Annual Report

2017

Child Care Resource and Referral





Delaware Opportunities Inc. 35430 State Highway 10, Hamden, NY 13782

Delaware Opportunities Inc. Child Care Resource and Referral Services

Helps connect child care providers, families, employers, community, business and local government. A variety of supports are available to help families make informed decisions about available child care services and to increase the supply and the quality of care. Delaware Opportunities was awarded \$111,689.00 from the New York State Office of Children and Family Services to continue CCR&R services for the period October 1, 2016 – September 30, 2017. Financial information about the total agency budget, individual programs and projects is available on the Delaware Opportunities website.

http://delawareopportunities.org/audit-reportfunding-sources

The Delaware Opportunities Child Care Resource and Referral program:

- assists families by providing a highly visible, centralized source of information for child care consumers;
- identifies sources of financial aid to help families pay for their child care choices;
- improves the quality of available services by providing a broad range of support services to providers, including training, technical assistance and publicity;
- expands the supply of child care by recruiting, assisting and training new providers;
- educates parents about what constitutes quality child care and how to evaluate their child care arrangements on an ongoing basis;
- supports and informs employers, parents, providers and the Delaware County community through collection, analysis and sharing of data, and by highlighting state and federal policy changes and messaging

Our Accomplishments during the contract period:

Families

Child Care

Providers

Community

One on one parenting education was given to 144 families with 243 children searching for quality child care	Over 1922 units of technical assistance were given to child care providers, parents, and community members	71 families with 110 children received assistance with their child care costs	9 training sessions were conducted to support early learning professionals attended by 59 individual child care providers
13 hours of individual enhanced technical assistance was given to 9 child care providers to improve quality of care	28 family based child care providers participated in the Child and Adult Care Food Program promoting health and will being of the children in their care	Enrolled and approved 78 legally exempt child care providers caring for children of families receiving subsidized care	142 Parents/caregivers with 216 children attended parent education events including the Delaware Opportunities 9 th annual Children's Festival

Partnering To Support Children, Families, Providers, Employers and Community

Cornell Cooperative Extension of Delaware County

Offers a variety of ongoing nutrition/parenting education workshops for parents and technical assistance and training for child care providers

Website: https://ccedelaware.org

Delaware County Public Health

Offers a variety of health services to families Website: <u>http://delawarecountypublichealth.com/</u>

Delaware County Department of Social Services

Provides economic assistance and opportunities as well as social services support to families and individuals Website: <u>http://www.co.delaware.ny.us/departments/dss/assistanceProg.html</u>

Delaware Opportunities Head Start

Provides a comprehensive program to meet children's emotional, social, health, nutritional and psychological needs and to prepare the children for a successful transition to the public school Website: <u>http://delawareopportunities.org/HeadStart.htm</u>

Delaware Opportunities Healthy Families

The program initiates services with families who are either expecting a child or has a child under three months old Website: <u>http://delawareopportunities.org/content/healthy-families</u>

Early Care and Learning Council

Promoting equitable access to excellent early care and learning for NY children and families Website: <u>http://www.earlycareandlearning.org/</u>

Hancock Community Children's Center

Free drop in center to learn and play for parents and caregivers and their children 0-3, resources, clothing, and monthly programs. Website: <u>http://www.hancockeducationfoundation.com</u>

<u>The Family Service Association</u> Offers no cost workshops and other supports to all area parents, families and caregivers Website: <u>http://fsaoneontany.org/</u>

<u>Mothers and Babies Perinatal Network</u> Offers education, assistance and resources to mothers and babies Website: https://mothersandbabies.org/

<u>NYS Office of Children and Family Services</u> *Provides funding and support for CCR&R services and many other programs for families and children Website:* <u>http://ocfs.ny.gov/main</u>

<u>NYS Regional Infant/Toddler Technical Assistance Center</u> <u>Capital District Child Care Child Care Council</u> *Offers assistance to families and technical assistance and training to child care providers Website:* <u>http://www.cdcccc.org/</u>

<u>Research Foundation of The State University of New York University at Albany</u> CCR&R staff trainers facilitate web conferences to child care providers at Delaware Opportunities Inc. Website: <u>http://ecetp.pdp.albany.edu/</u>

<u>The Family Resource Network</u> Offers a variety of one time parenting workshops and trainings to parents of children with special needs Website: <u>http://www.familyrn.org/</u>

Child Care Resource and Referral Staff Directory

Janelle Montgomery Judy Velten Shirley Foreman Leslie Caskey Laurie Kenny-Dolezel Susan Whitney Lisa Calaci Child and Family Development Director 607-746-1621 Child and Family Development Coordinator 607-746-1620 ex. 635 Senior Day Care Specialist 607-746-1620 ex. 622 Day Care Specialist 607-746-1620 ex. 625 Day Care Specialist 607-746-1620 ex. 624 Day Care Specialist 607-746-1620 ex. 623 Child and Family Development Assistant 607-746-1620 ex. 620

Advocacy

Making a Difference for Children

What is advocacy? Families, organizations or volunteers working on behalf of the rights and interests of others, such as, high quality, affordable child care for all children.

Who can advocate? Anyone can advocate! Advocates exist in schools, child care facilities, communities, and home environments.

What do advocates do? Advocates typically represent or give voice to an individual or group whose concerns and interests are not being heard. For example, an advocate may seek to ensure that children have access to positive influences or services, which will benefit their lives such as education and childcare.

Advocacy also happens at the policy level and aims at changing the policies of governments. These advocates do lobbying, policy research, file lawsuits, and engage in other types of policy change techniques.

What do people advocate for? Some of the current issues on the table for child care include:

- Supporting working families by advocating for additional money for child care subsidies
- Support funding for Child Care Resource and Referral Services
- Support public funding for afterschool programs
- Support funding to increase the quality in child care programs
- Support funding for QUALITYstarsNY <u>http://qualitystarsny.org/</u>

Where can you find more information about advocacy?



Delaware Opportunities Inc. Child Care Resource and Referral Phone 607-746-1620 Toll free: (877) 746-2279 Fax: 607-746-1605 E-mail: <u>daycare@delawareopportunities.org</u>

Website: http://www.delawareopportunities.org/public-policy

http://www.delawareopportunities.org/representatives



Visit the Child Care Aware® of America's Legislative Action Center to learn about Child Care Aware® of America's campaigns to strengthen the quality of child care, join their Action Network or email your elected officials. Visit: <u>http://usa.childcareaware.org/advocacy-public-policy/</u>

NY Education and Action Center!



What will you find in the action center?

- Tools to help you contact your legislators
- Fact sheets about early care and learning in NYS
- Information about getting involved in advocacy
- Ways to increase parent engagement
- And more!

Visit the NY Education and Action Center: http://cgrcengage.com/earlylearningpolicygroup/NY



Visit Winning Beginning NY to sign up to receive action alerts and become an Eadvocate (emailing a pre-written letter to your elected officials). Visit: <u>http://winningbeginningny.org/</u>