

FAMILY SUPPORT PROGRAMS

THE FAMILY SERVICE ASSOCIATION

THE MISSION OF THE FAMILY SERVICE ASSOCIATION IS TO SUPPORT INDIVIDUAL AND FAMILY STRENGTHS AND TO ASSIST AREA RESIDENTS IN MEETING THEIR OWN NEEDS.

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The Association has been part of the area human service community since 1909. It is a private, non-profit human service agency.

Funding is provided by United Way of Delaware and Otsego Counties, as well as area foundations, churches and contributions from area residents.

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277 CHESTNUT STREET  
ONEONTA, NEW YORK 13820  
(607) 432-2870  
FAX (607) 436-9687

HOURS

Monday - Wednesday: 9:30-12:30 and 1:30-4:30  
Thursday: 1:30-4:30  
Friday: Appointments only

The Board of Directors of FSA makes the policies that are used to run this agency.  
The Executive Director oversees the day-to-day operations of The Family Service Association.

The Family Service Association (FSA) offers area residents a variety of support services. The Clothing Program, Emergency Services Program, The Parenting Resource Center as well as the Training Programs are all available through the agency.

**CLOTHING PROGRAM**

The Clothing Program includes the Clothing Room, where "gently worn" clothing and household goods are recycled. Donations are received from area residents during agency hours. People may choose items for their family members at no charge.

FSA works with the **Oneonta Clothing Guild as a liaison**, to provide new sneakers, new snowpants, and new snowboots for children in the Oneonta School District.

The **Back to School Program** provides lower-income families with some school supplies such as pens, pencils, notebooks, and other items that children need to bring to school in the fall.

**EMERGENCY SERVICES PROGRAM**

FSA offers support with some emergency needs, as funding allows. Under this program, the agency assists with essential medications, furniture recycling and hygiene/cleaning supplies.

The Emergency Services Program also helps with housing search assistance, where the use of phones and newspapers are available-some transportation may be provided.

Two holiday programs are also available through FSA. The Thanksgiving Food Basket Project allows families to receive a food Basket, so they can prepare a hot meal in their own home. The Family Service Association works with other agencies and groups to provide this service.

Our **Christmas Adopt A Family** program provides food, gifts or both to families. Area groups, families, and individuals may choose to adopt a child or a family for Christmas.

## PARENTING RESOURCE CENTER

Parent education/support workshops and groups are offered to all area parents and caregivers. Topics include information about parenting skills and child and adult development. CHILDCARE and limited assistance with transportation is available. Workshops are offered year round.

A library of books and videos is maintained at FSA for area residents to use. A B.O.B (Bin of Books) is brought to the parenting groups so that people can sign out the materials and take them home to read and review them. Topics include parenting infants, toddlers and adolescents in addition to books on child custody, creative family activities and more.

## TRAINING PROGRAMS

**THE FAMILY DEVELOPMENT CREDENTIAL TRAINING (FDC)**, is a 12-month program that teaches the empowerment model of social work. The program is offered collaboratively with other area human service agencies. Successful completion of required classroom time, portfolio work and credentialing test leads to a New York State Family Development Worker credential.

**GROUP FACILITATOR TRAINING is also offered.** The purpose of this course is to strengthen group leadership skills through training and mentoring.

The Family Service Association also offers **VOLUNTEER TRAINING** opportunities that are open to all area residents including adults, elementary students, high school students, and college students. Internships are also available to college students.



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**A UNITED WAY AGENCY**

**"People helping their neighbors"**



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