Engagement:

**Objective:** Delaware Opportunities Inc., Head Start will improve our overall attendance through working on partnerships with parents to meet the health, oral health, nutritional, mental health and the social and emotional needs of children that support children's growth and school readiness. DOHS will maintain 85% attendance monthly. By tracking attendance, we can work more readily with the families to ensure the children are present and school ready.

**Program Impact:** Strengthen family participation by partnering with them to identify family needs and support them in school readiness goals for their children. Children will gain crucial school readiness skills and families will be part of the 'culture of attendance'.

Year	Action Plan	Who	When	<b>Expected Outcomes</b>	Progress	Challenges
One	DOHS will ensure the	CSM	Throughout	Through center attendance		
	Attendance Policy is		Each Center	CD/LT and FSW staff will		
	presented to families and		Year	report any attendance patterns		
	in a positive and		2021 - 2026	that do not comply with the		
	supportive manner.			Attendance Policy to CSM,		
	Benefits of consistent			FSM or HSM. They will use		
	attendance are stressed at			MHS Attendance Tracking to		
	IHV and as needed.			notify parents within 45		
	Thus, increasing			minutes of arrival time. We		
	attendance in a two of			will see an increase in family		
	DOHS sites to 85%			responses to this notification		
	monthly.			by 10%.		

Two	DOHS will increase in family engagement in Program activities that will be inclusive of all PFCE Framework. DOHS will see an increase two additional sites to 85% monthly.	FSM	Throughout Each Center Year 2021 - 2026	DOHS will see an increase in volunteering, home visits will be used for goal setting. Using the SR and FE Policy, SFC and PFCE Framework through PG Meetings and Family Fun days at the center level. The tracking will take place by both parents and staff on MHS. DOHS will see 20% increase in tracking these activities.	
Three	DOHS will identify the children that fell below 85% attendance using MHS to track attendance. DOHS will see steady attendance at 85% in five sites.	FSM	Throughout Each Center Year 2021 - 2026	DOHS will use MHS to notify families of their child's absence, conduct home visits and create plans with families for children that have chronic absences.  50% of families will engage in PFCE Framework to meet SR Goals, thus increasing attendance by 50%.	
Four	DOHS will enhance the role of families as primary teachers and strengthen the abilities of parents to promote positive developmental outcomes while cultivating positive	FSM	Throughout Each Center Year 2021 - 2026	DOHS staff will promote and support the families' role as the child's primary teacher by expanding the role of the parent as teacher and use of the PFCE Framework. DOHS will see an increase in parents	

re p o ar	parent-child elationships. Parent participation and buy in of regular and consistent attendance in 75% of the ites.			by 75% in planning, participation, PG and PC.	
d for each of the true of the	DOHS Program will levelop a plan of action for children that are experiencing somelessness to meet their needs for transportation to attend program. DOHS will see an increase in both the children and families' esilience. This will increase the overall program attendance of somelessness to be no ower than 85%.	FSM	Throughout Each Center Year 2021 - 2026	DOHS staff will assist families if a child is unable to attend class regularly due to transportation challenges related to homelessness status. Staff will make every attempt to connect the family to community resources that will meet their need of transportation. 75% of the families without transportation will be have a plan in place; thus, children's attendance will increase and be no less than 85%.	

<sup>\*</sup>Approved by Policy Council on November 10, 2020.